STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

	THE REAL PROPERTY AND CONTRACTORS OF A DESCRIPTION OF
Previous Charges	\$31.53
Payment Received Sep 5. Thank You.	- 31 . 53
Past Due Charges	\$.00
New Charges	
Verizon (page 3)	\$31.53
Total New Charges Due October 4	\$31.53
A 1 2889/ late normant shares may be emplied to	the

A 1.388% late payment charge may be applied to the balance due if payment in full is not received by October 9

Total Due (Past Due + New)

These monthly charges are for your service from August 10 to September 09.

 Billing Date:
 09/09/07
 Page 1 of 3

 Telephone Number:
 603 622 0463
 Account:
 603 622 0463 370 004 4

 How to Reach Us:
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Call 1-888-651-1499.

Let us dedicate our resources, network and reliable service to your success. Call us today and tell us your goals. We offer data and voice solutions to help you work at your best.

Offer Won't Last Forever

Right now, 0% lease rates are available on both data and voice Customer Premise Equipment (CPE). Please contact a Verizon Sales Representative or visit us online at verizon.com/businesspower Subject to change without notice.

Stay On The Phone And On Budget With Verizon Long Distance

Make a lot of long distance calls? You could save with Verizon. We'll help you choose the domestic and International long distance calling plans that suit your business and your budget. Call Verizon today at 1-888-651-1388 for more information.

Mail payments to: Verizon, PO Box 1, Worcester MA 01654-0001

Change of address? Go to verizon.com/billingaddress or see page 2.

to Verizon Reads.

Yes! I want to be a Literacy Champion. Sign me up for a \$1 monthly donation Detach & return payment slip with your check, payable to Verizon.

Account: 603 622 0463 370 004 4

New Charges Due: 10/04/07

Total Due \$31.53

Amount Paid:

090907

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109										5:	5E	3		VERIZON PO BOX 1		
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 How to Reach Us:
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How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon com/storefront	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon com/businessbillpay	1 800 345-6563	24 hours a day

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Verizon current charges

Monthly charges	\$28.10	
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	0.64	
Federal tax	0.82	
State tax	RST ¹⁹⁷	
Total new charges for Verizon	\$31.53	

Local usage charges

SUMMARY OF LOCAL USAGE

	RAT	ES	9AM-9PM V (No disc		OTHER TI (50 0% DISCO		
CALL	PER	PER	TOTAL	TOTAL	TOTAL	TOTAL	
AREA	CALL	MIN	CALLS	MINS	CALLS	MINS	
Λ	0.04	0 03	0	0	0	0	
В	0 05	0.04	0	0	0	0	
AMOUNT			DISCOUNT	0.00		0.00	
TOTAL			Dibeoon	0.00		0 00	
TOTAL US	SAGE					0 00	
LESS USA	GE ALLOW/	NCE				6.00	
TOTAL LO	DCAL USAGE	E CHARGE				0 00	
LOCAL U	SAGE CHAR	GE				0 00	

Calling services

SUMMARY OF VERIZON BUSINESS LINKI PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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\$0.00

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.53
Payment Received Sep 24. Thank You.	- 31 53
Past Due Charges	\$ 00
New Charges	
Verizon (page 3)	\$31.52
Total New Charges Due November 3	\$31 52
A 1.388% late payment charge may be applied to	the
balance due if payment in full is not received by	
November 10	

Total Due (Past Due + New)

These monthly charges are for your service from September 10 to October 09
 Billing Date:
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Work At Your Best With Verizon Solutions

Let us dedicate our resources, network and reliable service to your success Call us today and tell us your goals We offer data and voice solutions to help you work at your best Call 1-888-651-1499

Stay On The Phone And On Budget With Verizon Long Distance

Make a lot of long distance calls? You could save with Verizon. We'll help you choose the domestic and International long distance calling plans that suit your business and your budget. Call Verizon today at 1-888-651-1388 for more information

Mail payments to: Verizon, PO Box 1, Worcester MA 01654-0001

Change of address? Go to verizon.com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon

Account: 603 622 0463 370 004 4

New Charges Due: 11/03/07

Yes! I want to be a Literacy Champion. Sign me up for a \$1 monthly donation to Verizon Reads. Total Due \$31.52 Amount Paid 100907

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730	PIN	E ST	-										VERIZON
MA	NCF	IEST	FER	NH	031	04-3	109						PO BOX 1
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How to Reach Us

verizon com/onlinehelp	1 800 941-9900	8.30am - 5pm M-T, 9am - 5pm Fri
(third party fee applies)	1 800 345-6563	24 hours a day
verizon com/onlinehelp	1 800 244-3737	24 hour account information
verizon.com/repair	1 603 555-1515	24 hours a day
verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
verizon com/	1 800 244-5303	disponible las 24 horas
verizon com/businessbillview		24 hours a day
verizon com/businessbillpay	1 800 345-6563	24 hours a day
	(third party fee applies) verizon com/onlinehelp verizon.com/repair verizon.com/storefront verizon.com/espanol verizon.com/ verizon.com/businessbillview	(third party fee applies) 1 800 345-6563 verizon com/onlinehelp 1 800 244-3737 verizon.com/repair 1 603 555-1515 verizon.com/storefront 1 800 941-9900 verizon.com/espanol 1 800 483-4522 verizon.com/ 1 800 244-5303 verizon.com/businessbillview 1

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

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Verizon cur	rent charges							
Monthly cha Dther charg New Hamp Enhanced 9 Federal tax State tax	arges es and credits shire enhanced -1-1 funding o	of \$ 64 per line	with a 25 line ca	\$28 08 0 01 0 64 0 82 RST <mark>19</mark> 7				
rotar ne	w charges	s for veriz	on			55	1.52	
Other charg	es and credits							
the Differer Old and the the Dates S	nt Shown Here nce Between th New Rates fo hown ner charge	ne ir	dits	Per	02	From 9-10 - 07	Thru 9-30 - 07	Amount Rई१-१-† \$0.01
Local usage	e charges				_		<u>.</u>	
Xaadadaaaa	Y OF LOCAL	USAGE						
CALL AREA	RAT PER CALI.		9AM-9PM V (NO DISC TOTAL CALLS	WEEKDAYS OUNT) TOTAL MINS			L	
A B	0.04	0 03	0	0	0	0		
AMOUNT	9.99	1		0 00	0	0 00		
TOTAL			DISCOUNT	0 00		50 0% 0 00		
TOTAL US LESS USA	GAGE GE ALLOWA OCAL USAGE					0 00 6 00 0 00		
LOCAL US	SAGE CHAR	GE				0.00		
Calling ser	vices							
SUMMAR	Y OF VERIZO	ON BUSINES	S LINKÍ PLAN					
TOTAL QU	JALIFYING	BUSINESS LI	INK CHARGES				.00	
USAGE IS		0.00, AND DO	BUSINESS LINE DES NOT QUALI		L			
Total of	calling se	rvices						\$0.00
When yo one-time	electronic	a check, yo fund trans		account or to	process	s this transac	ur check to m tion as a che c	
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Important Account Information

Effective November 30, 2007, you will no longer be able to use your Verizon Local calling card if your account changes. This means that your calling card will remain active only as long as you maintain your existing Verizon local service account. If you change your Verizon account, such as moving to a new location, your Verizon local calling card account will be terminated. If you have any questions, please contact us at the number on your bill.

Notice Of Rate Changes To Frame Relay Port Only, Port And Access, And

Permanent Virtual Circuit Committed Information Rate (PVC CIR) Rates Pending approval from the New Hampshire Public Utilities Commission, beginning November 1, 2007, the monthly rates for Frame Relay Services will increase approximately 10%.

Please refer to the "How to reach us" section of your telephone bill to contact the business office that handles your account if you have any questions.

Notice Of Rate Changes To ATM Port Only,

Port And Access, And Bandwidth Rates

Pending approval from the New Hampshire Public Utilities Commission, beginning December 1, 2007, the monthly rates for ATM Services will increase approximately 10%.

Please refer to the "How to reach us" section of your telephone bill to contact the business office that handles your account if you have any questions.

Changes in Federal Charges Beginning on or about October 1, 2007

Effective on or about October 1, 2007, the Federal Subscriber Line Charge (SLC) for single-line business, multi-line business and Centrex lines, ISDN PRI, or ISDN BRI may change. This charge helps pay for the costs of providing and maintaining the local network. In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about October 1, 2007. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.52
Payment Received Oct 29 Thank You	- 31.52
Past Due Charges	\$ 00
New Charges	
Verizon (page 3)	\$31 52
Total New Charges Due December 4	\$31.52
Total Due (Past Due + New)	\$31 52

These monthly charges are for your service from October 10 to November 09

 Billing Date:
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 Telephone Number:
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Work At Your Best With Verizon Solutions

Let us dedicate our resources, network and reliable service to your success. Call us today and tell us your goals We offer data and voice solutions to help you work at your best. Call 1-888-651-1499

Stay On The Phone And On Budget With Verizon Long Distance

Make a lot of long distance calls? You could save with Verizon We'll help you choose the domestic and International long distance calling plans that suit your business and your budget Call Verizon today at 1-888-651-1388 for more information

Offer Won't Last Forever

Right now, 0% lease rates are available on both data and voice Customer Premise Equipment (CPE) Please contact a Verizon Sales Representative, or visit us online at verizon com/businesspower Subject to change without notice

Mail payments to. Verizon, PO Box 1, Worcester MA 01654-0001

Change of address? Go to verizon com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon.

Account: 603 622 0463 370 004 4

New Charges Due: 12/04/07

Total Due \$31.52

Amount

Yes¹ I want to be a Literacy Champion Sign me up for a \$1 monthly donation to Verizon Reads

Paid		

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 How to Reach Us:
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How to Reach Us

Billing questions	verizon com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

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\$0.00

\$28 09 0.64 0.82 RST¹197 \$**31.52**

Verizon current charges	
Monthly charges	
New Hampshire enhanced 9-1-1 surcharge	
Enhanced 9-1-1 funding of \$.64 per line with a 25 line eap	
Federal tax	

State tax	
Total new charges	for Verizon

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove.

or ch	ange your service.	
i	MULTI-ELEMENT MEASURED SERVICE	\$20.99
1	BUSINESS LINK PLAN	0.00
1	FEDERAL UNIVERSAL SERVICE FUND	0 70
	SURCHARGE - BUSINESS SINGLE LINE	
l	TOUCH-TONEÌ SERVICE	0 00
1	ACCESS SERVICE-END USER COMMON LINE	RS 1740
Tot	al monthly charge	\$28.09

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RAT PER CALL 0 04	PER MIN 0.03	9AM-9PM V (NO DISC TOTAL CALLS 0	OUNT) TOTAL <u>MINS</u> 0	OTHER TH (50.0% DISCO TOTAL CALLS 0	DUNT) TOTAL <u>MINS</u> 0		
В	0 05	0 04	0	0	0	0		
AMOUNT			DISCOUNT	0 00		0 00) 0%		
TOTAL				0.00	1	0 00		
	SAGE \GE ALLOW/ OCAL USAG					0 00 6.00 0 00		
LOCAL U	SAGE CHAR	GE				0.00		
Calling set	rvices							
SUMMAR	AY OF VERIZ	ON BUSINES	S LINKÏ PLAN					
TOTAL QUALIFYING BUSINESS LINK CHARGES							00	

THIS MONTH YOUR QUALIFYING BUSINESS LINK

USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A

BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

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When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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Discussion of Calls: Bill Required

The Federal Communications Commission requires carriers to protect your confidential account information, particularly the details of your calls. Verizon uses strict practices to protect your account and comply with federal rules. Please have your bill available when you call Customer Service or our Business Office to discuss a call on your bill. This will help Verizon representatives verify that we are speaking to you and allow discussions about specific calls. Before discussing a specific call on your bill, the representative will ask you to provide certain information, including the telephone number, date, and time of the call. You will find this call information on the page where your calls are itemized.

Billing Date: 12/09/07 Page 1 of 4 Telephone Number 603'622 0463 Account: 603 622 0463 370 004 4 How to Reach Us: See page 2

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NII 03104-3109

Account Summary

Previous Charges	\$31	52
Payment Received Nov 26 Thank You.	- 93	14
Credit Balance	-\$61	62
New Charges	_	
Verizon (page 3)	\$31	52
Total New Charges Due January 3	\$31	52
A 1 388% late payment charge may be applied to the		
balance due if payment in full is not received by January 8		
Total Due (Past Due + New)	-\$30	10

These monthly charges are for your service from November 10 to December 09.

Work At Your Best With Verizon Solutions Let us dedicate our resources, network and reliable service to your success. Call us today and tell us your goals. We offer data and voice solutions to help you work at your best. Call 1-888-651-1499

Stay On The Phone And On Budget With Verizon Long Distance

Make a lot of long distance calls? You could save with Verizon. We'll help you choose the domestic and International long distance calling plans that suit your business and your budget. Call Verizon today at 1-888-651-1388 for more information

Mail payments to. Verizon, PO Box 1, Worcester MA 01654-0001

Change of address? Go to verizon com/billingaddress or see page 2.

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Account 603 622 0463 370 004 4

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Yes! I want to be a Literacy Champion. Sign me up for a \$1 monthly donation to Verizon Reads. Total Due \$ -30.10

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 STBBINS COMMRICAL INC
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 730 PINE ST
 MANCHESTER NH

 03104-3109
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VERIZON PO BOX 1 WORCESTER MA 01654-0001

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How to Reach Us

verizon com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm F		
(third party fee applies)	1 800 345-6563	24 hours a day		
verizon.com/onlinehelp	1 800 244-3737	24 hour account information		
verizon.com/repair	1 603 555-1515	24 hours a day		
verizon com/storefront	1 800 941-9900	8.30am - 5pm M-T, 9am - 5pm Fri		
verizon com/espanol	1 800 483-4522	8:30am - 5pm M-F		
verizon.com/	1 800 244-5303	disponible las 24 horas		
verizon.com/businessbillview		24 hours a day		
verizon com/businessbillpay	1 800 345-6563	24 hours a day		
	(third party fee applies) verizon.com/onlinehelp verizon.com/repair verizon.com/storefront verizon.com/espanol verizon.com/ verizon.com/	(third party fee applies) 1 800 345-6563 verizon.com/onlinehelp 1 800 244-3737 verizon.com/repair 1 603 555-1515 verizon.com/storefront 1 800 941-9900 verizon.com/espanol 1 800 483-4522 verizon.com/ 1 800 244-5303 verizon.com/businessbillview 1		

For Your Information

*Pay By Phonc

This service is optional and provided by an independent third party vendor for a fee

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603 622 0463 370 004

Billing Date: 12/09/07 Page 3 of 4 Telephone Number: 603 622 0463 Account: 603 622 0463 370 004 4 How to Reach Us. See page 2

Monthly charges	\$28.09	
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	0.64	
Federal tax	0.82	
State tax	RSTTP7	
Total new charges for Verizon	\$31,52	

Local usage charges

SUMMARY OF LOCAL USAGE

CALL	RATES Call Per 1		9AM-9PM W (NO DISCO TOTAL		OTHER TIN (50.0% DISCO TOTAL	
AREA	CALL	MIN	CALLS	MINS	CALLS	MINS
Δ	0 04	0.03	0	0	0	0
В	0 05	0 04	0	0	0	0
AMOUNT				0.00	(0.00
			DISCOUNT			0%
TOTAL				0 00	(00 (
TOTAL US	AGE					0 00
LESS USA	GE ALLOW/	ANCE				6 00
TOTAL LO	CAL USAGE	E CHARGE				0.00
LOCAL US	AGE CHAR	GE				0 00

Calling services

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK. USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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\$0.00

 Billing Date:
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 Telephone Number:
 603 622 0463
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 Account:
 603 622 0463 370 004 4
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 How to Reach Us:
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Special Notice To ISDN BRI D-Channel Packet Switching Service Customers

For those valued Verizon customers with ISDN-BRI D-Channel Packet Switching Service, there have been recent industry developments affecting your service. This service is used in a variety of data transfer applications. Verizon's vendors have discontinued manufacturing the equipment required to provide this service. Based on this development, we are planning an eventual withdrawal of this service offering.

First, Verizon proposes to grandfather ISDN-BRI D-Channel Packet Switching Service effective on or about February 1, 2008. After that date, we will continue to support your service at existing locations. However, changes to your service will not be allowed after that date.

We encourage you now to consider your migration options to other services. If you have ISDN-BRI D-Channel Packet Switching Service and Packet Data Network/ Infopath, you should migrate to another service by May 1, 2008, as hardware and software support for this service will be discontinued. To lessen any potential for disruption to your existing service, it is essential that you change to another comparable service by that date. Verizon offers a wide range of transport options and will work with you to provide an alternative designed to meet your application and your budget.

If you have questions about alternative Verizon service options or want additional information about this service withdrawal, please contact your local Sales Representative or call the toll free number on your bill.

Important Information

In the normal course of providing telecommunications or interconnected voice over Internet Protocol (or VOIP) services to you, Verizon Business receives certain information -- known as Customer Proprietary Network Information (or CPNI) -- relating to the type, quantity, technical configuration, amount of use, location, and destination associated with those services, and related telephone exchange or telephone toll billing information. A recent ruling by the Federal Communications Commission (FCC), effective 12/8/07, protects the security of CPNI from persons posing as you ("pretexters") when accessed on line or via inbound telephone call to Verizon Business. Generally, under these new FCC rules you will be unable to access your CPNI on inbound calls or on line without authentication and a password. Certain business customers who have agreements with Verizon Business that protect CPNI and a dedicated account representative may use additional methods to access their CPNI. Verizon Business will provide these customers with agreements to sign to implement this business customer arrangement. These new rules are intended to protect the security of your CPNI and our implementation efforts bolster our commitment to customer privacy. We recognize the importance of holding our customers' CPNI in confidence and of abiding by the federal and state rules that protect it

Page 1 of 4 Billing Date: 01/09/08 Telephone Number 603 622 0463 Account: 603 622 0463 370 004 4 How to Reach Us See page 2

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	~\$30	10
Payment Received		00
Credit Balance	-\$30	10
New Charges		
Verizon (page 3)	\$31.	50
Total New Charges Due February 3	\$31	50
A 1.388% late payment charge may be applied to the		
balance due if payment in full is not received by February 10		
Total Duc (Past Due + New)	\$1	40

These monthly charges are for your service from December 10 to January 09

We Have Simple Ways to Help Your Small Business Grow - and Save

From phone lines and calling plans to high-speed Internet and security options, we can tailor solutions that are right for your small business. Plus, save with special discounts when you sign up for more services Call 1-888-826-7035 today

50th Annual GRAMMY Awards

Be sure to watch the 50th Annual GRAMMY Awards on February 10, 2008, 8 pm ET/PT on CBS, as Verizon returns as the Official Broadband Sponsor for the fourth year in a row

Mail payments to. Verizon, PO Box 1, Worcester MA 01654-0001

Change of address? Go to verizon com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon.

