

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.53
Payment Received Sep 5. Thank You.	-31.53
Past Due Charges	\$.00

New Charges

Verizon (page 3)	\$31.53
Total New Charges Due October 4	\$31.53

A 1.388% late payment charge may be applied to the balance due if payment in full is not received by October 9

Total Due (Past Due + New)	\$31.53
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These monthly charges are for your service from August 10 to September 09.

Mail payments to:
Verizon, PO Box 1, Worcester MA 01654-0001
Change of address?
Go to verizon.com/billingaddress or see page 2.

Billing Date: 09/09/07 Page 1 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

ORIGINAL	
N.H.P.U.C. Case No.	DT 12-069
Exhibit No.	#2
Witness	Panel 1
DO NOT REMOVE FROM FILE	

Work At Your Best
With Verizon Solutions

Let us dedicate our resources, network and reliable service to your success. Call us today and tell us your goals. We offer data and voice solutions to help you work at your best. Call 1-888-651-1499.

Offer Won't Last Forever

Right now, 0% lease rates are available on both data and voice Customer Premise Equipment (CPE). Please contact a Verizon Sales Representative or visit us online at verizon.com/businesspower Subject to change without notice.

Stay On The Phone And On Budget
With Verizon Long Distance

Make a lot of long distance calls? You could save with Verizon. We'll help you choose the domestic and International long distance calling plans that suit your business and your budget. Call Verizon today at 1-888-651-1388 for more information.

Detach & return payment slip with your check, payable to Verizon.

Account: 603 622 0463 370 004 4

New Charges Due: 10/04/07

Total Due \$31.53

090907

☐

Yes! I want to be a Literacy Champion. Sign me up for a \$1 monthly donation to Verizon Reads.

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

55E

(0 3 1 0 4 3 1 0 9 3 0 6)

VERIZON
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 0729600000000000000000000315306

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 09/09/07 Page 2 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

603 622 0463 370 004

603 622 0463 370 004

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Exhibit B 4.16.12

Billing Date: 09/09/07 Page 3 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

Verizon current charges

Monthly charges	\$28.10
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.97
Total new charges for Verizon	\$31.53

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 10/09/07 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.53
Payment Received Sep 24. Thank You	-31.53
Past Due Charges	\$ 00

New Charges

Verizon (page 3)	\$31.52
Total New Charges Due November 3	\$31.52

A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
November 10

Total Due (Past Due + New)	\$31.52
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These monthly charges are for your service from
September 10 to October 09

Work At Your Best With
Verizon Solutions

Let us dedicate our resources, network
and reliable service to your success
Call us today and tell us your goals
We offer data and voice solutions
to help you work at your best
Call 1-888-651-1499

Stay On The Phone And On Budget
With Verizon Long Distance

Make a lot of long distance calls?
You could save with Verizon. We'll
help you choose the domestic and
International long distance calling
plans that suit your business and
your budget. Call Verizon today at
1-888-651-1388 for more information.

Mail payments to:
Verizon, PO Box 1, Worcester MA 01654-0001

Change of address?
Go to verizon.com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon

Account: 603 622 0463 370 004 4

New Charges Due: 11/03/07

Total Due \$31.52 100907

Amount Paid

\$

☐

Yes! I want to be a Literacy Champion.
Sign me up for a \$1 monthly donation
to Verizon Reads.

STBBINS COMMICAL INC 55E
730 PINE ST
MANCHESTER NH 03104-3109
(0 3 1 0 4 3 1 0 9 3 0 6)

VERIZON
PO BOX 1
WORCESTER MA 01654-0001
(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 073270000000000000000000315200

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DT 12-069 FairPoint Communications
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Billing Date: 10/09/07 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 10/09/07 Page 3 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

Verizon current charges

Monthly charges	\$28.08
Other charges and credits	0.01
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.97
	RSTT
Total new charges for Verizon	\$31.52

Other charges and credits

	Per Month	From	Thru	Amount
The Amount Shown Here is the Difference Between the Old and the New Rates for the Dates Shown	02	9-10 - 07	9-30 - 07	RSTT \$0.01
Total other charges and credits				\$0.01

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES .00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

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When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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Important Account Information

Effective November 30, 2007, you will no longer be able to use your Verizon Local calling card if your account changes. This means that your calling card will remain active only as long as you maintain your existing Verizon local service account. If you change your Verizon account, such as moving to a new location, your Verizon local calling card account will be terminated. If you have any questions, please contact us at the number on your bill.