Account: 603 622 0463 370 004 4

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Yes! I want to be a Literacy Champion Sign me up for a \$1 monthly donation to Verizon Reads

Total Due \$1.40

New Charges Due. 02/03/08

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Amount Paid:





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WORCESTER MA 01654-0001

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How to Reach Us

verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
(third party fee applies)	1 800 345-6563	24 hours a day
verizon.com/onlinehelp	1 800 244-3737	24 hour account information
verizon.com/repair	1 603 555-1515	24 hours a day
verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
verizon.com/espanol	1 800 483-4522	8.30am - 5pm M-F
verizon.com/	1 800 244-5303	disponible las 24 horas
verizon.com/businessbillview		24 hours a day
verizon com/businessbillpay	1 800 345-6563	24 hours a day
	(third party fee applies) verizon com/onlinehelp verizon com/repair verizon com/storefront verizon com/espanol verizon com/ verizon com/ verizon com/businessbillview	(third party fee applies) 1 800 345-6563 verizon com/onlinehelp 1 800 244-3737 verizon.com/repair 1 603 555-1515 verizon com/storefront 1 800 941-9900 verizon.com/espanol 1 800 483-4522 verizon com/ 1 800 244-5303 verizon com/businessbillview 1

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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Verizon cur	rent charges									
Monthly charges Other charges and credits New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap Federal tax						\$28.04 0.04 0.64 0.82				
State tax							196			
lotal ne	w charges	for Veriz	on			Ş	31.50			
Other charg	es and credits				r Month	From	They		Amount	
the Differen Old and the the Dates S	nt Shown Here in the Between the New Rates for hown 1er charges		dits	Pe	.05		Thru 12-31		R\$9.94 \$0.04	
Local usage	e charges									
Xuadadada	Y OF LOCAL U	JSAGE								
CALL AREA	RATE PER CALL	S PER MIN	9AM-9PM (NO DISC Total Calls	WEEKDAYS COUNT) TOTAL MINS						
A B	0.04 0.05	0.03	0	0	0	0				
AMOUNT				0 00		0 00				
TOTAL			DISCOUNT	0.00		50.0% 0.00				
	SAGE .GE ALLOWAN DCAL USAGE					0 00 6 00 0 00				
LOCAL U	SAGE CHARG	E				0 00				
Calling ser	vices									
SUMMAR	Y OF VERIZO	N BUSINES	S LINKÎ PLAN							
TOTAL Q	UALIFYING B	USINESS L	INK CHARGES					00		
USAGE IS		00, AND D		ik Lify you for .	٨					
Total of	calling ser	vices							\$0.00	
Paying By Check Notice When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be										
			as soon as th your financia	ne same day al institution.	we recei	ve your payn	nent, an	id you w	ill not	

Billing Date. 01/09/08 Page 4 of 4 Telephone Number. 603 622 0463 Account. 603 622 0463 370 004 4 How to Reach Us: See page 2

Change In FUSF Rates Effective January 1, 2008, the Federal Universal Service Fund (FUSF) surcharge may change. The FUSF surcharge, which is reviewed quarterly, helps keep local telephone rates affordable for all customers, and provides a discount to schools, libraries, rural health care providers and low-income families.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

New Charges Verizon (page 3) \$31.4 Total New Charges Due March 5 \$31.4 A 1.388% late payment charge may be applied to the balance due if payment in full is not received by March 11			
Past Due Charges \$ 0 New Charges Verizon (page 3) \$31.4 Total New Charges Due March 5 \$31.4 A 1.388% late payment charge may be applied to the balance due if payment in full is not received by March 11	Previous Charges	\$1	. 40
New Charges Verizon (page 3) \$31.4 Total New Charges Due March 5 \$31.4 A 1.388% late payment charge may be applied to the balance due if payment in full is not received by March 11	Payment Received Jan 28 Thank You.	- 1	40
Verizon (page 3) \$31.4 Total New Charges Due March 5 \$31.4 A 1.388% late payment charge may be applied to the balance due if payment in full is not received by March 11	Past Due Charges	\$	00
Total New Charges Due March 5 \$31 A 1.388% late payment charge may be applied to the balance due if payment in full is not received by March 11	New Charges		
A 1.388% late payment charge may be applied to the balance due if payment in full is not received by March 11	Verizon (page 3)	\$31	. 46
balance due if payment in full is not received by March 11	Total New Charges Due March 5	\$31	46
Total Due \$31.4	balance due if payment in full is not received by		
	Total Due	\$31	46

These monthly charges are for your service from January 10 to February 09.

Mail payments to: Verizon, PO Box 1, Worcester MA 01654-0001

Change of address? Go to verizon.com/billingaddress or see page 2

Detach & return payment slip with your check, payable to Verizon

Account: 603 622 0463 370 004 4

New Charges Due: 03/05/08

Total Due \$31 46

Amount Paid:

Yes! I want to be a Literacy Champion. Sign me up for a \$1 monthly donation to Verizon Reads.

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STBBINS COMMRICAL INC PNE 730 PINE ST MANCHESTER NH 03104-3109

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VERIZON PO BOX 1 WORCESTER MA 01654-0001

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How to Reach Us			
Billing questions	verizon.com/onlinehelp	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8.30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8.30am - 5pm M-F
Preguntas de pagos	verizon com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

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\$0.00

Monthly charges	\$28.04	
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	0 64	
Federal tax	0 82	
State tax	RS 1196	
Total new charges for Verizon	\$31.46	

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove,

or cna	nge your service.			
I	MULTI-ELEMENT MEASURED SERVICE			\$20.99
1	BUSINESS LINK PLAN			0 00
1	FEDERAL UNIVERSAL SERVICE FUND			0 65
	SURCHARGE - BUSINESS SINGLE LINE			
1	TOUCH-TONEÌ SERVICE			0 0 0
I.	ACCESS SERVICE-END USER COMMON LINE			RS PT4P
Tota	I monthly charge			\$28.04
Lon	g Distance Call Summary			
		Calls	Minutes	

Local usage charges

SUMMARY OF LOCAL USAGE

CALL	RAT PER	'ES PER	9AM-9PM W (NO DISCO TOTAL		OTHER TI (50 0% DISCO TOTAL	
AREA	CALL	MIN	CALLS	MINS	CALLS	MINS
A B	0.04 0.05	0 03 0 04	0 0	0 0	0 0	0 0
AMOUNT			DISCOUNT	0.00		0 00 0 0%
TOTAL				0.00		0 00
TOTAL US LESS USA	AGE GE ALLOW/	NCE				0.00 6 00
TOTAL LO	CAL USAGE	E CHARGE				0 00
LOCAL US	SAGE CHAR	GE				0 00
Calling serv	lices					

SUMMARY OF VERIZON BUSINESS LINKI PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK. USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT.

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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Important Information

As you were previously advised, Verizon Business increased its tariff rates for local Frame Relay service and local ATM service effective December 2007. However, due to billing implementation delays, this increase will not be reflected in your bill until your February or March 2008 bill. One of these bills will include the increased rates as well as a backbilling of the increase from December 2007.

Please refer to the "How to reach us" section of your telephone bill to contact the business office that handles your account if you have any questions.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31	46
Payment Received		00
Past Due Charges	\$31	46
New Charges		
Late Payment Charge		44
Verizon (page 3)	\$31	46
Total New Charges Due April 3	\$31	. 90
A prior month's balance is overdue, a late payment charge has been assessed A 1 388% late payment charge may be applied to the		
balance due if payment in full is not received by April 8		
Total Due	\$63	36

These monthly charges are for your service from February 10 to March 09.

Mail payments to: Verizon, PO Box I, Worcester MA 01654-0001

Change of address? Go to verizon.com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon

Account. 603 622 0463 370 004 4

New Charges Due: 04/03/08

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> Yes! I want to be a Literacy Champion Sign me up for a \$1 monthly donation to Verizon Reads

Amount Paid:

Total Due \$63.36

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How to Reach Us			
Billing questions	verizon.com/onlinehelp	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fr
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8.30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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\$0.00

Verizon current charges

Monthly charges	\$28.04
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	0 64
Federal tax	0.82
State tax	RST196
Total new charges for Verizon	\$31.46

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RAT PER CALL	ES PER MIN	9AM-9PM W (NO DISCO Total Calls		OTHER TI (50.0% DISCO TOTAL CALLS	
A	0 04	0 03	0	0	0	0
В	0 05	0.04	0	0	0	0
AMOUNT				0.00	(0.00
TOTAL			DISCOUNT	0.00		.0%
TOTAL				0.00		0.00
TOTAL US	SAGE					0 00
LESS USA	GE ALLOWA	INCE				6 00
TOTAL LO)CAL USAGE	ECHARGE				0 00
LOCAL US	SAGE CHAR	GE				0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK. USAGE IS BELOW \$100 00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT.

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Billing Date: 04/09/08 Page 1 of 4 Telephone Number: 603 622 0463 Account. 603 622 0463 370 004 4 How to Reach Us. See page 2

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$63.36
Payments and Adjustments	-94.82
Credit Balance	-\$31.46

New Charges

FairPoint Communications (page 3)	\$31	46
Total New Charges Due May 4	\$31	46

A 1 388% late payment charge may be applied to the balance due if payment in full is not received by May 11

Total Due

\$ 00

These monthly charges are for your service from March 10 to April 09

Your local telephone service provider is FairPoint Communications Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider. All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill.

Mail payments to: FairPoint Communications Inc. PO Box 1, Worcester MA 01654-0001

Change of address? See page 2.

Account: 603 622 0463 370 004 4

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Total Due \$ 00

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Amount Paid:

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STBBINS COMMRICAL INC PNE 730 PINE ST MANCHESTER NH 03104-3109 (0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS, INC PO BOX 1 WORCESTER MA 01654-0001

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How to Reach Us

Billing questions		1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fr
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements		1 800 244-3737	24 hour account information
Repair		1 603 555-1515	24 hours a day
To order services		1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fr
Centro Hispano de FairPoint		1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos		1 800 244-5303	disponible las 24 horas
Direct payment enrollment		1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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DT 12-069 FairPoint Communications Exhibit B 4.16.12

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FairPoint payments

Transaction	s through Apr	il 14, 2008						
Payments Mar 17 P Mar 28 P Total pay The above p	ayment	not if	ncluded in the	e total current	charges.	T†1 \$9	46CR -}6CR 4 . 82CR	
FairPoint cu	irrent charges							
New Hamps Enhanced 9 Federal tax State tax	es and credits shire enhanced -1-1 funding o	d 9-1-1 surcha	with a 25 line c	ap		RST) 04) 64).82	
Other charg	es and credits							
the Differen	it Shown Here ice Between th New Rates fo	he		Pe	r Month	From	Thru	Amount
the Dates SI		es and cre	dits		.05	3-10 - 08	3-31 - 08	к\$994 \$0.04
Local usage	charges							
Naadaadaa	Y OF LOCAL	. USAGE						
CALL AREA	RAT PER CALL	ES PER MIN	9AM-9PM (NO DIS TOTAL CALLS	WEEKDAYS COUNT) TOTAL MINS			-	
AB	0.04 0.05	0 03	0	0	0 0	0		
AMOUNT	0.00	0.04	DISCOUNT	0 00	0	0 00 50 0%		
TOTAL				0.00		0 00		
	AGE GE ALLOWA ICAL USAGE					0 00 6 00 0.00		
LOCAL US	SAGE CHAR	GE				0 00		
Calling serv	vices							
SUMMAR	Y OF VERIZ	ON BUSINES	S LINKÎ PLAN					
TOTAL QU	JALIFYING	BUSINESS L	INK CHARGES				00	
USAGE IS	BELOW \$10			ik Lify you for 7	١			
	calling se							\$0.00

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Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Welcome to FairPoint Communications.

As you may know, we are your new communications provider, and we're happy to have you as a customer.

You'll see that we are delivering practically the same services at the same prices that you were receiving from Verizon. The only change to your bill is that it's coming from FairPoint Communications.

In the near future, you can expect us to offer new, expanded services for high-speed Internet, phone and television that will better meet the needs of our business and residential customers.

Please see the welcome message from our CEO, Gene Johnson, enclosed with this bill. It will tell you a little bit more about what's in store for you as our new customer.

And if you have a question, comment or suggestion, please contact us at 1-866-984-2001. We're here to keep you connected.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

FairPoint Communications (page 3)	\$31	41
Total New Charges Due June 3	\$31	41
A 1.388% late payment charge may be applied to the balance due if payment in full is not received by June 10		

These monthly charges are for your service from April 10 to May 09

Your local telephone service provider is FairPoint Communications Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill.

Mail payments to FairPoint Communications Inc PO Box 1, Worcester MA 01654-0001

Change of address? See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications, Inc.

Account: 603 622 0463 370 004 4

New Charges Due: 06/03/08

Total Due \$31.41

050908

Amount Paid:



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FAIRPOINT COMMUNICATIONS, INC PO BOX 1 WORCESTER MA 01654-0001 (0 1 6 5 4 0 0 0 1 3)

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How to Reach Us

Billing questions		1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fr
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements		1 800 244-3737	24 hour account information
Repair		1 603 555-1515	24 hours a day
To order services		1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fr
Centro Hispano de FairPoint		1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos		1 800 244-5303	disponible las 24 horas
Direct payment enrollment		1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

603 622 0463 370 004

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Monthly charges	\$27 99	
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	0 64	
Federal tax	0.82	
State tax	RST 196	
Total new charges for FairPoint	\$31.41	

Monthly charges

EairPoint current charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove,

or change your service.	
1 MULTI-ELEMENT MEASURED SERVICE	\$20.99
1 BUSINESS LINK PLAN	0.00
1 FEDERAL UNIVERSAL SERVICE FUND	0.71
SURCHARGE - BUSINESS SINGLE LINE	
1 TOUCH-TONEÌ SERVICE	0.00
1 ACCESS SERVICE-END USER COMMON LINE	RS PT
Total monthly charge	\$27.99

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RAT PER CALL	ES PER MIN	9AM-9PM W (NO DISCO Total Calls		OTHER TI (50.0% DISCO TOTAL CALLS	
A B	0.04 0.05	0 03 0 04	0	0 0	0 0	0 0
AMOUNT TOTAL			DISCOUNT	0 00 0 00	50	0.00 0 % 0 00
	AGE GE ALLOWA ICAL USAGI					0 00 6 00 0 00
LOCAL US	AGE CHAR	GE				0 00
Calling serv	vices					

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100 00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31 41
Payment Received May 27 Thank You	-3141
Past Due Charges	\$ 00
New Charges	
FairPoint Communications (page 3)	\$31.41
Total New Charges Due July 4	\$31 41
A 1.388% late payment charge may be applied to the balance due if payment in full is not received by July 11	
Total Due	\$31 41

These monthly charges are for your service from May 10 to June 09 $\,$

Your local telephone service provider is FairPoint Communications. Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider. All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill.

Mail payments to FairPoint Communications PO Box 1, Worcester MA 01654-0001

Change of address? Sce page 2

Detach & return payment slip with your check, payable to FairPoint Communications.

Account: 603 622 0463 370 004 4

New Charges Due 07/04/08

Total Due \$3141

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Amount Paid



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How to Reach Us

Billing questions	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third pa	rty fee applies) 1 800 345-6563	24 hours a day
Payment arrangements	1 800 244-3737	24 hour account information
Repair	1 603 555-1515	24 hours a day
To order services	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8.30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

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Monthly charges	\$27.99	
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	0.64	
Federal tax	0 82	
State tax	RST ¹⁹⁶	
Total new charges for FairPoint	\$31.41	

Local usage charges

FairPoint current charges

SUMMARY OF LOCAL USAGE

RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50 0% DISCOUNT)		
CALL AREA	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
Α	0.04	0.03	0	0	0	0
В	0.05	0.04	0	0	0	0
AMOUNT			DISCOUNT	0.00		0 00
TOTAL			DISCOURT	0.00	B - 3	0.00
TOTAL US						0 00
	GE ALLOWANCE 6 00					
TOTAL LO	CAL USAGE	ECHARGE				0 00
LOCAL USAGE CHARGE						0 00

Calling services

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT.

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.41
Payment Received Jun 20 Thank You.	-31 41
Past Due Charges	\$.00
New Charges	
FairPoint Communications (page 3)	\$31.40
Total New Charges Due August 3	\$31 40
A 1 388% late payment charge may be applied to the	
balance due if payment in full is not received by	
August 10	
Total Due	\$31 40

These monthly charges are for your service from June 10 to July 09

Your local telephone service provider is FairPoint Communications. Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill

Mail payments to FairPoint Communications PO Box 1, Worcester MA 01654-0001

Change of address? See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications

Account. 603 622 0463 370 004 4

New Charges Due 08/03/08

Total Due \$31.40

070908

Amount Paid.



 STBBINS COMMRICAL INC
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 730 PINE ST
 MANCHESTER NH 03104-3109

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How to Reach Us

Billing questions		1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements		I 800 244-3737	24 hour account information
Repair		1 603 555-1515	24 hours a day
To order services		1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint		1 800 483-4522	8.30am - 5pm M-F
Preguntas de pagos		1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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Monthly c	harges						
or change I M I BI I FI St I T(your service (ULTI-ELEMENT ME/ USINESS LINK PLAN EDERAI, UNIVERSAL URCHARGE - BUSINE OUCH-TONEÌ SERVIC	SERVICE FUND SS SINGLE LINE		whenever you	u add, remove,		\$20 99 0 00 0.71 0 00
	CCESS SERVICE-ENE	USER COMMON LIN	E				RS1ी127 \$27.95
fotal m		USER COMMON LIN					\$27.95
Total m Dther char The Amou he Differe Dld and th he Dates i	nonthly charge rges and credits unt Shown Here is ence Between the ne New Rates for			er Month 04	From 6-10 - 08	Thru 6-30 - 08	
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TOTAL			DISCOUNT	0 00		0 00
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Calling services

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100 00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

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\$0.00

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When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Maximize your online productivity with reliable Internet access solutions from FairPoint Communications We understand how important reliable Internet access is for your business. That's why our goal is to provide you with smart, efficient solutions to access the web, giving you the connectivity that's right for your needs. This includes dedicated Internet services, high-speed Internet and fiber access network.

We know you need speed, security and a system you can depend on -- FairPoint can help make that a reality for your business.

To learn more about FairPoint Internet access solutions, call 1.866.984.3001 or visit www.FairPoint.com.



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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31	40
Payment Received		00
Past Due Charges	\$31	40
New Charges		
Late Payment Charge		44
FairPoint Communications (page 3)	\$31	37
Total New Charges Due September 3	\$31	81
A prior month's balance is overdue, a late		
payment charge has been assessed.		
A 1 388% late payment charge may be applied to the		
halance due if payment in full is not received by		
September 9		

Your local telephone service provider is FairPoint Communications Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider. All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill

Mail payments to FairPoint Communications PO Box 1, Worcester MA 01654-0001

These monthly charges are for your service from

Change of address? See page 2

July 10 to August 09

Total Due

Detach & return payment slip with your check, payable to FairPoint Communications.

Account: 603 622 0463 370 004 4

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New Charges Due: 09/03/08

Total Due \$63.21

080908

Amount Paid



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 MANCHESTER NH

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How to Reach Us

	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
(third party fee applies)	1 800 345-6563	24 hours a day
	1 800 244-3737	24 hour account information
	1 603 555-1515	24 hours a day
	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
	1 800 483-4522	8 30am - 5pm <u>M</u> -F
	1 800 244-5303	disponible las 24 horas
	(third party fee applies)	(third party fee applies) 1 800 345-6563 1 800 244-3737 1 603 555-1515 1 800 941-9900 1 800 483-4522

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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FairPoint current charges

Monthly charges	\$27 95
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	0 64
Federal tax	0 82
State tax	RSTP
Total new charges for FairPoint	\$31.37

Local usage charges

SUMMARY OF LOCAL USAGE

	RAT	ES	9AM-9PM W (NO DISC)		OTHER TH (50 0% DISCO		
CALL AREA	PER CALL	PER MIN	TOTAL Calls	TOTAL MINS	TOTAL CALLS	TOTAL MINS	
Λ	0.04	0.03	0	0	0	0	
В	0.05	0.04	0	0	0	0	
AMOUNT				0.00		0.00	
			DISCOUNT			0.0%	
TOTAL				0 0 0		0 00	
TOTAL US	SAGE					0 00	
LESS USA	GE ALLOWA	ANCE				6 00	
TOTAL LO	DCAL USAGE	ECHARGE				0 00	
LOCAL US	SAGE CHAR	GE				0 00	

Calling services

SUMMARY OF VERIZON BUSINESS LINKÍ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100 00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

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Maximize your online productivity with reliable Internet access solutions from FairPoint Communications. We understand how important reliable Internet access is for your business. That's why our goal is to provide you with smart, efficient solutions to access the web, giving you the connectivity that's right for your needs. This includes dedicated Internet services, high-speed Internet and fiber access network.

We know you need speed, security and a system you can depend on -- FairPoint can help make that a reality for your business.

To learn more about FairPoint Internet access solutions, call 1.866.984.3001 or visit www.FairPoint.com.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$63	21
Payment Received Aug 25. Thank You	- 63	21
Past Due Charges	\$	00
New Charges		
FairPoint Communications (page 3)	\$31	37
Total New Charges Due October 4	\$31	37
A 1 388% late payment charge may be applied to the balance due if payment in full is not received by October 11		
Total Duc	\$31	37

Your local telephone service provider is FairPoint Communications Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill

August 10 to September 09

These monthly charges are for your service from

Mail payments to. FairPoint Communications PO Box 1, Worcester MA 01654-0001

Change of address? See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.

Account 603 622 0463 370 004 4

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New Charges Due: 10/04/08

Total Due \$31 37

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Amount Paid:



STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

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Billing questions		1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fr
Pay By Phone Service* (thir	d party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements		1 800 244-3737	24 hour account information
Repair		1 603 555-1515	24 hours a day
To order services		1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fr
Centro Hispano de FairPoint		1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos		1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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FairPoint current charges

Monthly charges	\$27 95
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	
Federal tax	0 82
State tax	KST ¹⁹⁶
Total new charges for FairPoint	\$31.37

Local usage charges

SUMMARY OF LOCAL USAGE

	RAT	ES	9AM-9PM V (NO DISC		OTHER TI (50 0% DISCO	
CALL	PER	PER	TOTAL	TOTAL	TOTAL	TOTAL
AREA	CALL	MIN	CALLS	MINS	CALLS	MINS
Λ	0.04	0 03	0	0	0	0
В	0 05	0 04	0	0	0	0
AMOUNT			DISCOUNT	0 00		0.00 0.0%
TOTAL				0.00	1	0 00
	SAGE .GE ALLOW/ DCAL USAGE					0 00 6 00 0.00
	SAGE CHAR					0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100 00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

MPLS is Coming

Imagine a network where voice, video and data flow seamlessly over one iP connection. A network that gives your business the reliability and resiliency that are critical to your success, while remaining flexible enough to grow with you. Soon, that will all be a reality.

As part of our ongoing investment in the future of Maine, New Hampshire and Vermont, we're developing a powerful new MPLS (Multiprotocol Label Switching) network. With it, we plan to give every business in the region the ability to function in the most effective, efficient way possible. MPLS will allow companies to communicate to and from almost anywhere without limiting your connectivity.

At FairPoint, we live and work in New England, just like you. We're part of the community and we want to make sure all of us have the communications technology and services that keep our local businesses going strong. Soon our cutting-edge MPLS network will be doing just that for you.

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Important Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to 900 numbers from your telephone line and is available at no charge. If you would like to order this service for one or more of your business service lines, please call 1 866-984-3001, toll free, Monday through Friday from 8:30 am to 5 pm.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31	. 37
Payment Received Sep 22 Thank You.	- 3	37
Past Due Charges	\$. 00
New Charges		
FairPoint Communications (page 3)	\$31	. 37
Total New Charges Due November 3	\$31	37
A 1.388% late payment charge may be applied to the balance due if payment in full is not received by November 10		
Total Due	\$ 3 l	37

These monthly charges are for your service from September 10 to October 09.

Your local telephone service provider is FairPoint Communications Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill

Mail payments to: FairPoint Communications PO Box 1, Worcester MA 01654-0001

Change of address? See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications

Account 603 622 0463 370 004 4

New Charges Due: 11/03/08

Total Due \$3137

100908

Amount Paid



STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109							PN	E						
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FAIRPOINT COMMUNICATIONS PO BOX 1 WORCESTER MA 01654-0001 (0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 083280000000000000000313707

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Billing questions		1-866-984-3001	8 30am - 5pm M-T, 9am - 5pm Fr
Pay By Phone Service* (thi	rd party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements		1-866-529-1302	24 hour account information
Repair		1-888-984-1515	24 hours a day
To order services		1-866-984-3001	8 30am - 5pm M-T, 9am - 5pm Fr
Centro Hispano de FairPoint		1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos		1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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Monthly charges	\$27 95	
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	0 64	
Federal tax	0 82	
State tax	RST ¹⁹⁶	
Total new charges for FairPoint	\$31.37	

Local usage charges

SUMMARY OF LOCAL USAGE

	RAT	ES	9AM-9PM V (NO DISC	VEEKDAYS OUNT)	OTHER TI (50 0% DISCO		
CALL	PER	PER	TOTAL.	TOTAL	TOTAL	TOTAL	
AREA	CALL	MIN	CALLS	MINS	CALLS	MINS	
Λ	0 04	0.03	0	0	0	0	
В	0 05	0.04	0	0	0	0	
AMOUNT	•			0 00		0 00	
			DISCOUNT			0.0%	
TOTAL.				0.00		0 00	
TOTAL U	SAGE					0.00	
LESS USA	GE ALLOWA	NCE				6 00	
TOTAL L	OCAL USAGE	E CHARGE				0.00	
LOCAL U	SAGE CHAR	GE				0 00	

Calling services

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Changes in Federal Charges Beginning on or about October 1, 2008

Effective on or about October 1, 2008, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about October 1, 2008. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

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MPLS is Coming

As part of our ongoing investment in the future of Maine, New Hampshire and Vermont, we're bringing a powerful new MPLS (Multiprotocol Label Switching) network to practically every part of the region. With it, we plan to give every business the ability to function in the most effective, efficient way possible. MPLS will allow companies to communicate to and from almost anywhere without limiting connectivity.

MPLS consolidates voice, video and data over one IP connection. It's a network that gives your business the reliability and resiliency critical to your success, while remaining flexible enough to grow with you.

At FairPoint, we live and work in New England, just like you. We're part of the community and we want to make sure all of us have the communications technology and services that keep our local businesses going strong. In the future, our cutting-edge MPLS network will be doing just that for you.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31 37
Payment Received Oct 27 Thank You	- 31 37
Past Due Charges	\$ 00
New Charges	
FairPoint Communications (page 3)	\$31.37
Total New Charges Due December 4	\$31 37
Total Due	\$31 37

These monthly charges are for your service from October 10 to November 09

Your local telephone service provider is FairPoint Communications. Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill.

Mail payments to FairPoint Communications PO Box 1, Worcester MA 01654-0001

Change of address? See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications

Account: 603 622 0463 370 004 4

New Charges Due. 12/04/08

Total Due \$31.37

110908

Amount Paid



STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

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FAIRPOINT COMMUNICATIONS PO BOX 1 WORCESTER MA 01654-0001 (0 1 6 5 4 0 0 0 1 3)

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Billing questions		1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fr
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements		1-866-529-1302	24 hour account information
Repair		1-888-984-1515	24 hours a day
To order services		1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fr
Centro Hispano de FairPoint		1 800 483-4522	8 30am - 5pm M-F
Preguntas de pagos		1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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FairPoint current charges

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Monthly charges	\$27 95	
New Hampshire enhanced 9-1-1 surcharge	0 64	
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap		
Federal tax	0 82	
State tax	RST-196	
Total new charges for FairPoint	\$31.37	
rotal new charges for Fairt offic	Q31.37	

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove,

or ch	ange your service.	
1	MULTI-ELEMENT MEASURED SERVICE	\$20 99
i	BUSINESS LINK PLAN	0 00
1	FEDERAL UNIVERSAL SERVICE FUND	0 71
	SURCHARGE - BUSINESS SINGLE LINE	
1	TOUCH-TONEÌ SERVICE	0 00
1	ACCESS SERVICE-END USER COMMON LINE	RS PTZ5
Tota	al monthly charge	\$27.95

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RAT PER CALL 0.04	PER MIN 0 03	9AM-9PM V (NO DISC TOTAL CALLS 0	OUNT) TOTAL <u>MINS</u> 0	OTHER TI (50 0% DISCO TOTAL CALLS 0	DUNT) TOTAL MINS 0		
В	0.05	0.04	0	0	0	0		
AMOUNT			DISCOUNT	0 00		0 00) 0%		
TOTAL				0.00		0 00		
	SAGE .GE ALLOW/ DCAL USAGI					0 00 6 00 0 00		
LOCAL USAGE CHARGE						0 00		
Calling ser	Calling services							
SUMMAR	SUMMARY OF VERIZON BUSINESS LINKI PLAN							
TOTAL Q	UALIFYING	BUSINESS LI	NK CHARGES			00		

THIS MONTH YOUR QUALIFYING BUSINESS LINK

USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A

BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

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When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31	37
Payment Received Dec 1 Thank You	- 31	37
Past Due Charges	\$	00
New Charges		
FairPoint Communications (page 3)	\$31	37
Total New Charges Due January 3	\$31	37
A 1 388% late payment charge may be applied to the balance due if payment in full is not received by January 10		
Total Due	\$31	37

These monthly charges are for your service from November 10 to December 09.

Your local telephone service provider is FairPoint Communications. Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider. All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill.

Mail payments to FairPoint Communications PO Box I, Worcester MA 01654-0001

Change of address? See page 2

Detach & return payment slip with your check, payable to FairPoint Communications.

Account 603 622 0463 370 004 4

New Charges Due: 01/03/09

Total Due \$31.37

120908

Amount Paid.



STBBINS COMMRICAL INC	PNE	
730 PINE ST		FAIRPOINT COMMUNICATIONS
MANCHESTER NH 03104-3109		PO BOX 1
		WORCESTER MA 01654-0001
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		(0 1 6 5 4 0 0 0 1 3)

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How to Reach Us

	1-866-984-3001	8.30am - 5pm M-T, 9am - 5pm Fп
(third party fee applies)	1 800 345-6563	24 hours a day
	1-866-529-1302	24 hour account information
	1-888-984-1515	24 hours a day
	1-866-984-3001	8.30am - 5pm M-T, 9am - 5pm Fri
	1 800 483-4522	8.30am - 5pm M-F
	1 800 244-5303	disponible las 24 horas
	(third party fee applies)	(third party fee applies) 1 800 345-6563 1-866-529-1302 1-888-984-1515 1-866-984-3001 1 800 483-4522

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

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 How to Reach Us: See page 2

Monthly charges	\$27.95	
New Hampshire enhanced 9-1-1 surcharge Enhanced 9-1-1 funding of \$ 64 per line with a 25 line cap	0 64	
Federal tax	0 82	
State tax	RST196	
Total new charges for FairPoint	\$31.37	

Local usage charges

SUMMARY OF LOCAL USAGE

	RAT	ES	9AM-9PM V (NO DISC	VEEKDAYS OUNT)	OTHER TH (50 0% DISCO		
CALL AREA	PER Call	per Min	TOTAL Calls	TOTAL MINS	TOTAL CALLS	TOTAL MINS	
A	0.04	0.03	0	0	0	0	
В	0 0 5	0 04	0	0	0	0	
AMOUNT			DECOUNT	0 00		00 00	
TOTAL			DISCOUNT	0 00		.0%).00	
TOTAL US	AGE					0.00	
	GE ALLOWA					6 00	
TOTAL LC	OCAL USAGE	S CHARGE				0.00	
LOCAL US	SAGE CHAR	GE				0 00	

Calling services

SUMMARY OF VERIZON BUSINESS LINKÏ PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100 00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3109

Account Summary

Duration of Channel	£21.27
Previous Charges	\$31.37
Payment Received Dec 22. Thank You.	-31.37
Past Due Charges	\$ 00
New Charges	
FairPoint Communications (page 3)	\$31.33
Total New Charges Due February 3	\$31.33
A 1 388% late payment charge may be applied to the balance due if payment in full is not received by February 10	
Total Due	\$3 33

Your local telephone service provider is FairPoint Communications Although certain service names on this bill may refer to "Verizon", Verizon is not your local service provider All questions about local telephone service should be referred to FairPoint Communications at the telephone numbers provided on your bill

December 10 to January 09

These monthly charges are for your service from

Mail payments to: FairPoint Communications PO Box 1, Worcester MA 01654-0001

Change of address? See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications

Account 603 622 0463 370 004 4

New Charges Due 02/03/09

Total Due \$31 33

010909

Amount Paid.



STBBINS COMMRICAL INC PNE 730 PINE ST MANCHESTER NH 03104-3109

(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS PO BOX 1 WORCESTER MA 01654-0001 (0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 09054000000000000000313302

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How to Reach Us

	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fri
(third party fee applies)	1 800 345-6563	24 hours a day
	1-866-529-1302	24 hour account information
	1-888-984-1515	24 hours a day
	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fr
	1 800 483-4522	8:30am - 5pm M-F
	1 800 244-5303	disponible las 24 horas
	(third party fee applies)	(third party fee applies) 1 800 345-6563 1-866-529-1302 1-888-984-1515 1-866-984-3001 1 800 483-4522

For Your Information

*Pay By Phone

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FairPoint cu	urrent charges							
New Hamp Enhanced 9 Federal tax State tax	es and credits shire enhanced -1-1 funding of	19-1-1 surchar	with a 25 line cap			RS	7 83 0 08 0 64 0.82 11 96 31 . 33	
Other charg	es and credits							
the Differen Old and the the Dates S Total oth	ner charge	he	dits	P	I2	From 12-10 - 08	Thru 12-31 - 08	Amount R ^{§ት ቦቶ} \$0 . 08
	Y OF LOCAL RAT		9AM-9PM W (No disco			ER TIMES DISCOUNT)		
CALL AREA	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOT# CALI			
A B	0.04	0.03	0	0 0	0 0	0 0		
AMOUNT TOTAL			DISCOUNT	0.00		0 00 50 0% 0 00		
TOTAL US	SAGE GE ALLOW/ DCAL USAGI					0 00 6 00 0 00		
LOCAL US	SAGE CHAR	GE				0 00		
Calling ser	vices							
SUMMAR	Y OF VERIZ	ON BUSINES	S LINKÏ PLAN					
ΤΟΤΛΙ, ΟΙ	UALIFYING	BUSINESS LI	NK CHARGES					00
USAGE IS	BELOW \$10		BUSINESS LINK DES NOT QUALI NT		Λ			
Total of	calling se	ervices						\$0.00
When yo one-time	electronic	a check, yo fund trans	u authorize us fer from your n this process	account or	to process	this transac		

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

 Billing Date
 01/09/09
 Page
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 of
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 Telephone Number
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Changes in Federal Charges Beginning on or about January 1, 2009

Effective on or about January 1, 2009, the Federal Universal Service Fund (FUSF) surcharge may change your main phone line and on any additional phone line. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

Important Notice Affecting All Customers

At the end of January 2009, FairPoint anticipates a transition of services: All of our systems will officially transition from Verizon Communications to FairPoint-owned equipment. Once this change is complete, not only will you have the benefit of reliable technology backed by our superior customer service, but operations that Verizon had located outside of Maine, New Hampshire and Vermont will now be located in these States. For more information, visit FairPoint.com or contact your customer service representative.

Important Notice Regarding Your Upcoming Statement

Following the anticipated transition of services, there will be some changes to your monthly statement and the options you have to pay and view your bill. In addition to a new address to mail your monthly payment, you will be able to view and pay your bill online. Visit FairPoint.com or contact your customer service representative for more information.



Billing Date: Feb 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 3

STBBINS COMMRICAL INC

Account Summary

Previous Charges	\$31.33
Payment Received as of Feb 03 Thank You	(\$31.33)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Mar 23	\$31.07
Total Due (Past Due and New)	\$31.07

Important notice regarding your upcoming statement

You may notice some changes to your monthly statement and the options you have to pay and view your bill due to the recent transition of services from Verizon Communications to FairPoint Communications. In addition to a new address to mail your monthly payment, you will be able to view and pay your bill online. Visit FairPoint.com or contact your customer service representative for more information.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Mar 23, 2009

Total Due: \$31.07



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER, NH 03104-3108

FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Feb 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 3

How to Reach Us

Payments	. <u></u>	
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1 388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Online Billing & Payment Create your user account at www.FairPoint.com Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing

long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee

helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Automatic Payment Enrollment Complete and submit coupon printed on your bill When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

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Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or	its operating subsidiary to automatically charge my ad	ccount for the
amount(s) due. Select one of the Auto Pay options and con	nplete the information. Please include your check for t	this month paymen t
Bank Draft (Automatic debit from your account)		
	Amex 🗋 MasterCard 🗍 VISA 🗌	Discover
	Card Number:	Expiration Date:

Signature: Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name

Street Address:

City, State, Zip:



DT 12-009 Fail oint Communications Exhibit B 4.16.12 Billing Date: Feb 09, 2009 Pag

Billing Date: Feb 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 3

Comparative analysis of FairPoint calling services

Note that in the Comparative Analysis chart, there are no charges indicated for the month of February. The reason for this is the information was not available due to the transition of services from Verizon Communications to FairPoint Communications.

We apologize for any inconvenience, but the information will be available in future statements

Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1 FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Jan 09 to Feb 08		
Service: Business Voice	Telephone Number: 6036220463	
2 Main Line/s	\$20.99	
Subtotal for 6036220463	\$20.99	
Total:	\$20.99	1
Tax & Fees on Local Services		Tax & Fees All tax and fees
3 Federal Subscriber Line Charge 4 Federal Universal Service Fund Surcharge 5 State Tax 6 E911 Surcharge 7 Federal Excise Tax	\$0.59 \$1.95 \$0.64	are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	\$10.08	per line with a 25 line cap.
Total New Charges	\$31.07	,



DT 12-069 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Mar 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 3

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.07
Payment Received as of Mar 06 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Apr 13	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill? See page 2 for FairPoint contact information

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Apr 13, 2009

Total Due: \$31.07



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3108

FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



T 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Mar 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 3

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charaes on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Online Billing & Payment Create your user account at www.FairPoint.com

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Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Automatic Payment Enrollment Complete and submit coupon printed on your bill When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

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Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or i	its operating subsidiary to automatically charge my ac	count for the
amount(s) due. Select one of the Auto Pay options and com	plete the information Please include your check for t	his month paymen t.
Bank Draft (Automatic debit from your account)		Discover
	Card Number:	Expiration Date:
Signature		

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e
I: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name

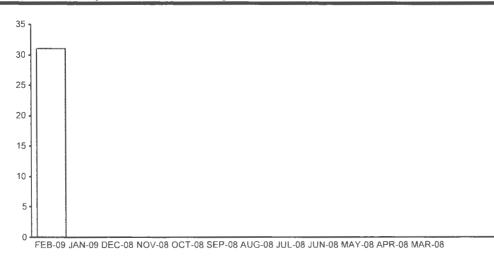
Street Address

City, State, Zip:



Page 3 of 3

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1 FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Feb 09 to Mar 08		
Service: Business Voice	Telephone Number: 6036220463	
2 Main Line/s	\$20.99	
Subtotal for 6036220463	\$20.99	
Total:	\$20.99	
Tax & Fees on Local Services		Tax & Fees All tax and fees
 3 Federal Subscriber Line Charge 4 Federal Universal Service Fund Surcharge 5 State Tax 6 E911 Surcharge 7 Federal Excise Tax 	\$0.59 \$1.95 \$0.64	Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.
Total Tax & Fees on Local Services	\$10.08	P
Total New Charges	\$31.07	,



CHANGES IN FEDERAL CHARGES BEGINNING ON OR ABOUT APRIL 1, 2009

Effective on or about April 1, 2009, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network. In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2009. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.



Billing Date: Apr 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.07
Payment Received as of Mar 30 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$30.93
Total New Charges Due May 12, 2009	\$30.93
Total Due (Past Due and New)	\$30.93

IMPORTANT NOTE REGARDING PAST DUE BALANCES:

Starting mid-March, monthly billing statements were issued on regular cycles so your statement was sent to you on your regularly scheduled date. However, due to our recent system changes, prior to March, you may have received your monthly invoice later than your regularly schedule date. For this reason, if your payment for the invoice that we delivered to you late was not processed by the time your next billing statement was sent to you, your new invoice may reflect a past due amount. Remember, you will always have 30 days to pay your bill from the date indicated on the bill. The Past Due status indicator on the bill may not be accurate.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



STEBINS COMMRICAL INC 730 PINFIST MANCHESTER NH 03104-3108 Account: 603 622 0463 370

New Charges Due: May 12, 2009





FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Billing Date: Apr 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

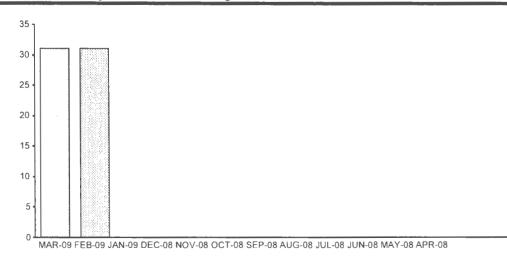
Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	veek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a v	veek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a v	veek Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This service is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside o your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area. Installment Arrangement You may make an affordable weekly monthy installment orrangement of
your payment has been received, call the Payment Questions number above. Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472 Online Billing & Payment Create your user account at www.FairPoint.com	high cost'areas, rural health-care providers and library internet access. E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Automatic Payment Enrollment Complete and submit coupon printed on your bill	monthly installment arrangement on your bill by calling 1-866-529-1302. Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory. Important Credit Reporting Notice We furnish our customers bill payme information to the major credit repor agencies. TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.
	unications or its operating subsidiary to automatica tions and complete the information Please include ount)	your check for this month paymen t.
Signature Billing Address Changes or Corr	ections for Account: 603 622 0463	
	address is incorrect as it appears on this bill, pleas billing address 3: Return this slip with your paym	
Name:		
Street Address:		
City, State, Zip:		
	CONFIDENTIAL	



DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Apr 09, 2009 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1 FairPoint Business Extra Plan	\$0.00)
Total Recurring Charges	\$0.00	•
New Charges: Mar 09 to Apr 08		
	Telephone Number: 6036220463	
Service: Business Voice	Telephone Number: 6036220463	-
Service: Business Voice 2 Main Line/s	Telephone Number: 6036220463 Mar 09 to Apr 08 \$20.84	- L
		-



Exhibit B 4.16.12

Billing Date: Apr 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1 Federal Subscriber Line Charge 2 Federal Universal Service Fund Surcharge 3 State Tax 4 E911 Surcharge 5 Federal Excise Tax	Tax & Fees All tax and fees \$6.25 are authorized by \$0.62 Federal, State or \$1.94 Local Governments. \$0.64 Fees are explained \$0.64 on page 2.
Total Tax & Fees on Local Services	\$10.09 \$30.93 Enhanced 9-1-1 funding is per line with a 25 line cap.