Notice Of Rate Changes To Frame Relay Port Only, Port And Access, And Permanent Virtual Circuit Committed Information Rate (PVC CIR) Rates

Pending approval from the New Hampshire Public Utilities Commission, beginning November 1, 2007, the monthly rates for Frame Relay Services will increase approximately 10%.

Please refer to the "How to reach us" section of your telephone bill to contact the business office that handles your account if you have any questions.

Notice Of Rate Changes To ATM Port Only, Port And Access, And Bandwidth Rates

Pending approval from the New Hampshire Public Utilities Commission, beginning December 1, 2007, the monthly rates for ATM Services will increase approximately 10%.

Please refer to the "How to reach us" section of your telephone bill to contact the business office that handles your account if you have any questions.

Changes in Federal Charges Beginning on or about October 1, 2007

Effective on or about October 1, 2007, the Federal Subscriber Line Charge (SLC) for single-line business, multi-line business and Centrex lines, ISDN PRI, or ISDN BRI may change. This charge helps pay for the costs of providing and maintaining the local network. In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about October 1, 2007. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

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Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.52
Payment Received Oct 29 Thank You	- 31.52
Past Due Charges	\$ 00
New Charges	
Verizon (page 3)	\$31.52
Total New Charges Due December 4	\$31.52
Total Due (Past Due + New)	\$31.52

These monthly charges are for your service from
October 10 to November 09

Work At Your Best With
Verizon Solutions

Let us dedicate our resources, network
and reliable service to your success.
Call us today and tell us your goals
We offer data and voice solutions
to help you work at your best.
Call 1-888-651-1499

Stay On The Phone And On Budget
With Verizon Long Distance

Make a lot of long distance calls?
You could save with Verizon We'll
help you choose the domestic and
International long distance calling
plans that suit your business and
your budget Call Verizon today at
1-888-651-1388 for more information

Offer Won't Last Forever

Right now, 0% lease rates are
available on both data and voice
Customer Premise Equipment (CPE)
Please contact a Verizon Sales
Representative, or visit us online
at verizon.com/businesspower
Subject to change without notice

Mail payments to:
Verizon, PO Box 1, Worcester MA 01654-0001
Change of address?
Go to verizon.com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon.

Account: 603 622 0463 370 004 4

New Charges Due 12/04/07

Total Due \$31.52 110907

Amount Paid

\$

☐

Yes! I want to be a Literacy Champion
Sign me up for a \$1 monthly donation
to Verizon Reads

STBBINS COMMICAL INC 55E
730 PINE ST
MANCHESTER NH 03104-3109
(0 3 1 0 4 3 1 0 9 3 0 6)

VERIZON
PO BOX 1
WORCESTER MA 01654-0001
(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 0735800000000000000000000315205

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 11/09/07 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
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Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

603 622 0463 370 004

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Verizon current charges

Monthly charges	\$28.09
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.97
	RST 1.11
Total new charges for Verizon	\$31.52

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove, or change your service.

I	MULTI-ELEMENT MEASURED SERVICE	\$20.99
I	BUSINESS LINK PLAN	0.00
I	FEDERAL UNIVERSAL SERVICE FUND	0.70
	SURCHARGE - BUSINESS SINGLE LINE	
I	TOUCH-TONE SERVICE	0.00
I	ACCESS SERVICE-END USER COMMON LINE	6.40
		RST 1.11
Total monthly charge		\$28.09

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES	00
THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT	

Total of calling services **\$0.00**

Paying By Check Notice

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When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Discussion of Calls: Bill Required

The Federal Communications Commission requires carriers to protect your confidential account information, particularly the details of your calls. Verizon uses strict practices to protect your account and comply with federal rules. Please have your bill available when you call Customer Service or our Business Office to discuss a call on your bill. This will help Verizon representatives verify that we are speaking to you and allow discussions about specific calls. Before discussing a specific call on your bill, the representative will ask you to provide certain information, including the telephone number, date, and time of the call. You will find this call information on the page where your calls are itemized.

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 12/09/07 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMERCIAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.52
Payment Received Nov 26 Thank You	-93.14
Credit Balance	- \$61.62

New Charges

Verizon (page 3)	\$31.52
Total New Charges Due January 3	\$31.52

A 1.388% late payment charge may be applied to the balance due if payment in full is not received by January 8

Total Due (Past Due + New)	-\$30.10
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These monthly charges are for your service from November 10 to December 09.

Work At Your Best With
Verizon Solutions

Let us dedicate our resources, network and reliable service to your success. Call us today and tell us your goals. We offer data and voice solutions to help you work at your best. Call 1-888-651-1499

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Account 603 622 0463 370 004 4



Yes! I want to be a Literacy Champion.
Sign me up for a \$1 monthly donation
to Verizon Reads

Total Due \$ -30.10

120907

STBBINS COMMERCIAL INC
730 PINE ST
MANCHESTER NH 03104-3109

551:

(0 3 1 0 4 3 1 0 9 3 0 6)

VERIZON
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 0802200000061621000000301017

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Billing Date: 12/09/07 Page 2 of 4
Telephone Number: 603 622 0463
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Billing Date: 12/09/07 Page 3 of 4
Telephone Number: 603 622 0463
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How to Reach Us: See page 2

Verizon current charges

Monthly charges	\$28.09
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.97
	RSTT
Total new charges for Verizon	\$31.52

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE:						0.00
LESS USAGE ALLOWANCE:						6.00
TOTAL LOCAL USAGE CHARGE:						0.00
LOCAL USAGE CHARGE:						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

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Special Notice To ISDN BRI D-Channel Packet Switching Service Customers

For those valued Verizon customers with ISDN-BRI D-Channel Packet Switching Service, there have been recent industry developments affecting your service. This service is used in a variety of data transfer applications. Verizon's vendors have discontinued manufacturing the equipment required to provide this service. Based on this development, we are planning an eventual withdrawal of this service offering.

First, Verizon proposes to grandfather ISDN-BRI D-Channel Packet Switching Service effective on or about February 1, 2008. After that date, we will continue to support your service at existing locations. However, changes to your service will not be allowed after that date.

We encourage you now to consider your migration options to other services. If you have ISDN-BRI D-Channel Packet Switching Service and Packet Data Network/ Infopath, you should migrate to another service by May 1, 2008, as hardware and software support for this service will be discontinued. To lessen any potential for disruption to your existing service, it is essential that you change to another comparable service by that date. Verizon offers a wide range of transport options and will work with you to provide an alternative designed to meet your application and your budget.

If you have questions about alternative Verizon service options or want additional information about this service withdrawal, please contact your local Sales Representative or call the toll free number on your bill.

Important Information

In the normal course of providing telecommunications or interconnected voice over Internet Protocol (or VOIP) services to you, Verizon Business receives certain information -- known as Customer Proprietary Network Information (or CPNI) -- relating to the type, quantity, technical configuration, amount of use, location, and destination associated with those services, and related telephone exchange or telephone toll billing information. A recent ruling by the Federal Communications Commission (FCC), effective 12/8/07, protects the security of CPNI from persons posing as you ("pretexters") when accessed on line or via inbound telephone call to Verizon Business. Generally, under these new FCC rules you will be unable to access your CPNI on inbound calls or on line without authentication and a password. Certain business customers who have agreements with Verizon Business that protect CPNI and a dedicated account representative may use additional methods to access their CPNI. Verizon Business will provide these customers with agreements to sign to implement this business customer arrangement. Those new rules are intended to protect the security of your CPNI and our implementation efforts bolster our commitment to customer privacy. We recognize the importance of holding our customers' CPNI in confidence and of abiding by the federal and state rules that protect it

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 01/09/08 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	- \$30.10
Payment Received	00
Credit Balance	- \$30.10

New Charges

Verizon (page 3)	\$31.50
Total New Charges Due February 3	\$31.50

A 1.388% late payment charge may be applied to the balance due if payment in full is not received by February 10

Total Due (Past Due + New)	\$1.40
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These monthly charges are for your service from December 10 to January 09

We Have Simple Ways to Help Your Small Business Grow - and Save

From phone lines and calling plans to high-speed Internet and security options, we can tailor solutions that are right for your small business. Plus, save with special discounts when you sign up for more services. Call 1-888-826-7035 today

50th Annual GRAMMY Awards

Be sure to watch the 50th Annual GRAMMY Awards on February 10, 2008, 8 pm ET/PT on CBS, as Verizon returns as the Official Broadband Sponsor for the fourth year in a row

Mail payments to:
Verizon, PO Box 1, Worcester MA 01654-0001

Change of address?
Go to verizon.com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon.