CONFIDENTIAL

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Exhibit B 4.16.12 Billing Date: May 09, 2009 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

air oint communications

DT

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$30.93
Payment Received as of Apr 27 Thank You.	(\$30.93)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.03
Total New Charges Due Jun 11, 2009	\$31.03
Total Due (Past Due and New)	\$31.03

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.



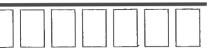
Detach & return payment slip with your check, payable to FairPoint Communications.

Account: 603 622 0463 370

New Charges Due: Jun 11, 2009

Total Due: \$31.03





STREINS COMMITICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: May 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

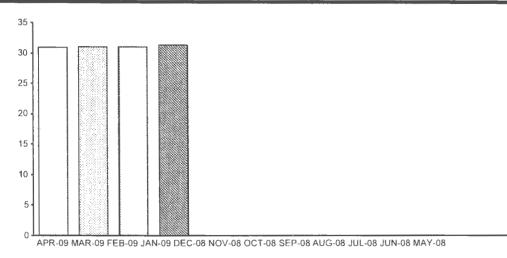
Pay By Phone Service*	Hours: 24hrs a day, 7 days	a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	ents Hours: M-F 8:00am-6:00pm	EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services			
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm	EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days	a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days	a week	Phone: 1-800-240-5019
For Your Information			
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	within N your loc Distance outside Installm You ma monthly	eviewing Your Bill nal Toll Call is a call placed ew Hampshire but outside of al calling area and a Long e Toll Call is a call placed of the 603 calling area. ent Arrangement y make an affordable weekly installment arrangement on by calling 1-866-529-1302.
Returned Payment fy our payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472 Online Billing & Payment Create your user account at www.FairPoint.com	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Automatic Payment Enrollment Complete and submit coupon printed on your bill	Custom For imp see the FairPoir Importa We furn informa agencie TTY Cu Please ask the	er Information ortant consumer information Customer Guide in your it white pages directory. It Credit Reporting Notice ish our customers bill payme ion to the major credit report
amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature:	unications or its operating subsidiary to automa tions and complete the information. Please incli ount) Credit Card (Automatic charge to	ude your check your Credit C	for this month paymen t.
If your billing address has changed, or if your	address is incorrect as it appears on this bill, pl billing address 3: Return this slip with your pa	ease provide c	orrections her e.
Name:			_
Street Address:			_



DT 12-009 T airFoint Communications Exhibit B 4.16.12 Billing Date: May 09, 2009 Par Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1 FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Apr 09 to May 08		
Service: Business Voice	Telephone Number: 6036220463	
2 Main Line/s	\$20.84	
Subtotal for 6036220463	\$20.84	



Billing Date: May 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees All tax and fees
1 Federal Subscriber Line Charge 2 Federal Universal Service Fund Surcharge 3 State Tax 4 E911 Surcharge 5 Federal Excise Tax	\$6.25 are authorized by \$0.71 Federal, State or \$1.95 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.19
Total New Charges	\$31.03



DT 12-009 Fair oint Communications

Exhibit B 4.16.12

Billing Date: Jun 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary

Previous Charges	\$31.03
Payment Received as of May 22 Thank You.	(\$31.03)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.03
Total New Charges Due Jul 13, 2009	\$31.03
Total Due (Past Due and New)	\$31.03

IMPORTANT NOTICE REGARDING YOUR INVOICE

Due to our recent system changes you may have received your monthly invoice later than your regularly scheduled date. Your invoice may not reflect some of your recent payments or credits. You can obtain basic payment information, including your account balance by calling your Customer Service Representative and selecting option #2.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www fairpoint.com or see page 2.

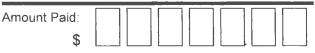
Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jul 13, 2009

Total Due: \$31.03



SLEBINS COMMRICAL INC 730 PINE ST MANCHESTER NI 1 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Jun 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-1515

For Your Information

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee

Internet & Email Technical Support

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Hours: 24hrs a day, 7 days a week

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Phone: 1-800-240-5019

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

230126959

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below. Lauthorize FairPoint Communications of	or its operating subsidiary to automatically charge my account for the	
amount(s) due. Select one of the Auto Pay options and co	omplete the information. Please include your check for this month paymen t.	
Bank Draft (Automatic debit from your account)	Credit Card (Automatic charge to your Credit Card)	
	🗋 Amex 📋 MasterCard 🛄 VISA 🔲 Discover	
	Card Number: Expiration Date:	_
Signature:		

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name

Street Address:

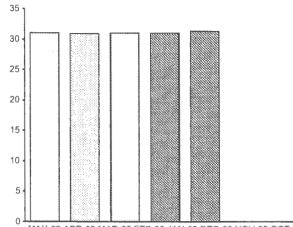
City, State, Zip:



DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Jun 09, 2009 Par Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



MAY-09 APR-09 MAR-09 FEB-09 JAN-09 DEC-08 NOV-08 OCT-08 SEP-08 AUG-08 JUL-08 JUN-08

Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: May 09 to Jun 08		
Service: Business Voice	Telephone Number: 6036220463	
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.84	



Exhibit B 4.16.12

Billing Date: Jun 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge	Tax & Fees All tax and fees \$6.25 are authorized by
 Pederal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$0.71 Federal, State or \$1.95 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.19
Total New Charges	\$31.03



DT 12-009 FairPoint Communications Exhibit B 4.16.12

Billing Date: Jul 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.03
Payment Received as of Jun 18 Thank You.	(\$31.03)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Aug 11, 2009	\$31.04
Total Due (Past Due and New)	\$31.04

Effective 6/29/09 the price of Business Extra was decreased from \$.13 per minute to \$.065 per minute.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.





Account: 603 622 0463 370

New Charges Due: Aug 11, 2009

Total Due: \$31.04



SFREINS COMMHICAL INC 730 PINE ST MANCHESTERINE 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Billing Date: Jul 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	reek Phone: 1-866-658-	9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-	1302
Bills, Orders, Repairs, Special Services			
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	GT Phone: 1-866-984-	3001
Telephone Repair	Hours: 24hrs a day, 7 days a	veek Phone: 1-866-984-	1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	veek Phone: 1-800-240-	5019
For Your Information			
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access	When Reviewing Your Bill A Regional Toll Call is a cal within New Hampshire but your local calling area and a Distance Toll Call is a call p outside of the 603 calling ar Installment Arrangement You may make an affordab monthly installment arrange your bill by calling 1-866-52	rea. le weekly o
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472 Automatic Payment Enrollment Complete and submit coupon printed on your bill	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at www.FairPoint.com	Customer Information For important consumer inf see the Customer Guide in FairPoint white pages direct Important Credit Reporting We furnish our customers to information to the major cre agencies. TTY Customers Please call Relay Service (ask them to relay your call Center of your choice.	ormation your tory. Notice bill payment edit reportin
		23	1726289
Automatic Payment Enrollment f			1726289
By signing below, I authorize FairPoint Comm	unications or its operating subsidiary to automatic tions and complete the information. Please include ount) Credit Card (Automatic charge to yo Amex MasterCard D	Ily charge my account for the your check for this month payme ur Credit Card) VISA Discover	en t.
By signing below, I authorize FairPoint Comm amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature:	unications or its operating subsidiary to automatic tions and complete the information. Please include ount)	Ily charge my account for the your check for this month payme ur Credit Card) VISA Discover Expiration Date:	en t.
By signing below, I authorize FairPoint Comm amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature: Billing Address Changes or Corr	unications or its operating subsidiary to automatications and complete the information. Please include ount) Credit Card (Automatic charge to yo Amex MasterCard Card Number: Card Number: Cections for Account: 603 622 0463 address is incorrect as it appears on this bill, please	Ily charge my account for the your check for this month payme ur Credit Card) VISA Discover Expiration Date: 370 e provide corrections her e.	en t.
By signing below, I authorize FairPoint Comm amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature: Billing Address Changes or Corr	unications or its operating subsidiary to automatications and complete the information. Please include ount) Credit Card (Automatic charge to yo Amex MasterCard Card Number: Card Number:	Ily charge my account for the your check for this month payme ur Credit Card) VISA Discover Expiration Date: 370 e provide corrections her e.	en t.
By signing below, I authorize FairPoint Comm amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature: Billing Address Changes or Corr If your billing address has changed, or if your 1: Check this box 2: Enter your correct	unications or its operating subsidiary to automatications and complete the information. Please include ount) Credit Card (Automatic charge to yo Amex MasterCard Card Number: Card Number: Cections for Account: 603 622 0463 address is incorrect as it appears on this bill, please	Ily charge my account for the your check for this month payme ur Credit Card) VISA Discover Expiration Date: 370 e provide corrections her e.	en t.

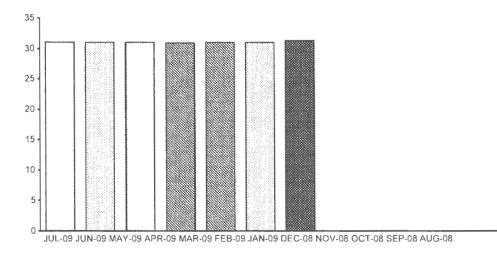


DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Jul 09, 2009 Par

Billing Date: Jul 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Jun 09 to Jul 08	
Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20 84
Subtotal for 6036220463	\$20.84



Exhibit B 4.16.12

Billing Date: Jul 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees All tax and fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$6.24 are authorized by \$0.73 Federal, State or \$1.95 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.20
Total New Charges	\$31.04



Communication Exhibit B 4.16.12

Page 1 of 4

Billing Date: Aug 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.04
Payment Received as of Aug 04 Thank You.	(\$31.04)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Sep 11, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Effective 6/29/09 the price of Business Extra was decreased from \$.13 per minute to \$.065 per minute.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.





Account: 603 622 0463 370

New Charges Due: Sep 11, 2009

Total Due: \$31.11



STEBINS COMMITCAL INC 730 PINE ST MANCHESTER, NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 TairFoint Communications

Exhibit B 4.16.12

Billing Date: Aug 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

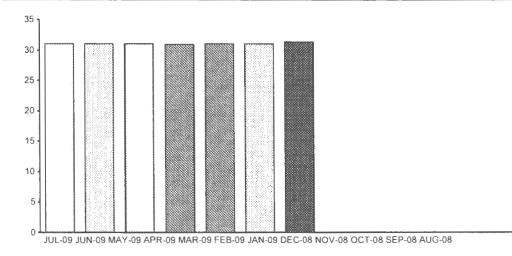
Pay By Phone Service*	Hours: 24hrs a day, 7 days a we	eek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	ents Hours: M-F 8:00am-6:00pm ES	T Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm ES	T Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a w	eek Phone: 1-866-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a w	eek Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill please deduct that amount before	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekly of monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at www.FairPoint.com	Important Credit Reporting Notice We furnish our customers bill paymer information to the major credit reportin agencies. TTY Customers
Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	www.FáirPoint.com	Please call Relay Service (711) and ask them to relay your call to FairPoir Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		
		233268698
Automatic Payment Enrollment for	or Account: 603 622 0463 370	
amount(s) due. Select one of the Auto Pay opt		your check for this month paymen t. Ir Credit Card) VISA Discover
Signature: Billing Address Changes or Corre	ections for Account: 603 622 0463 3	370
If your billing address has changed, or if your a	address is incorrect as it appears on this bill, please billing address 3: Return this slip with your payme	
1: Check this box 2: Enter your correct I Name:		



DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Aug 09, 2009 Pag Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Jul 09 to Aug 08		
Service: Business Voice	Telephone Number: 6036220463	
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.84	



Billing Date: Aug 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.23 are authorized by \$0.80 Federal, State or \$1.96 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.27
Total New Charges	\$31.11



Exhibit B 4.16.12 Billing Date: Sep 09, 2009 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

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Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.11
Payment Received as of Aug 25 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Oct 13, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Oct 13, 2009

Total Due: \$31.11



STERINS COMMINICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Sep 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

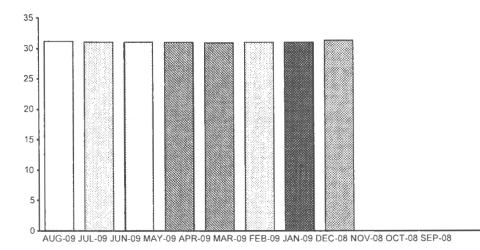
Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangen	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	STPhone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a v	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a v	week Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area. Installment Arrangement You may make an affordable weekh monthly installment arrangement or your bill by calling 1-866-529-1302.
Returned Payment if your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at www.FairPoint.com	Important Credit Reporting Notice We furnish our customers bill paym information to the major credit repor agencies. TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		
	unications or its operating subsidiary to automatica	
Bank Draft (Automatic debit from your acc	Amex D MasterCard D Card Number	our Credit Card) VISA Discover Expiration Date:
Billing Address Changes or Cor	rections for Account: 603 622 0463	370
If your billing address has changed, or if your 1: Check this box 2: Enter your correct	address is incorrect as it appears on this bill, pleas billing address 3: Return this slip with your paym	se provide corrections her e. nent.
Name:		
Name:		

- MARK



DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Sep 09, 2009 Page 3 of 4 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Aug 09 to Sep 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.84	
Subtotal for 6036220463	\$20.84	
Total:	\$20.84	



Billing Date. Sep 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge	Tax & Fees All tax and fees \$6.23 are authorized by \$0.80 Federal, State or
 State Tax E911 Surcharge Federal Excise Tax 	\$1.96 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.27
Total New Charges	\$31.11

CONFIDENTIAL



DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Oct 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.11
Payment Received as of Sep 21 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Nov 12, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Questions about your Bill? See page 2 for FairPoint contact information

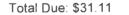
Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Nov 12, 2009





STEBINS COMMITICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT an ont communications

Exhibit B 4.16.12

Billing Date: Oct 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

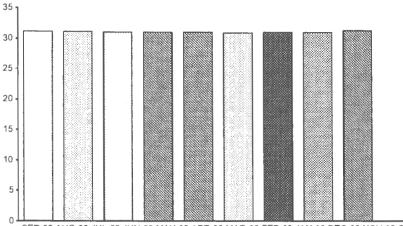
Pay By Phone Service*	Hours: 24hrs a day, 7 days a	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	ents Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside c your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment	Important Credit Reporting Notice We furnish our customers bill payme information to the major credit report agencies.
page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed		
on your bill		
on your bill		236476596
Automatic Payment Enrollment f		
Automatic Payment Enrollment f By signing below, I authorize FairPoint Comm	unications or its operating subsidiary to automatic tions and complete the information Please includ ount)	ally charge my account for the e your check for this month paymen t.
Automatic Payment Enrollment f By signing below, I authorize FairPoint Commi amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature:	unications or its operating subsidiary to automatic tions and complete the information Please includ ount) Credit Card (Automatic charge to y Amex MasterCard	ally charge my account for the e your check for this month paymen t. our Credit Card) VISA Discover Expiration Date:
Automatic Payment Enrollment f By signing below, I authorize FairPoint Comm amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature: Billing Address Changes or Corr If your billing address has changed, or if your a	unications or its operating subsidiary to automatic tions and complete the information Please includ ount) Credit Card (Automatic charge to y Amex MasterCard Card Number:	ally charge my account for the e your check for this month paymen t. our Credit Card) VISA Discover Expiration Date: 370 se provide corrections her e.
Automatic Payment Enrollment f By signing below, I authorize FairPoint Comm amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature: Billing Address Changes or Corr	unications or its operating subsidiary to automatic tions and complete the information Please includ ount) Credit Card (Automatic charge to y Amex MasterCard Card Number: Card Number: Cections for Account: 603 622 0463 address is incorrect as it appears on this bill, plea	ally charge my account for the e your check for this month paymen t. our Credit Card) VISA Discover Expiration Date: 370 se provide corrections her e.
Automatic Payment Enrollment f By signing below, I authorize FairPoint Commi amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your acc Signature: Billing Address Changes or Corr If your billing address has changed, or if your i 1: Check this box 2: Enter your correct	unications or its operating subsidiary to automatic tions and complete the information Please includ ount) Credit Card (Automatic charge to y Amex MasterCard Card Number: Card Number: Cections for Account: 603 622 0463 address is incorrect as it appears on this bill, plea	ally charge my account for the e your check for this month paymen t. our Credit Card) VISA Discover Expiration Date: 370 se provide corrections her e.



DT 12-009 TairPoint Communications Exhibit B 4.16.12 Billing Date: Oct 09, 2009 Pag Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



SEP-09 AUG-09 JUL-09 JUN-09 MAY-09 APR-09 MAR-09 FEB-09 JAN-09 DEC-08 NOV-08 OCT-08

Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Sep 09 to Oct 08		
Service: Business Voice	Telephone Number: 6036220463	
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.84	





Billing Date: Oct 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees All tax and fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$6.23 are authorized by \$0.80 Federal, State or \$1.96 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.27
Total New Charges	\$31.11

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Server -



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Thesponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges

If you think you've been incorrectly bried for calls to 900 numbers, call the number ested on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withfold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provides.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge

If you would like to order this service:

Residential customers please call toll free 1-866-984-2001, Monday through Friday 8am to 6pm Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30am to 5pm

Rate Information

FairPoint Communications publicities for regulated services for business and consumer customers on its website at www.FairPoint.com in the Regulatory Terms and Conditions service are published in the Front pages of the FairPoint Communication's directory. This notice is published in compliance with NH Public Utilities Communication 1203.02. The Consumer Affairs Division of the NH PUC can be reached at 1-800-852-3793.

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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DT 12-009 FairPoint Communications

How to Reach Us: See page 2

Exhibit B 4.16.12 Billing Date: Nov 09, 2009 Page Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.11
Payment Received as of Oct 23 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Dec 14, 2009	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill? See page 2 for FairPoint contact information.