Account: 603 622 0463 370 004 4

New Charges Due: 02/03/08

Total Due \$1.40 010908

Amount Paid:

\$

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Yes! I want to be a Literacy Champion
Sign me up for a \$1 monthly donation
to Verizon Reads

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

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(0 3 1 0 4 3 1 0 9 3 0 6)

VERIZON
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 01/09/08 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 01/09/08 Page 3 of 4
 Telephone Number: 603 622 0463
 Account: 603 622 0463 370 004 4
 How to Reach Us: See page 2

Verizon current charges

Monthly charges	\$28.04
Other charges and credits	0.04
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	RS 1.96
Total new charges for Verizon	\$31.50

Other charges and credits

	Per Month	From	Thru	Amount
The Amount Shown Here is the Difference Between the Old and the New Rates for the Dates Shown	05	12-10	- 07 12-31 - 07	RS \$0.04
Total other charges and credits				\$0.04

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES	00
THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT	
Total of calling services	\$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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Change In FUSF Rates

Effective January 1, 2008, the Federal Universal Service Fund (FUSF) surcharge may change. The FUSF surcharge, which is reviewed quarterly, helps keep local telephone rates affordable for all customers, and provides a discount to schools, libraries, rural health care providers and low-income families.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 02/09/08 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$1.40
Payment Received Jan 28 Thank You	-1.40
Past Due Charges	\$ 00

New Charges

Verizon (page 3)	\$31.46
Total New Charges Due March 5	\$31.46

A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
March 11

Total Due	\$31.46
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These monthly charges are for your service from
January 10 to February 09.

Mail payments to:
Verizon, PO Box 1, Worcester MA 01654-0001

Change of address?
Go to verizon.com/billingaddress or see page 2

Detach & return payment slip with your check, payable to Verizon.

Account: 603 622 0463 370 004 4

New Charges Due: 03/05/08

Total Due: \$31.46 020908

☐

Yes! I want to be a Literacy Champion.
Sign me up for a \$1 monthly donation
to Verizon Reads.

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

PNE

(0 3 1 0 4 3 1 0 9 3 0 6)

VERIZON
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 02/09/08 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8 30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

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603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 02/09/08 Page 3 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

Verizon current charges

Monthly charges	\$28.04
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	RSPTT
Total new charges for Verizon	\$31.46

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove, or change your service.

1	MULTI-ELEMENT MEASURED SERVICE	\$20.99
1	BUSINESS LINK PLAN	0.00
1	FEDERAL UNIVERSAL SERVICE FUND	0.65
	SURCHARGE - BUSINESS SINGLE LINE	
1	TOUCH-TONE SERVICE	0.00
1	ACCESS SERVICE-END USER COMMON LINE	RSPTT
Total monthly charge		\$28.04

Long Distance Call Summary

Calls Minutes

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES .00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT.

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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Important Information

As you were previously advised, Verizon Business increased its tariff rates for local Frame Relay service and local ATM service effective December 2007. However, due to billing implementation delays, this increase will not be reflected in your bill until your February or March 2008 bill. One of these bills will include the increased rates as well as a backbilling of the increase from December 2007.

Please refer to the "How to reach us" section of your telephone bill to contact the business office that handles your account if you have any questions.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date 03/09/08 Page 1 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.46
Payment Received	00
Past Due Charges	\$31.46

New Charges

Late Payment Charge	44
Verizon (page 3)	\$31.46
Total New Charges Due April 3	\$31.90

A prior month's balance is overdue, a late
payment charge has been assessed.
A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
April 8.

Total Due	\$63.36
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These monthly charges are for your service from
February 10 to March 09.

Mail payments to:
Verizon, PO Box 1, Worcester MA 01654-0001
Change of address?
Go to verizon.com/billingaddress or see page 2.

Detach & return payment slip with your check, payable to Verizon

Account 603 622 0463 370 004 4

New Charges Due: 04/03/08

Total Due \$63.36 030908

Amount Paid:

\$

☐ Yes! I want to be a Literacy Champion.
Sign me up for a \$1 monthly donation
to Verizon Reads.

STBBINS COMMICAL INC PNE
730 PINE ST
MANCHESTER NH 03104-3109
(0 3 1 0 4 3 1 0 9 3 0 6)

VERIZON
PO BOX 1
WORCESTER MA 01654-0001
(0 1 6 5 4 0 0 0 1 3)

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 03/09/08 Page 2 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	verizon.com/onlinehelp	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1 800 244-3737	24 hour account information
Repair	verizon.com/repair	1 603 555-1515	24 hours a day
To order services	verizon.com/storefront	1 800 941-9900	8 30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de Verizon	verizon.com/espanol	1 800 483-4522	8 30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 244-5303	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 03/09/08 Page 3 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

Verizon current charges

Monthly charges	\$28.04
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
	RSTT
Total new charges for Verizon	\$31.46

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK
USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A
BUSINESS LINK VOLUME DISCOUNT.

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 04/09/08 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$63.36
Payments and Adjustments	-94.82
Credit Balance	-\$31.46

New Charges

FairPoint Communications (page 3)	\$31.46
Total New Charges Due May 4	\$31.46

A 1388% late payment charge may be applied to the
balance due if payment in full is not received by
May 11

Total Due \$ 00

These monthly charges are for your service from
March 10 to April 09

Your local telephone service provider
is FairPoint Communications.
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill.

Mail payments to:
FairPoint Communications Inc
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2.

Account: 603 622 0463 370 004 4

Total Due \$ 00 040908

Amount Paid:

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

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(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS, INC
PO BOX 1
WORCESTER MA 01654-0001

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 04/09/08 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1 800 244-3737	24 hour account information
Repair	1 603 555-1515	24 hours a day
To order services	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas
Direct payment enrollment	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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FairPoint payments

Transactions through April 14, 2008

Payments

Mar 17 Payment	\$31.46CR
Mar 28 Payment	63.36CR
Total payments	\$94.82CR

The above payments are not included in the total current charges.

FairPoint current charges

Monthly charges	\$27.99
Other charges and credits	0.04
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.97
Total new charges for FairPoint	\$31.46

Other charges and credits

	Per Month	From	Thru	Amount
The Amount Shown Here is the Difference Between the Old and the New Rates for the Dates Shown	.05	3-10 - 08	3-31 - 08	\$0.04
Total other charges and credits				\$0.04

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00
Calling services						

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES	00
THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT	
Total of calling services	\$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Welcome to FairPoint Communications.

As you may know, we are your new communications provider, and we're happy to have you as a customer.

You'll see that we are delivering practically the same services at the same prices that you were receiving from Verizon. The only change to your bill is that it's coming from FairPoint Communications.

In the near future, you can expect us to offer new, expanded services for high-speed Internet, phone and television that will better meet the needs of our business and residential customers.

Please see the welcome message from our CEO, Gene Johnson, enclosed with this bill. It will tell you a little bit more about what's in store for you as our new customer.

And if you have a question, comment or suggestion, please contact us at 1-866-984-2001. We're here to keep you connected.

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date 05/09/08 Page 1 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

New Charges

FairPoint Communications (page 3)	\$31 41
Total New Charges Due June 3	\$31 41

A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
June 10

Total Due	\$31 41
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These monthly charges are for your service from
April 10 to May 09

Your local telephone service provider
is FairPoint Communications.
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill.

Mail payments to
FairPoint Communications Inc
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications, Inc.

Account: 603 622 0463 370 004 4

New Charges Due: 06/03/08

Total Due \$31.41 050908

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

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(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS, INC
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 05/09/08 Page 2 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us See below

How to Reach Us

Billing questions	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1 800 244-3737	24 hour account information
Repair	1 603 555-1515	24 hours a day
To order services	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas
Direct payment enrollment	1 800 345-6563	24 hours a day

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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603 622 0463 370 004

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Exhibit B 4.16.12

Billing Date: 05/09/08 Page 3 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.99
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
	RSTT
Total new charges for FairPoint	\$31.41

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove, or change your service.

1	MULTI-ELEMENT MEASURED SERVICE	\$20.99
1	BUSINESS LINK PLAN	0.00
1	FEDERAL UNIVERSAL SERVICE FUND	0.71
	SURCHARGE - BUSINESS SINGLE LINE	
1	TOUCH-TONE SERVICE	0.00
1	ACCESS SERVICE-END USER COMMON LINE	6.29
		RSTT
Total monthly charge		\$27.99

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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Exhibit B 4.16.12

Billing Date: 06/09/08 Page 1 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.41
Payment Received May 27 Thank You	-31.41
Past Due Charges	\$ 00

New Charges

FairPoint Communications (page 3)	\$31.41
Total New Charges Due July 4	\$31.41

A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
July 11

Total Due \$31.41

These monthly charges are for your service from
May 10 to June 09

Your local telephone service provider
is FairPoint Communications.
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill.

Mail payments to:
FairPoint Communications
PO Box 1, Worcester MA 01654-0001
Change of address?
See page 2

Detach & return payment slip with your check, payable to FairPoint Communications.

Account: 603 622 0463 370 004 4

New Charges Due 07/04/08

Total Due \$31.41 060908

Amount Paid

\$

STBBINS COMMICAL INC PNE
730 PINE ST
MANCHESTER NH 03104-3109
(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001
(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 08204000000000000000000314104

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 06/09/08 Page 2 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1 800 244-3737	24 hour account information
Repair	1 603 555-1515	24 hours a day
To order services	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 06/09/08 Page 3 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.99
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
Total new charges for FairPoint	\$31.41

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES .00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT.