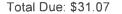
Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Dec 14, 2009





STEBINS COMMIRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Phone: 1-866-658-9040

Billing Date: Nov 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Hours: 24hrs a day, 7 days a week

Page 2 of 4

How to Reach Us

Pay By Phone Service*

Payments

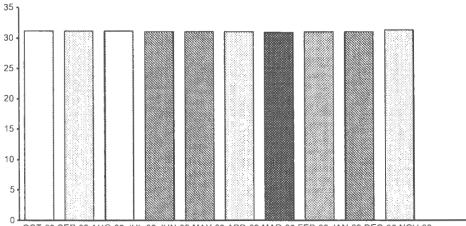
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm ES	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a v	
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a v	
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	line Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	outside of the 603 calling area. Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at	Important Credit Reporting Notice We furnish our customers bill payme information to the major credit report agencies.
Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	www.FáirPoint.com	Please call Relay Service (711) and ask them to relay your call to FairPoi Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		
		238111198
Automatic Payment Enrollment f	or Account: 603 622 0463 370	
	unications or its operating subsidiary to automatications and complete the information. Please include opunt) Credit Card (Automatic charge to young) Amex MasterCard Card Number	e your check for this month paymen t. our Credit Card)
Signature: Billing Address Changes or Corr	ections for Account: 603 622 0463	370
	address is incorrect as it appears on this bill, pleas billing address 3 [°] Return this slip with your paym	
Name:		
Street Address:		
City State Zin		
	CONFIDENTIAL	



DT 12-009 Fairr oint communications Exhibit B 4.16.12 Billing Date: Nov 09, 2009 Pag Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

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Comparative analysis of FairPoint calling services



OCT-09 SEP-09 AUG-09 JUL-09 JUN-09 MAY-09 APR-09 MAR-09 FEB-09 JAN-09 DEC-08 NOV-08

Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Oct 09 to Nov 08	
Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



DT 12-069 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Nov 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.23 are authorized by \$0.77 Federal, State or \$1.95 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.23
Total New Charges	\$31.07



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Dec 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.07
Payment Received as of Nov 20 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Jan 11, 2010	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jan 11, 2010

Total Due: \$31.07



SLEEINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Billing Date: Dec 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a wee	ek Phone: 1-866-658-9040
Payment Questions / Payment Arrangement	B Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a wee	ek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a we	ek Phone: 1-800-240-5019
For Your Information		
This serivce is optional and provided by F an independent vendor for a fee p	ax & Fees ederal Subscriber Line Charge funds art of the cost of providing long istance companies access to local elephone networks. It is applied per	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed putside of the 603 calling area.
receive in time to be reflected on this bill, please deduct that amount before F sending payment. To check whether k	ederal Universal Service Fee helps	nstallment Arrangement You may make an affordable weekl monthly installment arrangement or your bill by calling 1-866-529-1302.
Returned Payment E If your payment is returned for 9 non-sufficient funds, FairPoint will s resubmit it electronically. A charge	11 system. This fee is sent to your to the state treasury.	Customer Information For important consumer informatior see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges S To avoid a 1.388% late payment S charge, payment must be received by	Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.	Important Credit Reporting Notice We furnish our customers bill paym Information to the major credit repo agencies.
page 1. C Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	Create your user account at	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		
		239615406
Automatic Payment Enrollment for	Account: 603 622 0463 370	
By signing below, I authorize FairPoint Communic amount(s) due. Select one of the Auto Pay option: Bank Draft (Automatic debit from your accoun	s and complete the information. Please include yo	our check for this month paymen t. Credit Car <u>d</u>)
Signature:	tions for Account: 603 622 0463 37	70
Billing Address Changes or Correc		
If your billing address has changed, or if your add		
If your billing address has changed, or if your add	ress is incorrect as it appears on this bill, please p ng address 3: Return this slip with your payment	
If your billing address has changed, or if your add I 1: Check this box 2 [:] Enter your correct billi		
If your billing address has changed, or if your add 1: Check this box 2 [.] Enter your correct billi Name:		
If your billing address has changed, or if your add 1: Check this box 2: Enter your correct billi Name: Street Address:		

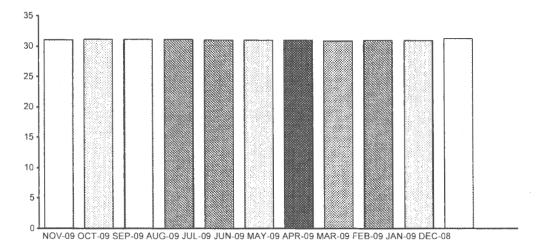


DT 12-009 FairPoint Communications Exhibit B 4.16.12

Billing Date: Dec 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Nov 09 to Dec 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.84	
Subtotal for 6036220463		
	\$20.84	



Billing Date: Dec 09, 2009 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge 3. State Tax	Tax & Fees All tax and fees \$6.23 are authorized by \$0.77 Federal, State or \$1.95 Local Governments.		
4. E911 Surcharge 5. Federal Excise Tax	\$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is		
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.23		
Total New Charges	\$31.07		



DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Jan 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.07
Payment Received as of Dec 22 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.1 <u>1</u>
Total New Charges Due Feb 11, 2010	\$31.11
Total Due (Past Due and New)	\$31.11

Do Not Call The **Federal Communications Commission** and **Federal Trade Commission** have adopted regulations that establish a national do-not-call registry and require that persons or entities that make telephone solicitations comply with those regulations. Telephone calls or messages for the purpose of encouraging the purchase or rental of, or investment in, property, goods or services. These regulations may be found at 47 C.F.R. § 64 1200 and 16 C.F.R. Part 310, and further information is available at **ftc.gov.**

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Feb 11, 2010





SLEBINS COMMIRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



FairFoint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Jan 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangen	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside o your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment	E911 Charge funds your communitys 911 system. This fee is sent to your	Customer Information For important consumer information

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com

state treasury.

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill

kly or

For important consumer informal see the Customer Guide in your FairPoint white pages directory. ation

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

241209521

Automatic Payment	Enrollment for	Account:	603 622	0/63	370
Automatic Payment	Enjoimentior	ACCOUNT.	003 022	0403	3/0

By signing below, I authorize FairPoint Communication	, , , ,	o ,
amount(s) due. Select one of the Auto Pay options ar	nd complete the information. Please include you	check for this month paymen t.
Bank Draft (Automatic debit from your account)	Credit Card (Automatic charge to your Ca	edit Card)
	Amex 🗋 MasterCard 🗍 VIS.	A 🗌 Discover
	Card Number:	Expiration Date:
Signature:		
Billing Address Changes or Corrections for Account: 603 622 0463 370		

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e. 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

Name:

Street Address:

City, State, Zip:

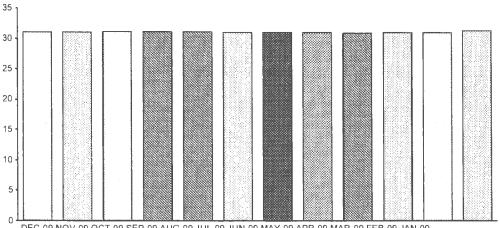


DT oint communications Exhibit B 4.16.12

Billing Date: Jan 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



DEC-09 NOV-09 OCT-09 SEP-09 AUG-09 JUL-09 JUN-09 MAY-09 APR-09 MAR-09 FEB-09 JAN-09

Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Dec 09 to Jan 08	
Service: Business Voice	Telephone Number: 6036220463
Service: Business Voice 2 Main Line/s	Telephone Number: 6036220463 \$20.84

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Billing Date: Jan 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees All tax and fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$6.23 are authorized by \$0.80 Federal, State or \$1.96 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.27
Total New Charges	\$31.11



Important Information About Telecommunications Relay Service

Think for a moment how valuable the telephone is in your everyday life. The telephone lets you talk to others immediately and conveniently. But what about people who can't hear, can't speak or those whose hearing has diminished with age? How do you communicate with them?

Telecommunications Relay Service, also known as TRS, is your convenient link to telephone system users who are deat, hard-of-hearing or speech-clisabled and use text telephones or TTYs.

When you want to call a TTY user, simply call the TRS. A Communications Assistant (CA) will place your call and type your spoken words for the text telephone user to read. The Communications Assistant will also read messages that the TTY user sends back to you. All conversations are private and confidential, and everything the CA hears will be relayed to the TTY user. There is no censorship.

There is no charge to TRS users for this service, however, regular phone charges do apply. Callers can use TRS as often as they want = 24 hours a day, seven days a week – and conversations have no time limits.

You can reach the TRS by dialing **711** in any state. TRS providers also have direct-dial numbers that are listed in the telephone directories or on their websites.

TRS also provides for other services to be used as well:

Speech-to-Speech is the relaying of calls for those who have a speech disability and may not be readily understood when using the telephone. This service is also available by calling 711 or the direct number provided by the TRS provider. The CA is able to assume an active or passive role in repeating the conversation and follows the same guidelines as with a TTY call—all conversations are private, confidential and relayed in their entirety. 24 hours a day.

TRS calls from payphones – On October 25, 2002, the Federal Communications Commission (FCC) ruled that TRS calls from payphones will remain free of charge for local calls, and that TRS toll calls from payphones can only be made using the following payment options: Calling Cards, Prepaid Cards, Collect or Third Party Billing. More information on prepaid phone cards is available on the FCC's Consumer and Governmental Affairs Bureau (CGB) website at **fcc.gov/cgb/consumerfacts/prepaidcards.html.**

Video Relay Service (VRS) is a video link using TRS that allows a CA to view and interpret the caller's sign language and relay the conversation to a voice caller. This type of relay service is not required by the FCC, but is offered on an optional basis by certain TRS providers. To learn more about VRS in your area, call your local TRS provider, or go to the following FCC website: fcc.gov/cgb/dro/trsphonebk.html.

IP Relay Service: On April 22, 2002, the FCC ruled that IP Relay Services fall within the definition of TRS. IP Relay enables two-way communication between an individual who uses a non-voice terminal device (a computer, FDA, Web-capable telephone, or pager device) and an individual using a standard voice telephone. IP Relay Service works as follows:

- A user establishes a local connection to an Internet Service Provider (ISP) using a computer, web phone, personal digital assistant, or any other IP-capable device.
- The user types in an IP Relay provider's Internet address, such as **IP-Relay.com**, and clicks on the relay operator's icon. When the call reaches the Internet platform, it automatically establishes a connection via an 800 number to that TRS provider's relay center.
- The call is immediately routed to a Communications Assistant, and a regular relay session initiated



Special Notice for New Hampshire Residents

New Hampshire residents can receive help in paying for their telephone service under two assistance programs offered by FairPoint to low-income households: FairPoint Lifeline service and the Link-Up program.

These programs are available to income eligible customers with household incomes no more than 135 percent of the federal poverty income guidelines or if you have been found eligible for Medicaid, Supplemental Security Income, Low Income Home Energy Assistance, Section 8 Housing, Food Stamps, the National School Lunch/Free Lunch Program or the Temporary Aid to Needy Families program.

FairPoint Lifeline service offers customers a monthly discount on their telephone bill. Additionally, New Hampshire Lifeline customers receive a credit toward the federal subscriber line charge each month. Through the Link-Up program, qualified customers receive a discount of 50% (up to \$30) off the cost of installing new service. Lifeline customers can also request toll-blocking, a service that prevents toll calls (such as long distance) from being made. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

For more information about the Lifeline and Link-Up programs, please contact your FairPoint service representative at 1-866-984-2001.

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution. Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50,00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay regitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service: Residential customers please call toll free 1-866-984-2001, Monday through Friday 8 a.m. to 6 p.m. Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30 a.m. to 5 p.m.



DT 12-069 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Feb 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.11
Payment Received as of Jan 22 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.19
Total New Charges Due Mar 15, 2010	\$31.19
Total Due (Past Due and New)	\$31.19

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Mar 15, 2010

Total Due: \$31.19



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104 3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



OT 12-069 FairPoint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Feb 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001

For Your Information

Telephone Repair

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee

Internet & Email Technical Support

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Hours: 24hrs a day, 7 days a week

Hours: 24hrs a day, 7 days a week

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Phone: 1-888-984-1515

Phone: 1-800-240-5019

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

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Automatic	Dovmont	Enrollment	for	Account	603	622	0463	370
Automatic	Payment	Enrollment	TOF	ACCOUNT	603	OZZ	0403	310

By signing below, I authorize FairPoint Communication amount(s) due. Select one of the Auto Pay options and		
Bank Draft (Automatic debit from your account)	Credit Card (Automatic charge to your Credit Ca	nd) Discover
	Card Number:	Expiration Date:
Signature:		
Billing Address Changes or Correction	ns for Account: 603 622 0463 370	

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e
I. Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name:

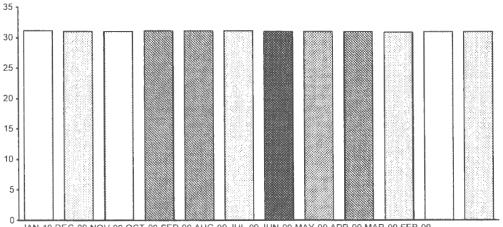
Street Address

City, State, Zip:



DT 12-009 FairPoint Communications Exhibit B 4.16.12 Billing Date: Feb 09, 2010 Page 3 of 4 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



JAN-10 DEC-09 NOV-09 OCT-09 SEP-09 AUG-09 JUL-09 JUN-09 MAY-09 APR-09 MAR-09 FEB-09

Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Jan 09 to Feb 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.84	
Subtotal for 6036220463	\$20.84	
Total:	\$20.84	



Billing Date: Feb 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

2

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.23 are authorized by \$0.88 Federal, State or \$1.96 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.35
Total New Charges	\$31.19



DT 12-069 PairPoint Communications

Exhibit B 4.16.12

Billing Date: Mar 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.19
Payment Received as of Mar 02 Thank You.	(\$31.19)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.19
Total New Charges Due Apr 12, 2010	\$31.19
Total Due (Past Due and New)	\$31.19

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

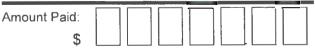
Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Apr 12, 2010

Total Due: \$31.19



SERINS COMMHICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



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Exhibit B 4.16.12 Billing Date: Mar 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill

Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com

When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Page 2 of 4

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

244469942

Automatic Payment	Enrollment for	Account: 603	622 0463 370
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line

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month paymen t.			
Bank Draft (Automatic debit from your account)	edit Card (Automatic charge to your Credit Card) ex AsterCard VISA Discover		
Ca	rd Number: Expiration Date:	_	
Signature			
Billing Address Changes or Corrections for A	Account: 603 622 0463 370		

your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e 1 Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name

Street Address:

City, State, Zip:

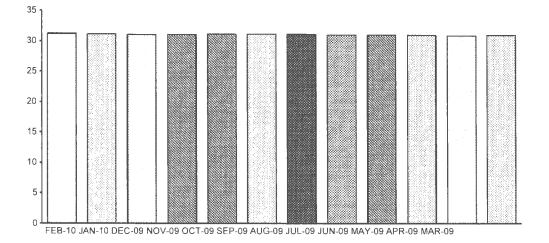


DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Mar 09, 2010

Billing Date: Mar 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Feb 09 to Mar 08		
Service: Business Voice	Telephone Number: 6036220463	
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.84	



Billing Date: Mar 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.23 are authorized by \$0.88 Federal, State or \$1.96 Local Governments. \$0.64 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.35
Total New Charges	\$31.19

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DT 12-009 FairFoint Communications Exhibit B 4.16.12

Federal Subscriber Line Charge

Effective on or about April 1, 2010, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2010. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

Prevent injury, expense and penalties

Whether you're a professional excavator or a do-it-yourselfer, digging jobs – including the simple planting of trees and shrubs – can damage utility lines and disrupt vital services to an entire neighborhood. They can also result in injury to you, the digger, along with expensive fines and repair costs.

The depth of utility lines may vary and multiple utility lines may exist in one area, so it is vitally important to know where these lines are.

Call 811 or visit www.call811.com

The local One Call Center, who takes your call, will alert affected utility companies. They will then send out a crew to locate and mark underground lines – for FREE – within the next few days.



Know what's below. Call before you dig. 1.888.DIG.SAFE (1.888.344.7233)



DT 12-069 FairPoint Communications Exhibit B 4.16.12

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Exhibit B 4.16.12 Billing Date: Apr 09, 2010 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

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Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.19
Payment Received as of Mar 22 Thank You.	(\$31.19)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.14
Total New Charges Due May 12, 2010	\$31.14
Total Due (Past Due and New)	\$31.14

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: May 12, 2010

Total Due: \$31.14



STERINS COMMIRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12 010 Page 2 of 4

Billing Date: Apr 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a v	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a v	week Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.	Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at	Important Credit Reporting Notice We furnish our customers bill paymer information to the major credit reporti agencies. TTY Customers
Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	www.FáirPoint.com	Please call Relay Service (711) and ask them to relay your call to FairPoin Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		
		246253083
Automatic Payment Enrollment f	for Account: 603 622 0463 370	
		e your check for this month paymen t.
Signature: Billing Address Changes or Corr	rections for Account: 603 622 0463	370
	address is incorrect as it appears on this bill, pleas billing address 3: Return this slip with your paym	
- I. Oneok and box 2. Enter your concert		
- New Y		
- New Y		
Name:		

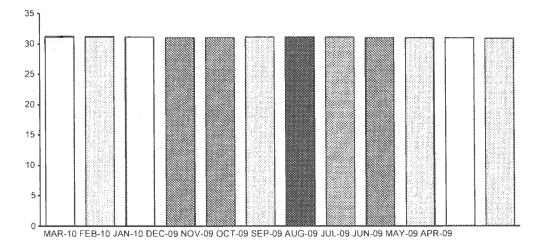


DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Apr 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0 00
New Charges: Mar 09 to Apr 08	
Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total	\$20.84



Billing Date: Apr 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees	
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.23 are authorized by \$0.90 Federal, State or \$1.96 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is	
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.30	
Total New Charges	\$31.14	



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpected, high bills.

The Telephone Disclosure and Dispute Resolution. Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incurrectly billed for calls to 900 numbers, call the number listed on the page of your priorie bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge

If you would like to order this service:

Residential customers please call toll free 1-866-984-2001, Monday through Friday 8am to 6pm Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30am to 5pm

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DT 12-069 FairPoint Communications Exhibit B 4.16.12



DT 12-009 Fair oint Communications

Exhibit B 4.16.12

Billing Date: May 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.14
Payment Received as of Apr 19 Thank You.	(\$31.14)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.20
Total New Charges Due Jun 11, 2010	\$31.20
Total Due (Past Due and New)	\$31.20

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

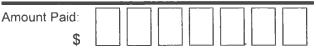
Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jun 11, 2010

Total Due: \$31.20



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER NF 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Billing Date: May 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Deumonte		
Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week Phone: 1-800-240-5019
For Your Information *Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	outside of the 603 calling area. Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on	Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee	Important Credit Reporting Notice We furnish our customers bill payme information to the major credit report agencies.
Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	Online Billing & Payment Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.

Automatic Payment Enrollment Complete and submit coupon printed on your bill

247965703

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or	its operating subsidiary to automatically charge my ad	count for the
amount(s) due. Select one of the Auto Pay options and cor	nplete the information. Please include your check for t	his month paymen t.
Bank Draft (Automatic debit from your account)		Discover
	Card Number:	Expiration Date:
Signature:		

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e. 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name:

Street Address:

City, State, Zip:

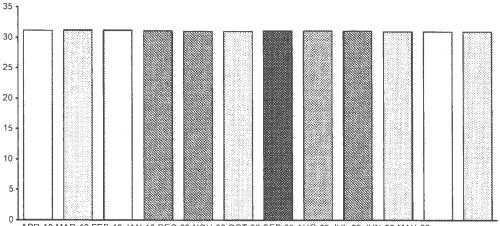


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Billing Date: May 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



APR-10 MAR-10 FEB-10 JAN-10 DEC-09 NOV-09 OCT-09 SEP-09 AUG-09 JUL-09 JUN-09 MAY-09

Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Apr 09 to May 08	
Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84



Exhibit B 4.16.12

Billing Date: May 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge	Tax & Fees All tax and fees \$6.23 are authorized by \$0.95 Federal, State or	
 State Tax E911 Surcharge Federal Excise Tax 	\$1.97 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is	
Total Tax & Fees on Local Services	per line with a 25 line ca \$10.36	
Total New Charges	\$31.20	



FairPoint Caller ID Service Blocking Options

You may not want your name and telephone number to be seen by the people you call who subscribe to Caller ID Service. FairPoint offers you two ways to prevent this, Per-Call Blocking and Line Blocking.

Per-Call Blocking, available at no charge, prevents the display of your name and telephone number. To use it, press *67 (dial 1167 on a rotary phone) before dialing the number.

Line Blocking is also available at no charge to non-published service customers and others who state they have a health or safety concern about displaying their name and telephone number. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by pressing *82 (dial 1182 on a rotary phone) before making a call.

For Residential Customers:

To order Line Blocking, call 1.866.984.2001, weekdays between 8:00 am and 6:00 pm.

For Business Customers:

To order Line Blocking, call 1.866 984.3001 between 8:30 am and 5:00 pm, Monday throughEriday.

For Residential and Business Customers:

If you have more than one telephone number, please be sure to list all numbers you wish to have the Line Blocking option. To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at 1.888.599.2927 (toll free), 24 hours a day, seven days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a call to 800, 855, 866, 877, 888 and 900 numbers, or on calls made to Enhanced 911, where available

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Billing Date: Jun 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.20
Payment Received as of May 18 Thank You.	(\$31.20)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.20
Total New Charges Due Jul 12, 2010	\$31.20
Total Due (Past Due and New)	\$31.20

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jul 12, 2010

Total Due: \$31.20



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER Nº 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



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Exhibit B 4.16.12

Page 2 of 4

Billing Date: Jun 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangeme	ents Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable week monthly installment arrangement o your bill by calling 1-866-529-1302
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer informatio see the Customer Guide in your FairPoint white pages directory.
may apply to each payment returned.		