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 07/09/08 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.41
Payment Received Jun 20 Thank You	-31.41
Past Due Charges	\$.00

New Charges

FairPoint Communications (page 3)	\$31.40
Total New Charges Due August 3	\$31.40

A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
August 10

Total Due \$31.40

These monthly charges are for your service from
June 10 to July 09

Your local telephone service provider
is FairPoint Communications.
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill.

Mail payments to
FairPoint Communications
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications

Account: 603 622 0463 370 004 4

New Charges Due 08/03/08

Total Due \$31.40 070908

Amount Paid.

\$

STBBINS COMMICAL INC PNE
730 PINE ST
MANCHESTER NH 03104-3109
(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001
(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 08237000000000000000000314005

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 07/09/08 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1 800 244-3737	24 hour account information
Repair	1 603 555-1515	24 hours a day
To order services	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 07/09/08 Page 3 of 4
Telephone Number: 603 622 0463
Account 603 622 0463 370 004 4
How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.95
Other charges and credits	0.03
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
	RSTT
Total new charges for FairPoint	\$31.40

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove, or change your service

1	MULTI-ELEMENT MEASURED SERVICE	\$20.99
1	BUSINESS LINK PLAN	0.00
1	FEDERAL UNIVERSAL SERVICE FUND	0.71
	SURCHARGE - BUSINESS SINGLE LINE	
1	TOUCH-TONE SERVICE	0.00
1	ACCESS SERVICE-END USER COMMON LINE	6.25
		RSTT
Total monthly charge		\$27.95

Other charges and credits

	Per Month	From	Thru	Amount
The Amount Shown Here is the Difference Between the Old and the New Rates for the Dates Shown	04	6-10	- 08 6-30 - 08	\$0.03
				RSTT
Total other charges and credits				\$0.03

Local usage charges

SUMMARY OF LOCAL USAGE:

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
						50.0%
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES	00
THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT	
Total of calling services	\$0.00

CONFIDENTIAL

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check.

If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Maximize your online productivity with reliable Internet access solutions from FairPoint Communications

We understand how important reliable Internet access is for your business. That's why our goal is to provide you with smart, efficient solutions to access the web, giving you the connectivity that's right for your needs. This includes dedicated Internet services, high-speed Internet and fiber access network.

We know you need speed, security and a system you can depend on -- FairPoint can help make that a reality for your business.

To learn more about FairPoint Internet access solutions, call 1.866.984.3001 or visit www.FairPoint.com.

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 08/09/08 Page 1 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31 40
Payment Received	00
Past Due Charges	\$31 40

New Charges

Late Payment Charge	44
FairPoint Communications (page 3)	\$31 37
Total New Charges Due September 3	\$31 81

A prior month's balance is overdue, a late
payment charge has been assessed.
A 1 388% late payment charge may be applied to the
balance due if payment in full is not received by
September 9

Total Due	\$63 21
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These monthly charges are for your service from
July 10 to August 09

Mail payments to
FairPoint Communications
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2

Detach & return payment slip with your check, payable to FairPoint Communications.

Account 603 622 0463 370 004 4

New Charges Due 09/03/08

Total Due \$63 21 080908

Amount Paid

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

PNE

(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 0826500000031400000000632101

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 08/09/08 Page 2 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1 800 244-3737	24 hour account information
Repair	1 603 555-1515	24 hours a day
To order services	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 08/09/08 Page 3 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.95
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
Total new charges for FairPoint	\$31.37

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Maximize your online productivity with reliable Internet access solutions from FairPoint Communications
We understand how important reliable Internet access is for your business. That's why our goal is to provide you with smart, efficient solutions to access the web, giving you the connectivity that's right for your needs. This includes dedicated Internet services, high-speed Internet and fiber access network.

We know you need speed, security and a system you can depend on -- FairPoint can help make that a reality for your business.

To learn more about FairPoint Internet access solutions, call 1.866.984.3001 or visit www.FairPoint.com.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 09/09/08 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$63 21
Payment Received Aug 25. Thank You	-63 21
Past Due Charges	\$ 00

New Charges

FairPoint Communications (page 3)	\$31 37
Total New Charges Due October 4	\$31 37

A 1 388% late payment charge may be applied to the
balance due if payment in full is not received by
October 11

Total Due	\$31 37
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These monthly charges are for your service from
August 10 to September 09

Your local telephone service provider
is FairPoint Communications
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill

Mail payments to:
FairPoint Communications
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.

Account 603 622 0463 370 004 4

New Charges Due 10/04/08

Total Due \$31 37 090908

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

PNE

(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 09/09/08 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us. See below

How to Reach Us

Billing questions	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1 800 244-3737	24 hour account information
Repair	1 603 555-1515	24 hours a day
To order services	1 800 941-9900	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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603 622 0463 370 004

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 09/09/08 Page 3 of 4
 Telephone Number: 603 622 0463
 Account: 603 622 0463 370 004 4
 How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.95
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
Total new charges for FairPoint	\$31.37

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES	00
THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT	
Total of calling services	\$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

MPLS is Coming

Imagine a network where voice, video and data flow seamlessly over one IP connection. A network that gives your business the reliability and resiliency that are critical to your success, while remaining flexible enough to grow with you. Soon, that will all be a reality.

As part of our ongoing investment in the future of Maine, New Hampshire and Vermont, we're developing a powerful new MPLS (Multiprotocol Label Switching) network. With it, we plan to give every business in the region the ability to function in the most effective, efficient way possible. MPLS will allow companies to communicate to and from almost anywhere without limiting your connectivity.

At FairPoint, we live and work in New England, just like you. We're part of the community and we want to make sure all of us have the communications technology and services that keep our local businesses going strong. Soon our cutting-edge MPLS network will be doing just that for you.

CONFIDENTIAL

Important Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to 900 numbers from your telephone line and is available at no charge. If you would like to order this service for one or more of your business service lines, please call 1 866-984-3001, toll free, Monday through Friday from 8:30 am to 5 pm.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 10/09/08 Page 1 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.37
Payment Received Sep 22 Thank You	-31.37
Past Due Charges	\$.00

New Charges

FairPoint Communications (page 3)	\$31.37
Total New Charges Due November 3	\$31.37

A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
November 10

Total Due \$31.37

These monthly charges are for your service from
September 10 to October 09.

Your local telephone service provider
is FairPoint Communications.
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill.

Mail payments to:
FairPoint Communications
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2

Detach & return payment slip with your check, payable to FairPoint Communications

Account 603 622 0463 370 004 4

New Charges Due 11/03/08

Total Due \$31.37 100908

Amount Paid

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

PNE

(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 08328000000000000000000313707

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 10/09/08 Page 2 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1-800-345-6563	24 hours a day
Payment arrangements	1-866-529-1302	24 hour account information
Repair	1-888-984-1515	24 hours a day
To order services	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1-800-483-4522	8:30am - 5pm M-F
Preguntas de pagos	1-800-244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

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603 622 0463 370 004

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date 10/09/08 Page 3 of 4
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.95
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	RSPTT 1.96
Total new charges for FairPoint	\$31.37

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Changes in Federal Charges Beginning on or about October 1, 2008

Effective on or about October 1, 2008, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about October 1, 2008. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

CONFIDENTIAL

MPLS is Coming

As part of our ongoing investment in the future of Maine, New Hampshire and Vermont, we're bringing a powerful new MPLS (Multiprotocol Label Switching) network to practically every part of the region. With it, we plan to give every business the ability to function in the most effective, efficient way possible. MPLS will allow companies to communicate to and from almost anywhere without limiting connectivity.

MPLS consolidates voice, video and data over one IP connection. It's a network that gives your business the reliability and resiliency critical to your success, while remaining flexible enough to grow with you.

At FairPoint, we live and work in New England, just like you. We're part of the community and we want to make sure all of us have the communications technology and services that keep our local businesses going strong. In the future, our cutting-edge MPLS network will be doing just that for you.

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 11/09/08 Page 1 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.37
Payment Received Oct 27 Thank You	-31.37
Past Due Charges	\$ 00

New Charges

FairPoint Communications (page 3)	\$31.37
Total New Charges Due December 4	\$31.37
Total Due	\$31.37

These monthly charges are for your service from
October 10 to November 09

Your local telephone service provider
is FairPoint Communications.
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill.

Mail payments to
FairPoint Communications
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications

Account: 603 622 0463 370 004 4

New Charges Due: 12/04/08

Total Due \$31.37 110908

Amount Paid

\$

STBBINS COMMICAL INC PNE
730 PINE ST
MANCHESTER NH 03104-3109
(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001
(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 08357000000000000000000313706

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 11/09/08 Page 2 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1-800-345-6563	24 hours a day
Payment arrangements	1-866-529-1302	24 hour account information
Repair	1-888-984-1515	24 hours a day
To order services	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1-800-483-4522	8:30am - 5pm M-F
Preguntas de pagos	1-800-244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date 11/09/08 Page 3 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.95
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
Total new charges for FairPoint	\$31.37

Monthly charges

This itemization of monthly service charges is provided twice a year and whenever you add, remove, or change your service.