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com

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Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

- - -

249684938

Automatic Payment Enrollment for Account: 603 622 0463 370

amount(s) due. Select one of the Auto Pay options and com Bank Draft (Automatic debit from your account)	ts operating subsidiary to automatically charge my account for the plete the information. Please include your check for this month paymen t. Credit Card (Automatic charge to your Credit Card) Amex AmasterCard VISA Discover Card Number:
Signature	A

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e \Box 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Automatic Payment Enrollment Complete and submit coupon printed on your bill

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Street Address

City, State, Zip:

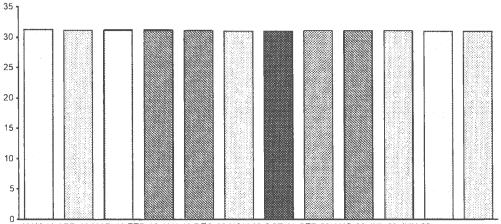


DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Jun 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



MAY-10 APR-10 MAR-10 FEB-10 JAN-10 DEC-09 NOV-09 OCT-09 SEP-09 AUG-09 JUL-09 JUN-09

Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: May 09 to Jun 08	
Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84



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DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Jun 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees All tax and fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$6.23 are authorized by \$0.95 Federal, State or \$1.97 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding i
Total Tax & Fees on Local Services	per line with a 25 line cap \$10.36
Total New Charges	\$31.20



Exhibit B 4.16.12 Billing Date: Jul 09, 2010 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

om Communications

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Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.20
Payment Received as of Jun 22 Thank You.	(\$31.20)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.15
Total New Charges Due Aug 11, 2010	\$31.15
Total Due (Past Due and New)	\$31.15

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Aug 11, 2010





SLEBINS COMMITICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



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Exhibit B 4.16.12

Page 2 of 4

Billing Date: Jul 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangen	nents Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside your local calling area and a Long Distance Toll Call is a call placed
Previous Payments If you sent a payment that we did not receive in time to be reflected on this	distance companiès access to local telephone networks. It is applied per line.	your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com

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Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

Automatic Payment Enrollment Complete and submit coupon printed on your bill

bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

251396990

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or		
amount(s) due. Select one of the Auto Pay options and con		ns month payment.
Bank Draft (Automatic debit from your account)	Credit Card (Automatic charge to your Credit Card)	
	Amex 🗋 MasterCard 📋 VISA 🗌	Discover
	Card Number:	Expiration Date
Signature:		
Billing Address Changes or Corrections for	or Account: 603 622 0463 370	

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e 1. Check this box 2: Enter your correct billing address 3. Return this slip with your payment

Name:

Street Address:

City, State, Zip:

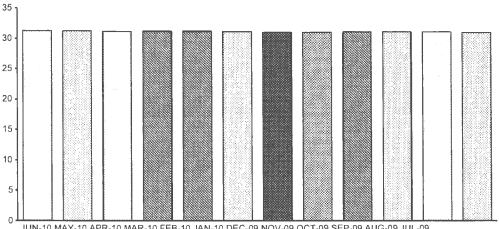


DT an one communications Exhibit B 4.16.12

Billing Date: Jul 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



JUN-10 MAY-10 APR-10 MAR-10 FEB-10 JAN-10 DEC-09 NOV-09 OCT-09 SEP-09 AUG-09 JUL-09

Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Jun 09 to Jul 08	
Service: Business Voice	Telephone Number: 6036220463
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.84



Billing Date. Jul 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees All tax and fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$6.22 are authorized by \$0.92 Federal, State or \$1.96 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.31
Total New Charges	\$31.15

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Exhibit B 4.16.12

Billing Date: Aug 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary

Previous Charges	\$31.15
Payment Received as of Jul 23 Thank You.	(\$31.15)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Sep 13, 2010	\$31.04
Total Due (Past Due and New)	\$31.04

Call a meeting -

no travel required FairPoint now offers convenient, economical audio conferencing – automated or operator assisted.

Need some show and tell?

We also offer web conferencing, so you can make presentations or share your desktop.

Save money on Centrex lines

Sign up through August 30th to lock in rates as low as \$22.99 per month per line. Call to learn how to waive non-recurring charges on your Centrex lines!

Contact your local account executive or call 1.866.984.3001 to learn more.

Terms and conditions apply.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Sep 13, 2010

Total Due: \$31.04



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Aug 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

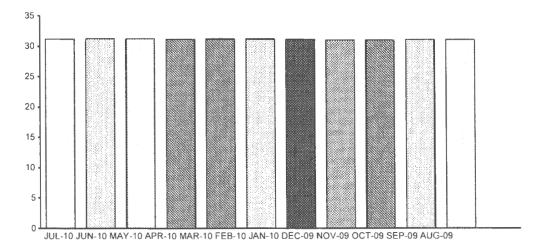
How to Reach Us

Pay By Phone Service*	Hours: 24hrs a day, 7 days a w	veek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm ES	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm ES	
Telephone Repair	Hours: 24hrs a day, 7 days a v	
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a v	veek Phone: 1-800-240-5019
For Your Information		
"Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area. Installment Arrangement
sending payment. To check whether your payment has been received, call the Payment Questions number above.	keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at	Important Credit Reporting Notice We furnish our customers bill paymer information to the major credit reporti agencies. TTY Customers
Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	www.FairPoint.com	Please call Relay Service (711) and ask them to relay your call to FairPoin Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		
		253193455
		203193455
Automatic Payment Enrollment	for Account: 603 622 0463 370	
	unications or its operating subsidiary to automatica tions and complete the information. Please include count) Credit Card (Automatic charge to yo Amex MasterCard Card Number:	your check for this month paymen t. ur Credit Card)
Signature: Billing Address Changes or Corr		
Billing Address Changes or Corr If your billing address has changed, or if your	address is incorrect as it appears on this bill, pleas billing address 3: Return this slip with your paym	
Billing Address Changes or Corr If your billing address has changed, or if your	address is incorrect as it appears on this bill, pleas	
Billing Address Changes or Corr If your billing address has changed, or if your 1: Check this box 2: Enter your correct Name:	address is incorrect as it appears on this bill, pleas	



DT 12-009 Fair Out Communications Exhibit B 4.16.12 Billing Date: Aug 09, 2010 Page 3 of 4 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Jul 09 to Aug 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.84	
Subtotal for 6036220463	\$20.84	



Billing Date: Aug 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.20 are authorized by \$0.84 Federal, State or \$1.95 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.20
Total New Charges	\$31.04

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DT 12-009 FailFoint Communications Exhibit B 4.16.12

Prevent injury, expense and penalties

Whether you're a professional excavator or a do-it-yourselfer, digging jobs – including the simple planting of trees and shrubs – can damage utility lines and disrupt vital services to an entire neighborhood. They can also result in injury to

you, the digger, along with expensive fines and repair costs.

The depth of utility lines may vary and multiple utility lines may exist in one area, so it is vitally important to know where these lines are.

Call 811 or visit www.call811.com

The local One Call Center, who takes your call, will alert affected utility companies. They will then send out a crew to locate and mark underground lines – for FREE – within the next few days.



Know what's below. Call before you dig. 1.888.DIG.SAFE (1.888.344.7233)

communications

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DT 12-069 FairPoint Communications Exhibit B 4.16.12



DT 12-009 FairPoint Communications Exhibit B 4.16.12

Billing Date: Sep 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary

\$31.04
(\$31.04)
\$0.00
\$31.04
\$31.04
\$31.04

High-Speed Internet just \$9.99 a month!

FairPoint High-Speed Internet has all the speed and reliability your business needs for all the online tasks you do. Get your first six months of Standard service at these great low rates:

Monthly rate first 6 months	Required term
\$9.99	3 years
\$14.99	2 years
\$19.99	1 year

ce. To sign up or learn more, cal 1.877.700.0540 today

*This bill reflects the changes you made to your service. See page 3 for details.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

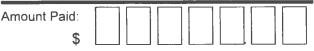
Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Oct 12, 2010





SLEEINS COMMHICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Phone: 1-866-658-9040

Billing Date: Sep 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Hours: 24hrs a day, 7 days a week

Page 2 of 4

How to Reach Us

Pay By Phone Service*

Payments

Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	ST F	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services			
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST_F	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	week f	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week f	Phone: 1-800-240-5019
For Your Information		_	
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long	When Re A Region within Ne	eviewing Your Bill al Toll Call is a call placed w Hampshire but outside of
Previous Payments f you sent a payment that we did not	distance companiés access to local telephone networks. It is applied per line.	Vour loca Distance outside o	I calling area and a Long Toll Call is a call placed f the 603 calling area.
f you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	You may	nt Arrangement make an affordable weekly nstallment arrangement on by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.	For impo see the 0	r Information rtant consumer information Customer Guide in your white pages directory.
may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.	Wé furnis	t Credit Reporting Notice sh our customers bill paymer on to the major credit reportin
bage 1. Mail Payments to:	Online Billing & Payment Create your user account at www.FairPoint.com	TTY Cus Please c ask them	tomers all Relay Service (711) and i to relay your call to FairPoir f your choice.
FairPoińt Communications PO Box 11021 Lewiston, ME 04243-9472		oenter o	your choice.
Complete and submit coupon printed on your bill			
			255451592
Automatic Payment Enrollment	for Account: 603 622 0463 370		
	unications or its operating subsidiary to automatic tions and complete the information. Please includ ount) Credit Card (Automatic charge to y Amex MasterCard Card Number:	e your check our Credit Ca VISA	for this month paymen t.
Signature: Billing Address Changes or Corr	rections for Account: 603 622 0463	370	
	address is incorrect as it appears on this bill, plea billing address 3: Return this slip with your payn		rrections her e.
Name:			
Street Address:			
City, State, Zip:			
	CONFIDENTIAL		

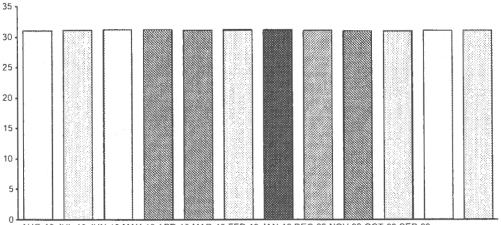


DT air oint communications Exhibit B 4.16.12 Billing Date: Sep 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



AUG-10 JUL-10 JUN-10 MAY-10 APR-10 MAR-10 FEB-10 JAN-10 DEC-09 NOV-09 OCT-09 SEP-09

Account Information, Charges and Credits

Recurring Charges Charge		Amount
1. FairPoint Business Extra Plan 2. FairPoint Business Extra Plan	Jul 09 to Aug 08	\$0.00 \$0.00
Total Recurring Charges		\$0.00
New Charges: Aug 09 to Sep 08		and the second
Service: Business Voice	Telephone Number: 603	6220463
		\$20.84
3. Main Line/s		

Total:

\$20.84



Exhibit B 4.16.12

Billing Date: Sep 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge 3. State Tax 4. E911 Surcharge 5. Federal Excise Tax	Tax & Fees All tax and fees \$6.20 are authorized by \$0.84 Federal, State or \$1.95 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.20
Total New Charges	\$31.04



DT 12-009 FairPoint Communications Exhibit B 4.16.12

Federal Subscriber Line Charge

Effective on or about September 1, 2010, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about July 1, 2010. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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DT 12-069 FairFoint Communications Exhibit B 4.16.12

Billing Date: Oct 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2 Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.04
Payment Received as of Oct 05 Thank You.	(\$31.04)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.02
Total New Charges Due Nov 12, 2010	\$31.02
Total Due (Past Due and New)	\$31.02

High-Speed Internet just \$9.99 a month!

FairPoint High-Speed Internet has all the speed and reliability your business needs for all the online tasks you do. Get your first six months of Standard service at these great low rates:

Monthly rate first 6 months	Required term
\$9.99	3 years
\$14.99	2 years
\$19.99	1 year

To sign up or learn more, call 1.877.700.0540 today.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Nov 12, 2010

Total Due: \$31.02



STEBINS COMMBICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 rain one communications

Exhibit B 4.16.12

Billing Date: Oct 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

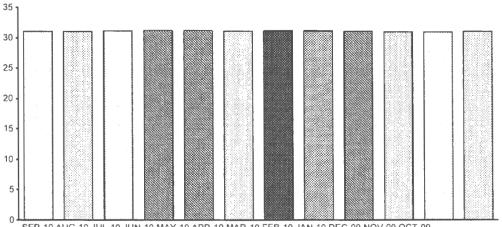
Pay By Phone Service*	Hours: 24hrs a day, 7 days a wee	k Phone: 1-866-658-9040
Payment Questions / Payment Arrange	ments Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a wee	ek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a wee	Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee	Tax & Fees V Federal Subscriber Line Charge funds A part of the cost of providing long w distance companies access to local y telephone networks. It is applied per	When Reviewing Your Bill A Regional Toll Call is a call placed vithin New Hampshire but outside o our local calling area and a Long
Previous Payments If you sent a payment that we did not receive in time to be reflected on this	telephone networks. It is applied per L line. o	our local calling area and a Long Distance Toll Call is a call placed butside of the 603 calling area.
bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	keep telephone service affordable for Y	nstallment Arrangement You may make an affordable week nonthly installment arrangement o Your bill by calling 1-866-529-1302
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge	911 system. This feé is sent to your state treasury.	Customer Information for important consumer information see the Customer Guide in your fairPoint white pages directory.
may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by	Subscriber line Charge and Universal V Service Fee.	mportant Credit Reporting Notice Ne furnish our customers bill payn nformation to the major credit repo agencies.
the due date for Total New Charges ón page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	www.FairPoint.com F	ITY Customers Please call Relay Service (711) an ask them to relay your call to FairP Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		
		257251908
Automatic Payment Enrollment	for Account: 603 622 0463 370	
	nunications or its operating subsidiary to automatically ptions and complete the information. Please include yo count) Credit Card (Automatic charge to your (Amex MasterCard VI Card Number:	ur check for this month paymen t. Credit Card) SA Discover
Signature: Billing Address Changes or Co	rrections for Account: 603 622 0463 37	0
	r address is incorrect as it appears on this bill, please p t billing address 3: Return this slip with your payment	
Name:		
Street Address:		
City, State, Zip:		

1000



DT air oint communications Exhibit B 4.16.12 Billing Date: Oct 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 Page 3 of 4 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



SEP-10 AUG-10 JUL-10 JUN-10 MAY-10 APR-10 MAR-10 FEB-10 JAN-10 DEC-09 NOV-09 OCT-09

Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Sep 09 to Oct 08	
Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84



Exhibit B 4.16.12

Billing Date: Oct 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees All tax and fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	 \$6.19 are authorized by \$0.83 Federal, State or \$1.95 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.18
Total New Charges	\$31.02



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900 call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment fo the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitmate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm. Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Nov 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.02
Payment Received as of Oct 21 Thank You.	(\$31.02)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$30.96
Total New Charges Due Dec 13, 2010	\$30.96
Total Due (Past Due and New)	\$30.96

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Dec 13, 2010

Total Due: \$30.96



STERINS COMMITICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



How to Reach Us

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Exhibit B 4.16.12

Billing Date: Nov 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee line

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill

Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com

When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.

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Automatic Payment Enrollment for Account: 603 622 0463 370

	ns or its operating subsidiary to automatically charge my accound d complete the information. Please include your check for this	
Bank Draft (Automatic debit from your account)	Credit Card (Automatic charge to your Credit Card) Amex MasterCard VISA Disc	cover
	Card Number Ex	piration Date:
Signature		
Billing Address Changes or Correction	is for Account: 603 622 0463 370	

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e. П 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name:

Street Address

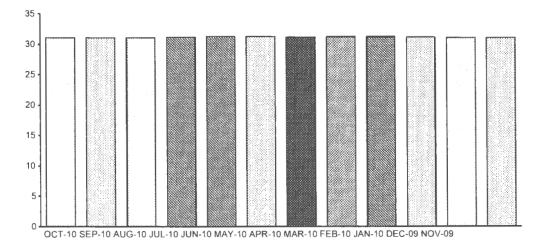
City, State, Zip:



DT 12-009 Fair oint Communications Exhibit B 4.16.12 Billing Date: Nov 09, 2010 Par Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Oct 09 to Nov 08		
Service: Business Voice	Telephone Number: 6036220463	
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.85	



Exhibit B 4.16.12

Billing Date: Nov 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge	Tax & Fees All tax and fees \$6.16 are authorized by \$0.79 Federal, State or
 State Tax E911 Surcharge Federal Excise Tax 	\$1.95 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	\$10.11 per line with a 25 line cap.
Total New Charges	\$30.96



The New Hampshire Public Utilities Commission has ordered a local service rate change to increase contributions to the Telecommunications Relay Service program, which was established to comply with The Americans with Disabilities Act of 1990. On bills issued on or after November 1, 2010, your telephone line rate will increase by 4 cents. If your telephone line is suspended for the off-season, your line rate will increase by 2 cents during that period.

Rate Information

FairPoint Communications posts rates for regulated services for business and consumer customers on its website at www.FairPoint.com in the Regulatory Terms and Conditions section. In addition, the rates for basic monthly telephone service are published in the front pages of the FairPoint Communications directory. This notice is published in compliance with NH Public Utilities Commission 1203.02. The Consumer Affairs Division of the NH PUC can be reached at 1-800-852-3793.

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DT 12-069 FairPoint Communications Exhibit B 4.16.12



Exhibit B 4.16.12 Billing Date: Dec 09, 2010 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

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Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$30.96
Payment Received as of Nov 23 Thank You.	(\$30.96)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$30.99
Total New Charges Due Jan 11, 2011	\$30.99
Total Due (Past Due and New)	\$30.99

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jan 11, 2011

Total Due: \$30.99



STEPINS COMMERCIAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Dec 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463

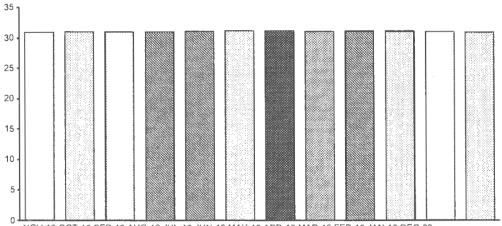
How to Reach Us

Pay By Phone Service*	Hours: 24hrs a day, 7 days a w	eek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm ES	T Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm ES	T Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a w	reek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a w	reek Phone: 1-800-240-5019
For Your Information		
Pay By Phone This serivce is optional and provided by an independent vendor for a fee	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside c your local calling area and a Long Distance Toll Call is a call placed
Previous Payments if you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	telephone nefworks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Instance for Car is a car placed outside of the 603 calling area. Installment Arrangement You may make an affordable weekl monthly installment arrangement or your bill by calling 1-866-529-1302.
Returned Payment ff your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on	Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment	Important Credit Reporting Notice We furnish our customers bill paym information to the major credit report agencies.
page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, New Hampshire Public Utilities Commissionks Consumer Assistan department can be reached at 1-800-852-3793.
		260749676
Automatic Payment Enrollment	for Account: 603 622 0463 370	
By signing below, I authorize FairPoint Comm	unications or its operating subsidiary to automatica tions and complete the information. Please include ount) Credit Card (Automatic charge to yo	your check for this month paymen t. ur Credit Card) VISA Discover
Signature: Billing Address Changes or Corr	rections for Account: 603 622 0463	
	address is incorrect as it appears on this bill, pleas billing address 3' Return this slip with your payme	
Name	bining address - 5 Neturn tris silp with your paying	
Street Address:		
City, State, Zip:		



DT 12-009 T airFoint Communications Exhibit B 4.16.12 Billing Date: Dec 09, 2010 Page 3 of 4 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



NOV-10 OCT-10 SEP-10 AUG-10 JUL-10 JUN-10 MAY-10 APR-10 MAR-10 FEB-10 JAN-10 DEC-09

Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Nov 09 to Dec 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.88	
Subtotal for 6036220463	\$20.88	
Total:	\$20.88	



Exhibit B 4.16.12

Billing Date: Dec 09, 2010 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge 3. State Tax	Tax & Fees All tax and fees \$6.16 are authorized by \$0.79 Federal, State or \$1.95 Local Governments.
4. E911 Surcharge 5. Federal Excise Tax	\$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.11
Total New Charges	\$30.99



DT 12-009 FairFoint Communications Exhibit B 4.16.12

Federal Subscriber Line Charge

Effective on or about January 1, 2011, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines. Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2011. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

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Exhibit B 4.16.12

Billing Date: Jan 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2 Page 1 of 4

STBBINS COMMRICAL INC

Account Summary

Previous Charges	\$30.99
Payment Received as of Dec 24 Thank You.	(\$30.99)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Feb 11, 2011	\$31.04
Total Due (Past Due and New)	\$31.04

*Please disregard the Past Due Charge if payment has been submitted.

Save with our Small Business Bundle

Boost your bottom line in 2011 with a customized voice and high-speed Internet bundle. Choose the features that fit your business best for a great low price – just **\$81.99 a month**.

- Internet speeds up to 7 Mbps*
- Unlimited statewide calling
- Unlimited nationwide calling
- Caller ID with name
- 3-way calling
- Call forwarding
- Voicemail

Call your FairPoint representative and start saving today!

*Higher speeds available.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Feb 11, 2011

Total Due: \$31.04



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 rain omt Communications

Exhibit B 4.16.12 09, 2011 Page 2 of 4

Billing Date: Jan 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments			
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040	
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302	

Bills, Orders, Repairs, Special Services Business Sales & Service Center Hours: M-F 8:30am-5:00pm EST Phone: 1-866-984-3001 Telephone Repair Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515 Internet & Email Technical Support Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019

For Your Information

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have guestions, the New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.

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Automatic Payment Enrollment for Account: 603 622 0463 370

y signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the	
mount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month paymen t.	
Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)	
Amex 🗋 MasterCard 🗋 VISA 🗌 Discover	
Card Number: Expiration Date:	_
ignature:	

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e. 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name

Street Address:

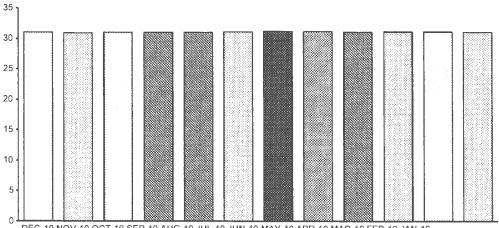
City, State, Zip:



DT airr oint communications Exhibit B 4.16.12 Billing Date: Jan 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



DEC-10 NOV-10 OCT-10 SEP-10 AUG-10 JUL-10 JUN-10 MAY-10 APR-10 MAR-10 FEB-10 JAN-10

Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Dec 09 to Jan 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.88	
2. Main Line/s Subtotal for 6036220463	\$20.88 \$20.88 \$20.88	



DT 12-009 Fain ount Communications Exhibit B 4.16.12

Billing Date: Jan 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.16 are authorized by \$0.84 Federal, State or \$1.95 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding in
Total Tax & Fees on Local Services	per line with a 25 line cap \$10.16
Total New Charges	\$31.04



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment fo the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm. Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

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Important Privacy Notice about Your Customer Information

Federal law allows you, the consumer, to choose how we at FairPoint use your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, including the types of services you subscribe to, the number of telephone lines you have, how much you use your services, and calling and billing records. This federal law is designed to protect your privacy rights while allowing fairPoint to meet your future telecommunications needs.

We at FairPoint value our customers. Meeting your communications requirements, while protecting your privacy, is our main concern. Indeed, federal law requires us to protect the confidentiality of your CPNI. In order to meet the future needs of our customers, we may share CPNI information with our other FairPoint companies, including our long distance, Internet or other communications affiliate companies.

We will disclose your CPNI records to these companies only for the specific intent of analyzing and/or providing products or services. This allows us greater ability to failor the services we provide to you if you do not want us to share your CPNI records with our other FairPoint companies, contact us by calling this toll free number: 1-866-740-2764, and let us know of your decision by leaving us a message. This method is available to you 24 hours a day. 7 days a week

This restriction of the use of your CPNI records will remain valid until you contact us at the above number to give us permission to disclose your CPNI. You may contact us to change your decision about the disclosure of your CPNI within FairPoint's affiliated communications companies at any time. If you previously restricted this type of use of your CPNI records and want to keep that restriction, no action is needed. If you have not previously restricted this type of use of your CPNI records and if we do not hear from you within 33 days after this notice was mailed, we will assume that we have your permission to disclose your CPNI within FairPoint's affiliated communications companies. If you ask us not to disclose your CPNI to out other companies, we will be hampered in our ability to offer you products and services, such as cost-saving bundled services that are tailored to your needs.

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DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Feb 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.04
Payment Received as of Jan 21 Thank You.	(\$31.04)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.16
Total New Charges Due Mar 09, 2011	\$31.16
Total Due (Past Due and New)	\$31.16

*Please disregard the Past Due Charge if payment has been submitted.

Please note that your monthly payment due date may have changed.

If you pay your FairPoint bill using online banking, you may have to change your remittance date. If you are signed up for FairPoint auto bill pay, no change is required.

Thank you for your cooperation and for being a valued FairPoint customer. Questions? Call the phone number listed on your bill.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Mar 09, 2011





SI EBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications

Exhibit B 4.16.12 Feb 09, 2011 Pa

Billing Date: Feb 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

City, State, Zip:

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangeme	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
nternet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019
For Your Information		
Previous Payments f you sent a payment that we did not eceive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call he Payment Questions number above. Returned Payment f your payment is returned for non-sufficient funds, FairPoint will esubmit it electronically. A charge	Outstance companies access to locar You Itelephone networks. It is applied per Dis Inne. Outstance companies access to locar You Federal Universal Service Fee helps Insi keep telephone service affordable for You high cost areas, rural health-care mo providers and library internet access. you E911 Charge funds your communitys Cu: 911 system. This fee is sent to your For state treasury. Fai Commission (FCC) authorizes the Imp Subscriber line Charge and Universal We Service Fee. age Online Billing & Payment TT Create your user account at TT www.FairPoint.com If a Re Fai	en Reviewing Your Bill tegional Toll Call is a call placed hin New Hampshire but outside co tracca calling area and a Long tance Toll Call is a call placed side of the 603 calling area. tallment Arrangement u may make an affordable weekh nthly installment arrangement on ir bill by calling 1-866-529-1302. stomer Information important consumer informationn the Customer Guide in your rPoint white pages directory. bortant Credit Reporting Notice furnish our customers bill paym- immation to the major credit repor encies. Y Customers hase call Relay Service (711) and ther of your choice. fiter speaking with a Service presentative or a supervisor at rPoint, you still have questions, fur w Hampshire Public Utilities mmissionks Consumer Assistanc partment can be reached at 100-852-3793.
	1-8	
		264002491
	ications or its operating subsidiary to automatically cha	
amount(s) due. Select one of the Auto Pay optio	ns and complete the information. Please include your nt) Credit Card (Automatic charge to your Cre Amex MasterCard VISA Card Number:	edit Card)
Signature Billing Address Changes or Corre	ctions for Account: 603 622 0463 370	
	dress is incorrect as it appears on this bill, please prov lling address 3: Return this slip with your payment.	vide corrections her e.

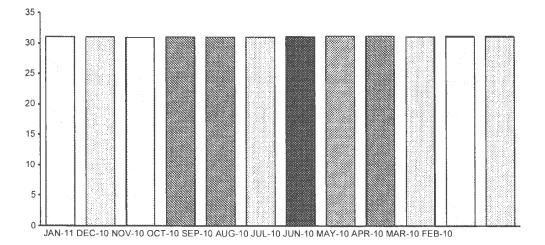


DT an one communications Exhibit B 4.16.12

Billing Date: Feb 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Jan 09 to Feb 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.88	
Subtotal for 6036220463	\$20.88	



DT 12-009 FairPoint Communications Exhibit B 4.16.12

Billing Date: Feb 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge 3. State Tax 4. E911 Surcharge 5. Federal Excise Tax	Tax & Fees All tax and fees \$6.16 are authorized by \$0.95 Federal, State or \$1.96 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding i
Total Tax & Fees on Local Services	per line with a 25 line cap \$10.28
Total New Charges	\$31.16



Special Notice for New Hampshire Residents

New Hampshire residents can receive help in paying for their telephone service under two assistance programs offered by FairPoint to low-income households: FairPoint Lifeline service and the Link-Up program. FairPoint Lifeline service offers customers a monthly discount on their telephone bill. Lifeline savings could amount to as much as \$8/month and almost \$100/year. Through the Link-Up program, qualified customers receive a discount of 50% (up to \$30) off the cost of installing new service. Additionally, New Hampshire Lifeline customers receive a credit toward the federal subscriber line charge each month.

These assistance programs are available to low income customers. Your household would be eligible for the Lifeline and Link-up programs if your household income is at or below 135% of the federal poverty income guidelines, or if you or a household member are enrolled in any one of the following assistance programs:

- Medicaid
- Supplemental Security Income
- Low Income Home Energy Assistance
- Section 8 Housing
- Supplemental Nutrition Assistance Program (SNAP)
- National School Lunch/Free Lunch Program
- Temporary Aid to Needy Families program

Lifeline customers can also request toll-blocking, a service that prevents toll calls (such as long distance) from being made. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

For more information about the Lifeline and Link-Up programs, please contact your FairPoint service representative at **1-866-984-2001**.

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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Important Information about Telecommunications Relay Service

Think for a moment how valuable the telephone is in your everyday life. The telephone lets you talk to others immediately and conveniently. But what about people who can't hear, can't speak or those whose hearing has diminished with age? How do you communicate with them?

Telecommunications Relay Service, also known as TRS, is your convenient link to telephone system users who are deaf, hard-of-hearing or speech-disabled and use text telephones or TTYs.

When you want to call a TTY user, simply call the TRS. A Communications Assistant (CA) will place your call and type your spoken words for the text telephone user to read. The Communications Assistant will also read messages that the TTY user sends back to you. All conversations are private and confidential, and everything the CA hears will be relayed to the TTY user. There is no censorship.

There is no charge to TRS users for this service; however, regular phone charges do apply. Callers can use TRS as often as they want—24 hours a day, seven days a week—and conversations have no time limits.

You can reach the TRS by dialing 711 in any state. TRS providers also have direct-dial numbers that are listed in the telephone directories or on their websites.

TRS provides for other services to be used as well:

Speech-to-Speech is the relaying of calls for those who have a speech disability and may not be readily understood when using the telephone. This service is also available by calling 713 or the direct number provided by the TRS provider. The CA is able to assume an active or passive role in repeating the conversation and follows the same guidelines as with a TTY call—all conversations are private, confidential and relayed in their entirety, 24 hours a day.

TRS calls from payphones—On October 25, 2002, the Federal Communications Commission (FCC) ruled that TRS calls from payphones will remain free of charge for local calls, and that TRS toll calls from payphones can only be made using the following payment options: Calling Cards, Prepaid Cards, Collect or Third Party Billing. More information on prepaid phone cards is available on the FCC's Consumer and Governmental Affairs Bureau (CGB) website at fcc.gov/cgb/consumerfacts/prepaidcards.html.

Video Relay Service (VRS) is a video link using TRS that allows a CA to view and interpret the caller's sign language and relay the conversation to a voice caller. This type of relay service is not required by the FCC, but is offered on an optional basis by certain TRS providers. To learn more about VRS in your area, call your local TRS provider, or go to the following FCC website: fcc.gov/cgb/dro/trsphonebk.html.

IP Relay Service: On April 22, 2002, the FCC ruled that IP Relay Services fall within the definition of TRS. IP Relay enables two-way communication between an individual who uses a non-voice terminal device (a computer, PDA, Web-capable telephone, or pager device) and an individual using a standard voice telephone. IP Relay Service works as follows:

- A user establishes a local connection to an Internet Service Provider (ISP) using a computer, web phone, personal digital assistant, or any other (P-capable device.
- The user types in an IP Relay provider's Internet address, such as IP-Relay.com, and clicks on the relay operator's icon. When the call reaches the Internet platform, it automatically establishes a connection via an 800 number to that TRS provider's relay center.
- The call is immediately routed to a Communications Assistant, and a regular relay session is initiated.

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DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Billing Date: Mar 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.16
Payment Received as of Feb 23 Thank You.	(\$31.16)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.16
Total New Charges Due Apr 06, 2011	\$31.16
Total Due (Past Due and New)	\$31.16

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

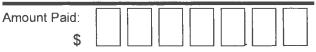
Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Apr 06, 2011

Total Due: \$31.16



STEBINS COMMRICAL INC 730 PINE ST MANCHESTERINE 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



T 12-069 FairFoint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Mar 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services Business Sales & Service Center Hours: M-F 8:30am-5:00pm EST Phone: 1-866-984-3001 Telephone Repair Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515 Internet & Email Technical Support Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019

For Your Information

*Pay By Phone This serivce is optional and provided by an independent vendor for a fee

Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment Create your user account at www.FairPoint.com When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.

265583745

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications amount(s) due. Select one of the Auto Pay options and		
Bank Draft (Automatic debit from your account)	Credit Card (Automatic charge to your Credit Card Amex MasterCard VISA	rd) Discover
	Card Number:	Expiration Date:
Signature Billing Address Changes or Correction	s for Account: 603 622 0463 370	

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name:

Street Address

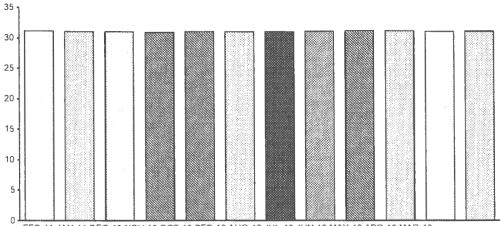
City, State, Zip:



DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date. Mar 09, 2011 Page 3 of 4 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



FEB-11 JAN-11 DEC-10 NOV-10 OCT-10 SEP-10 AUG-10 JUL-10 JUN-10 MAY-10 APR-10 MAR-10

Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Feb 09 to Mar 08	
Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88



Billing Date: Mar 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$6.16 are authorized by \$0.95 Federal, State or \$1.96 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.28
Total New Charges	\$31.16



Federal Subscriber Line Charge

Effective on or about April 1, 2013, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines. Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications. Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2011. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

FairPoint Caller ID Service Blocking Options

Concerned about privacy?

Customers who subscribe to FairPoint Caller ID Service have a special display device on which they see the name and telephone number of incoming calls before answering them. You may be concerned about your privacy and may not want your name and telephone number to be seen by the person you are calling. In response to this concern, FairPoint offers you two ways to prevent the display of your name and telephone number: Per-Call B ocking and Line Blocking.

Per-Call Blocking is available at no charge and will prevent the display of your name and telephone number on the Caller ID Service display device. Your line is already equipped for Per-Call Blocking. All you have to do is press *67 (dial 1167 on a rotary phone) before dialing the number.

Line Blocking is also available at no charge to non-published service customers and any other customers who declare they have a health or safety concern about displaying their name and telephone number. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by simply pressing *82 (dial 1182 on a rotary or dial-pulse phone) before making a call.

To Order Line Blocking:

To order Line Blocking, residential customers should call 1.866.984.2001. Business customers should call 1.866.984.3001, Monday through Friday between 8:30 a.m. and 5:00 p.m. If you have more than one telephone number, please be sure to inform us of all of the numbers you wish to have the Line Blocking option.

To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at 1.888 599.2927 (toll free), 24 hours a day, 7 days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a cali to 800, 855, 866, 877, 888 and 900 numbers, or on calls made to Enhanced 911. In these instances, your number and billing information may not be reused or sold in any circumstances except those permitted under 47 C.E.R § 64.1602.

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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Important News For Our Residential Customers:

The National Do Not Call Registry maintains a list of telephone numbers that cannot receive unsolicited calls. Companies are required by law to check the National Do Not Call Registry before conducting any telemarketing activities. By adding your number to the National Do Not Call list, you should not receive unsolicited calls from most telemarketers. You may continue to receive calls from groups such as charities and companies with which you have an existing business relationship. If, after placing your telephone number on the list, you wish to once again begin to receive calls from telemarketers, you can request to remove your number from the list.

For more information about the National Do Not Call Registry, to add your telephone number(s) to the list, or to remove your telephone number(s) from the list, refer to www.donotcall.gov or call (888) 382-1222. Please note that when using the toll-free number, you must be calling from the number you want to add or remove from the National Do Not Call Registry.

In addition, if you are a residential customer and do not want to receive sales calls from FairPoint Communications, Inc. you may ask us to place your name on our Do Not Call list by calling or writing the company's customer service department and providing us with the telephone number(s) you want placed on FairPoint's Do Not Call list. We will note the request immediately, but you should allow up to BC days for your telephone number to be removed from any active lists or sales programs that are currently underway.

You will remain on our Do Not Call list for five years unless you ask to be removed. If you would like us to remove you from our Do Not Call list so you may receive our telephone solicitations, you may notify us by contacting our customer service department. If your phone number ever changes, you must give us your new information for your "do not call" status to remain in effect.

Being on our Do Not Call list only restricts marketing contacts from us. We may still contact you about surveys, billing, and other service-related matters. Being on our Do Not Call list also does not prevent other unaffiliated companies from calling you.

To our business customers:

The National Do Not Call Registry maintains a list of telephone numbers that cannot receive unsolicited calls. Most companies are required by law to check the National Do Not Call Registry before conducting any telemarketing activities. There are exceptions for calls made by groups such as charities, and for calls made to consumers with which your company has an existing business relationship.

The federal laws concerning the use of the Do Not Call Registry are implemented by the Federal Communications Commission, pursuant to 47 C.E.R § 64 1200, and the Federal Trade Commission, pursuant to 16 C.E.R.Part 310. Additional information concerning the National Do Not Call Registry is available on the Internet at: www.telemarketing.donotcall.gov

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DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Apr 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary

Previous Charges	\$31.16
Payment Received as of Mar 23 Thank You.	(\$31.16)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.15
Total New Charges Due May 09, 2011	\$31.15
Total Due (Past Due and New)	\$31.15

*Please disregard the Past Due Charge if payment has been submitted.

Bundle Your Business Lines and Save

Expansion Pak bundles phone lines with local service and your choice of calling features (voicemail is included) with unlimited statewide and nationwide long distance for as little as \$34/mo. per line!

Customize your bundle with highspeed Internet and pay as little as \$75.99/mo. with a one-year term for speeds up to 7 Mbps!

Call 1.866.984.3001 now for full details.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: May 09, 2011

Total Due: \$31.15



STEBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



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Exhibit B 4.16.12

Billing Date: Apr 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

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How	to	Reach	Us

Payments

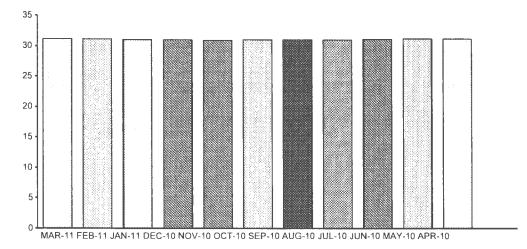
Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	veek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	ents Hours: M-F 8:00am-6:00pm ES	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a v	veek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a v	veek Phone: 1-800-240-5019
For Your Information		
"Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area. Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472 Automatic Payment Enrollment Complete and submit coupon printed on your bill	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at www.FairPoint.com	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory. Important Credit Reporting Notice We furnish our customers bill paymer information to the major credit reporti agencies. TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoi Center of your choice. If after speaking with a Service Representative or a supervisor at FairPoint, you still have guestions, th New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.
Automatic Payment Enrollment f	or Account: 603 622 0463 370	267188242
By signing below, I authorize FairPoint Commu amount(s) due. Select one of the Auto Pay opt Bank Draft (Automatic debit from your acco Signature:	inications or its operating subsidiary to automatications and complete the information. Please include punt) Credit Card (Automatic charge to yo Amex MasterCard Card Number:	your check for this month paymen t. ur Credit Card) VISA Discover Expiration Date:
	ections for Account: 603 622 0463	
1 Check this box 2: Enter your correct	poilling address 3: Return this slip with your paym	
Name:		
Street Address:		



DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Apr 09, 2011 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Mar 09 to Apr 08	
Service: Business Voice	Telephone Number: 6036220463
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.88
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Billing Date: Apr 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.16 are authorized by \$0.94 Federal, State or \$1.96 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	\$10.27 per line with a 25 line cap.
Total New Charges	\$31.15



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withho d payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm. Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

Dial Dig Safe® Before You Dig

It takes only one cal. to the Dig Safe® Center to notify all participating member utility companies of your excavation work. If there are underground facilities in your area, the utility company will send out a crew to mark its underground lines - for free. This will eliminate the possibility of damage and save you the expense of costly repairs.

To prevent harm to underground telephone, gas, electric or cable facilities, you need to call ahead of time. Maine and New Hampshire require three business days prior notice. Vermont requires at least two business days prior notice.

For information, call toll free 1.888.DIG.SAFE (1.888.344.7233), or visit the Dig Safe® web site at www.digsafe.com



Know what's below. Call before you dig.

Remember to call ahead, and to pre-mark with white lines.

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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DT 12-069 FairFoint Communications Exhibit B 4.16.12

Billing Date: May 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary

Previous Charges	\$31.15
Payment Received as of Apr 25 Thank You.	(\$31.15)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.12
Total New Charges Due Jun 06, 2011	\$31.12
Total Due (Past Due and New)	\$31.12

*Please disregard the Past Due Charge if payment has been submitted.

Bundle Your Business Lines and Save

Expansion Pak bundles phone lines with local service and your choice of calling features (voicemail is included) with unlimited statewide and nationwide long distance for as little as \$34/mo. per line!

Customize your bundle with highspeed Internet and pay as little as \$75.99/mo. with a one-year term for speeds up to 7 Mbps!

Call 1.866.984.3001 now for full details.

Questions about your Bill? See page 2 for FairPoint contact information.

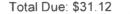
Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jun 06, 2011





STERINS COMMRICAL INC 730 PINE ST MANCHESTER NF 03104-3108 FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472



DT 12-009 FairPoint Communications Exhibit B 4.16.12

Billing Date: May 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Pay By Phone Service*	Hours: 24hrs a day, 7 days a w	
Payment Questions / Payment Arrangen	nents Hours: M-F 8:00am-6:00pm ES	T Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm ES	T Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a w	reek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a w	reek Phone: 1-800-240-5019
For Your Information		
Pay By Phone This serivce is optional and provided by an independent vendor for a fee	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside o your local calling area and a Long
Previous Payments If you sent a payment that we did not receive in time to be reflected on this	telephone networks. It is applied per line.	your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1,388% late payment	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.	Important Credit Reporting Notice We furnish our customers bill paymu information to the major credit report agencies.
charge, payment must be received by the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	Online Billing & Payment Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.
Lewiston, ME 04243-9472 Automatic Payment Enrollment Complete and submit coupon printed on your bill		If after speaking with a Service Representative or a supervisor at FairPoint, you still have guestions, t New Hampshire Public Utilities Commissionks Consumer Assistant department can be reached at 1-800-852-3793.
		269021732
Automatic Payment Enrollment By signing below, I authorize FairPoint Comm	TOF ACCOUNT: 603 622 0463 370	lly charge my account for the
amount(s) due. Select one of the Auto Pay op Bank Draft (Automatic debit from your act	tions and complete the information. Please include count) Credit Card (Automatic charge to you Amex MasterCard Card Number:	vISA Discover
^{Signature} Billing Address Changes or Cor	rections for Account: 603 622 0463	
	address is incorrect as it appears on this bill, please t billing address 3 Return this slip with your payme	
Name:		
Street Address:		

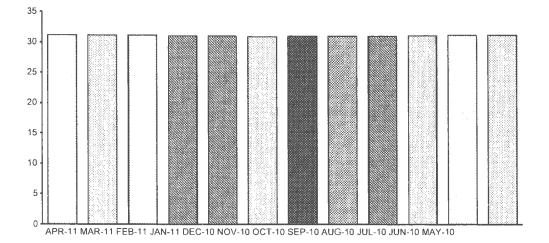


DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: May 09, 2011 Page Account No: 603 622 0463 370

Billing Date: May 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges	
Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00
New Charges: Apr 09 to May 08	
Service: Business Voice	Telephone Number: 6036220463
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.88



Exhibit B 4.16.12

Billing Date: May 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services	Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	All tax and fees \$6.16 are authorized by \$0.92 Federal, State or \$1.95 Local Governments. \$0.57 Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	per line with a 25 line cap. \$10.24
Total New Charges	\$31.12



Important Information About Payment Agents

Many utility customers pay their utility bills directly to their utility or use a payment agent that has been authorized by the utility to collect customer payments and forward them to the utility. However, some customers have begun using bill payment services that do not have any arrangements with their utility. FairPoint cannot provide assurance that payments made through one of these unauthorized bill payment services will be forwarded to FairPoint in a timely manner or even that they will be forwarded at all.

To protect yourself and your utility service, please use caution when making your payment through a third-party bill payment service that is not authorized by FairPoint. Most important of all, always keep your receipt.

In New Hampshire, FairPoint has only one authorized payment agent, CheckFreePay.

DT 12-069 FairPoint Communications Exhibit B 4.16.12

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DT 12-009 Fair oint Communications

Exhibit B 4.16.12

Billing Date: Jun 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Acco	unt	Sumr	narv

Previous Charges	\$31.12
Payment Received as of May 27 Thank You.	(\$31.12)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Jul 07, 2011	\$31.11
Total Due (Past Due and New)	\$31.11

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jul 07, 2011

Total Due: \$31.11



FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER INH 03104-3103



DT 12-069 FairFoint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Jun 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Pay By Phone Service*	Hours: 24hrs a day, 7 days a w	eek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	ents Hours: M-F 8:00am-6:00pm ES	T Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm ES	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a w	veek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a w	veek Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	line: Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekl monthly installment arrangement or your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by	Ararges 8% late payment t must be received by Total New Charges on Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at www.FairPoint.com	Important Credit Reporting Notice We furnish our customers bill paym information to the major credit repo agencies.
the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021		TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPo Center of your choice.
Lewiston, ME 04243-9472 Automatic Payment Enrollment Complete and submit coupon printed on your bill		If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, New Hampshire Public Utilities Commissionks Consumer Assistan department can be reached at 1-800-852-3793.
		270967283
Automatic Payment Enrollment f	or Account: 603 622 0463 370	
By signing below, I authorize FairPoint Commu amount(s) due. Select one of the Auto Pay opti Bank Draft (Automatic debit from your acco	inications or its operating subsidiary to automatica ons and complete the information. Please include y	our check for this month paymen t. ur Credit Card) VISA Discover
Signature Billing Address Changes or Corr	ections for Account: 603 622 0463	370
	ddress is incorrect as it appears on this bill, please g address 3: Return this slip with your payment.	provide corrections her e
Name:	. , . , . ,	
Street Address:		
City, State, Zip:		

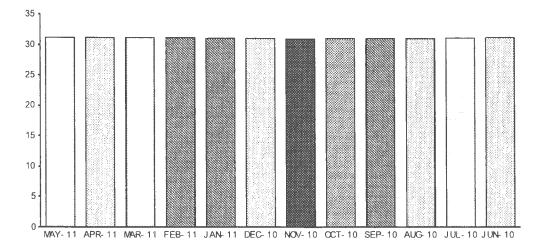


DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Jun 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: May 09 to Jun 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.88	
Subtotal for 6036220463	\$20.88	



DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Jun 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services		Tax & Fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$6.16 \$0.92 \$1.95 \$0.57 \$0.63	All tax and fees are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	\$10.23	per line with a 25 line cap.
Total New Charges	\$31.11	



DT 12-009 FairFoint Communications

Exhibit B 4.16.12

Billing Date: Jul 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.11
Payment Received as of Jun 28 Thank You.	(\$31.11)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.09
Total New Charges Due Aug 08, 2011	\$31.09
Total Due (Past Due and New)	\$31.09

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Aug 08, 2011

Total Due: \$31.09



FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

STEBINS COMMRICAL INC 730 PINE ST MANCHESTER, NH 03104-3108



DT 12-069 FairPoint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Jul 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

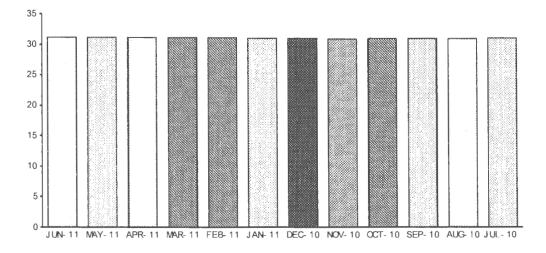
ents Hours: M-F 8:00am-6:00pm ES	F Phone: 1-866-529-130	12
Hours: M-F 8:30am-5:00pm ES	T Phone: 1-866-984-300	01
Hours [:] 24hrs a day, 7 days a w	eek Phone: 1-888-984-15	15
Hours: 24hrs a day, 7 days a w	eek Phone: 1-800-240-501	19
Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	When Reviewing Your Bill A Regional Toll Call is a call pl within New Hampshire but out your local calling area and a L	laced side of ong
	Installment Arrangement You may make an affordable v wonthly installment arrangeme your bill by calling 1-866-529-1	ı. weekly a
E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer inform see the Customer Guide in yo FairPoint white pages director	ur
Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment	Important Credit Reporting No We furnish our customers bill j information to the major credit agencies.	paymen
www.FairPoint.com	Please call Relay Service (71' ask them to relay your call to f Center of your choice.	1) and -airPoir
	If after speaking with a Service Representative or a supervise FairPoint, you still have guest New Hampshire Public Utilitie Commissionks Consumer Ass department can be reached at 1-800-852-3793.	or at ions, the s sistance
	27279	} 7481
for Account: 603 622 0463 370		
unications or its operating subsidiary to automatical ions and complete the information. Please include y ount) Credit Card (Automatic charge to you	our check for this month paymen t. r Credit Card)	
ections for Account: 603 622 0463	370	
	rovide corrections her e	
	Hours: 24hrs a day, 7 days a weak federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access. E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment Create your user account at www.FairPoint.com For Account: 603 622 0463 370 unications or its operating subsidiary to automaticallions and complete the information. Please include you ount) Credit Card (Automatic charge to you Card Number: rections for Account: 603 622 0463 370	Hours: 24hrs a day, 7 days a week Phone: 1-800-240-50 Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing fong distance companies access to focal telephone networks. It is applied per line. When Reviewing Your Bill A Regional Toll Call is a call part into the cost of providing fong distance companies access to focal telephone networks. It is applied per providers and library internet access. Federal Universal Service Fee helps help cost areas, rural health-care providers and library internet access. When Reviewing Your Bill A Regional Toll Call is a call part into the old call ing area and a L Distance Toll Call is a call part into the same an affordable worth listel freasury. The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Customer formation for important consumer inform your bill by calling 1-866-529-3193. Online Billing & Payment Create your user account at www.FairPoint.com Try Customers Dill information to the major credit agencies. Try Customers for access to for Account: 603 622 0463 370 If after speaking with a Service (71) ask them to relay your call to the commission s rts operating subsidiary to automatically charge my account for the isonand complete the information Please call Regord an 1-800-852-3793. 20226 Cor Account: 603 622 0463 370 Isocver Card (Automatic charge to your Credit Card) and 1-800-852-3793. 20246 Amer MasterCard Using Using American American Date: Card Number Expiration Date: Card (Automatic charge to your Credit Card) an 2-800-852-3793. <t< td=""></t<>



DT 12-009 Fair oint Communications Exhibit B 4.16.12 Billing Date: Jul 09, 2011 Pag Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges				
Charge	Amount			
1. FairPoint Business Extra Plan	\$0.00			
Total Recurring Charges	\$0.00			
New Charges: Jun 09 to Jul 08		· · · · · · ·		
	Telephone Number: 6036220463			
Service: Business Voice	Telephone Number: 6036220463			
Service: Business Voice 2. Main Line/s	Telephone Number: 6036220463 \$20.88			



Billing Date: Jul 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge 3. State Tax 4. E911 Surcharge 5. Federal Excise Tax	\$6.16 \$0.90 \$1.95 \$0.57 \$0.63	Tax & Fees All tax and fees are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.
Total Tax & Fees on Local Services	\$10.21	
Total New Charges	\$31.09	



 Exhibit B 4.16.12

 Billing Date: Aug 09, 2011
 Pa

 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

 How to Reach Us: See page 2
 Pa

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Page 1 of 4

STBBINS COMMRICAL INC

Account Summary

Previous Charges	\$31.09
Payment Received as of Jul 29 Thank You.	(\$31.09)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.05
Total New Charges Due Sep 06, 2011	\$31.05
Total Due (Past Due and New)	\$31.05

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.

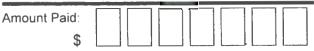
Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Sep 06, 2011

Total Due: \$31.05



FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER, NH 03104-3108



DT 12-069 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Aug 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a	week Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	EST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	EST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week Phone: 1-800-240-5019
For Your Information		
Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekly monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on	Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment	Important Credit Reporting Notice We furnish our customers bill paymer information to the major credit reporti agencies.
page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472	Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoir Center of your choice.
Automatic Payment Enrollment Complete and submit coupon printed on your bill		If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.
		274519457
Automatic Payment Enrollment	for Account: 603 622 0463 370	
		e your check for this month paymen t.
Signature Billing Address Changes or Corr	rections for Account: 603 622 0463	
	address is incorrect as it appears on this bill, pleasing address 3: Return this slip with your payment.	e provide corrections her e.
Name:		
Street Address:		
City, State, Zip:		

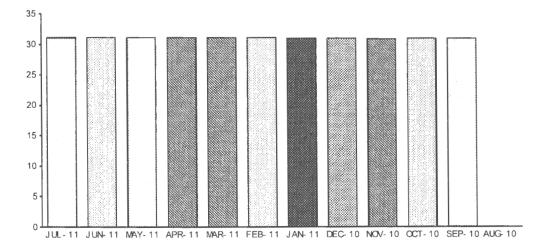


DT 12-009 FairFoint Communications Exhibit B 4.16.12 Billing Date: Aug 09, 2011 Pag Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge	Amount	
1. FairPoint Business Extra Plan	\$0.00	
Total Recurring Charges	\$0.00	
New Charges: Jul 09 to Aug 08		
Service: Business Voice	Telephone Number: 6036220463	
2. Main Line/s	\$20.88	
Subtotal for 6036220463	\$20.88	



DT 12-009 FairPoint Communications Exhibit B 4.16.12

Billing Date: Aug 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services 1. Federal Subscriber Line Charge 2. Federal Universal Service Fund Surcharge 3. State Tax 4. E911 Surcharge	\$6.14 \$0.88 \$1.95 \$0.57	All tax and fees are authorized by Federal, State or Local Governments. Fees are explained
5. Federal Excise Tax Total Tax & Fees on Local Services	\$0.63	on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.
Total New Charges	\$31.05	



DT 12-009 FairPoint Communication

Exhibit B 4.16.12

Billing Date: Sep 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$31.05
Past Due Charge*	\$31.05
New Charges	
FairPoint Communications	\$7.45
Total New Charges Due Oct 07, 2011	\$7.45
Total Due (Past Due and New)	\$38.50

This bill reflects the changes you made to your service. See page 3 for details.

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information

Change of Address? Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Oct 07, 2011

Total Due: \$38.50



FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER, NH 03104-3108



DT air oint Communications

Exhibit B 4.16.12

Page 2 of 4

Billing Date: Sep 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	veek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	veek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	week Phone: 1-800-240-5019
For Your Information *Pay By Phone This serivce is optional and provided by an independent vendor for a fee	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of
Previous Payments If you sent a payment that we did not receive in time to be reflected on this	distance companiès access to local telephone networks. It is applied per line.	your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.
bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on	The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.	Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.
the due date for Total New Charges on page 1.	Online Billing & Payment Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and

TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.

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276185004 - - - - - - -

Automatic Payment Enrollment for Account: 603 622 0463 370

_ _ _ _ _ _ _ _ _ _ _ _

y signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the mount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month paymen t. Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card) Amex MasterCard VISA Discover			
Card Number: Expiration Date:			
ignature:			
f your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e. 1 Check this box 2: Enter your correct billing address 3 Return this slip with your payment.			

_ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _

Name:

Street Address:

Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472

Automatic Payment Enrollment Complete and submit coupon printed on your bill

- -

City, State, Zip:

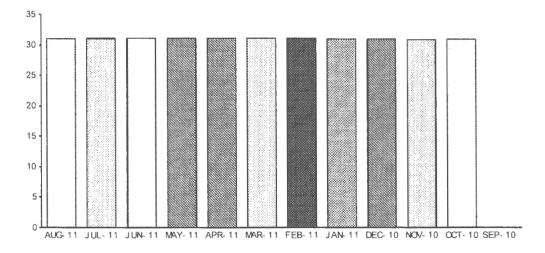
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DT 12-009 FairPoint Communications Exhibit B 4.16.12 Billing Date: Sep 09, 2011 Pa Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges		
Charge		Amount
1. FairPoint Business Extra Plan	Aug 09 to Aug 15	\$0.00
Total Recurring Charges		\$0.00
New Charges: Aug 09 to Sep 08		
Service: Business Voice	Telephone Number: 603	6220463
Service: Business Voice 2. Main Line/s	Telephone Number: 603 Aug 09 to Aug 15	6220463 \$4.71



DT 12-009 FairFoint Communications Exhibit B 4.16.12

Billing Date: Sep 09, 2011 Account No: 603 622 0463 370 Phone Number: 603-622-0463 How to Reach Us: See page 2

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Tax & Fees on Local Services		Tax & Fees All tax and fees
 Federal Subscriber Line Charge Federal Universal Service Fund Surcharge State Tax E911 Surcharge Federal Excise Tax 	\$1.39 \$0.20 \$0.44 \$0.57 \$0.14	are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is
Total Tax & Fees on Local Services	\$2.74	per line with a 25 line cap
Total New Charges	\$7.45	



DT 12-009 FairForm Communications Exhibit B 4.16.12 Billing Date: Oct 09, 2011 Page 1 of 3 Account No: 603 622 0463 370

How to Reach Us: See page 2

STBBINS COMMRICAL INC

Account	Summary
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Previous Charges	\$38.50
Payment Received as of Sep 27 Thank You.	(\$38.50)
Past Due Charge*	\$0.00
New Charges	
Total New Charges Due Nov 07, 2011	\$0.00
Total Due (Past Due and New)	\$0.00

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2



Account: 603 622 0463 370 New Charges Due: Nov 07, 2011 Total Due: \$0.00

Do not send payment.

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER NH 03104-3108



DT 12-009 TairPoint Communications Exhibit B 4.16.12

Billing Date: Oct 09, 2011 Account No: 603 622 0463 370

Page 2 of 3

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a v	veek Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	Hours: M-F 8:00am-6:00pm E	ST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm E	ST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a	veek Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a	veek Phone: 1-800-240-5019
For Your Information *Pay By Phone This serivce is optional and provided by an independent vendor for a fee	Tax & Fees Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local	When Reviewing Your Bill A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed
Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.	telephone nefworks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.	Distance Toll Cáll is a call placed outside of the 603 calling area. Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.
Returned Payment If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.	E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications	Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory.
Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1. Mail Payments to: FairPoint Communications PO Box 11021	Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.	Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.
	Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.
Lewiston, ME 04243-9472		If the second description of the second second

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.

277894665

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below. I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the	
amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month paymen t.	
Bank Draft (Automatic debit from your account)	
🗌 Amex 🔛 MasterCard 🔛 VISA 📃 Discover	
Card Number: Expiration Date:	
Signature	

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name:

Automatic Payment Enrollment Complete and submit coupon printed on your bill

Street Address

City, State, Zip:



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DT 12-009 FairPoint Communications Exhibit B 4.16.12 Billing Date: Oct 09, 2011 Page 3 of 3 Account No: 603 622 0463 370

How to Reach Us: See page 2



DT 12-009 FairPoint Communications Exhibit B 4.16.12 Billing Date: Nov 09, 2011 Page 1 of 3 Account No: 603 622 0463 370

How to Reach Us: See page 2

STBBINS COMMRICAL INC

Account Summary	
Previous Charges	\$0.00
Past Due Charge*	\$0.00
New Charges	
Total New Charges Due Dec 07, 2011	\$0.00
Total Due (Past Due and New)	\$0.00

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill? See page 2 for FairPoint contact information.

Change of Address? Go to www.fairpoint.com or see page 2.



Account: 603 622 0463 370 New Charges Due: Dec 07, 2011 Total Due: \$0.00

Do not send payment.

STBBINS COMMRICAL INC 730 PINE ST MANCHESTER, NH 03104-3108



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Nov 09, 2011 Account No: 603 622 0463 370

Page 2 of 3

How to Reach Us

Pay By Phone Service*	Hours: 24hrs a day, 7 day	vs a week Phone: 1-866-658-9040
Payment Questions / Payment Arrangem	ents Hours: M-F 8:00am-6:00p	om EST Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00p	om EST Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 day	/s a week Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 day	ys a week Phone: 1-800-240-5019
For Your Information		
*Pay By Phone This serivce is optional and provided by an independent vendor for a fee Previous Payments If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call	Tax & Fees Federal Subscriber Line Charge fund part of the cost of providing long distance companies access to local telephone networks. It is applied per line. Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care	within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area. Installment Arrangement You may make an affordable weekly o monthly installment arrangement on
he Payment Questions number above. Returned Payment f your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned. Late Payment Charges To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on	providers and library internet access. E911 Charge funds your communitys 911 system. This fee is sent to your state treasury. The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee. Online Billing & Payment	 Customer Information For important consumer information see the Customer Guide in your FairPoint white pages directory. Important Credit Reporting Notice We furnish our customers bill paymer information to the major credit reportin agencies.
page 1. Mail Payments to: FairPoint Communications PO Box 11021 Lewiston, ME 04243-9472 Automatic Payment Enrollment Complete and submit coupon printed on your bill	Create your user account at www.FairPoint.com	TTY Customers Please call Relay Service (711) and ask them to relay your call to FairPoir Center of your choice. If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, th New Hampshire Public Utilities Commissionks Consumer Assistance department can be reached at 1-800-852-3793.
Automatic Payment Enrollment		279800466
By signing below, I authorize FairPoint Comm amount(s) due. Select one of the Auto Pay opt Bank Draft (Automatic debit from your acc	ions and complete the information. Please inc	clude your check for this month paymen t. a to your Credit Card)
Signature Billing Address Changes or Corr	ections for Account: 603 622 04	463 370
If your billing address has changed, or if your a 1: Check this box 2: Enter your correct billi Name:	ddress is incorrect as it appears on this bill, pl ng address 3: Return this slip with your payment.	
Street Address:		



DT 12-009 Fair Point Communications Exhibit B 4.16.12 Billing Date: Nov 09, 2011 Page Account No: 603 622 0463 370

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How to Reach Us: See page 2