1	MULTI-ELEMENT MEASURED SERVICE:	\$20.99
1	BUSINESS LINK PLAN	0.00
1	FEDERAL UNIVERSAL SERVICE FUND	0.71
	SURCHARGE - BUSINESS SINGLE LINE	
1	TOUCH-TONE SERVICE	0.00
1	ACCESS SERVICE-END USER COMMON LINE	6.25
	Total monthly charge	\$27.95

Local usage charges

SUMMARY OF LOCAL USAGE:

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT			0.00		0.00	
TOTAL			DISCOUNT		50.0%	
			0.00		0.00	
TOTAL USAGE					0.00	
LESS USAGE ALLOWANCE					6.00	
TOTAL LOCAL USAGE CHARGE					0.00	
LOCAL USAGE CHARGE					0.00	

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES	00
THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT	
Total of calling services	\$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date 12/09/08 Page 1 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.37
Payment Received Dec 1 Thank You	-31.37
Past Due Charges	\$ 00

New Charges

FairPoint Communications (page 3)	\$31.37
Total New Charges Due January 3	\$31.37

A 1.388% late payment charge may be applied to the
balance due if payment in full is not received by
January 10

Total Due \$31.37

These monthly charges are for your service from
November 10 to December 09

Your local telephone service provider
is FairPoint Communications.
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill.

Mail payments to
FairPoint Communications
PO Box 1, Worcester MA 01654-0001

Change of address?
See page 2

Detach & return payment slip with your check, payable to FairPoint Communications.

Account 603 622 0463 370 004 4

New Charges Due: 01/03/09

Total Due \$31.37 120908

Amount Paid.

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

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(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001

(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 09022000000000000000000313705

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 12/09/08 Page 2 of 3
Telephone Number: 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us See below

How to Reach Us

Billing questions	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fri
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1-866-529-1302	24 hour account information
Repair	1-888-984-1515	24 hours a day
To order services	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm Fri
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas

For Your Information

*Pay By Phone

This service is optional and provided by an independent third party vendor for a fee.

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4
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0

603 622 0463 370 004

603 622 0463 370 004

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 12/09/08 Page 3 of 3
Telephone Number 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us: See page 2

FairPoint current charges

Monthly charges	\$27.95
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
Total new charges for FairPoint	\$31.37

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
				DISCOUNT		50.0%
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK[®] PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK
USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A
BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date 01/09/09 Page 1 of 4
Telephone Number 603 622 0463
Account 603 622 0463 370 004 4
How to Reach Us See page 2

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3109

Account Summary

Previous Charges	\$31.37
Payment Received Dec 22 Thank You	-31.37
Past Due Charges	\$ 00

New Charges

FairPoint Communications (page 3)	\$31.33
Total New Charges Due February 3	\$31.33

A 1 388% late payment charge may be applied to the
balance due if payment in full is not received by
February 10

Total Due \$31.33

Your local telephone service provider
is FairPoint Communications
Although certain service names on this
bill may refer to "Verizon", Verizon is
not your local service provider. All
questions about local telephone service
should be referred to FairPoint
Communications at the telephone numbers
provided on your bill

These monthly charges are for your service from
December 10 to January 09

Mail payments to:
FairPoint Communications
PO Box 1, Worcester MA 01654-0001
Change of address?
See page 2.

Detach & return payment slip with your check, payable to FairPoint Communications

Account 603 622 0463 370 004 4

New Charges Due 02/03/09

Total Due \$31.33 010909

Amount Paid.

\$

STBBINS COMMICAL INC PNE
730 PINE ST
MANCHESTER NH 03104-3109
(0 3 1 0 4 3 1 0 9 3 0 6)

FAIRPOINT COMMUNICATIONS
PO BOX 1
WORCESTER MA 01654-0001
(0 1 6 5 4 0 0 0 1 3)

020060362204633700042102 09054000000000000000000313302

CONFIDENTIAL

DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date: 01/09/09 Page 2 of 4
Telephone Number: 603 622 0463
Account 603 622 0463 370 004 4
How to Reach Us: See below

How to Reach Us

Billing questions	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm F-Sa
Pay By Phone Service* (third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	1-866-529-1302	24 hour account information
Repair	1-888-984-1515	24 hours a day
To order services	1-866-984-3001	8:30am - 5pm M-T, 9am - 5pm F-Sa
Centro Hispano de FairPoint	1 800 483-4522	8:30am - 5pm M-F
Preguntas de pagos	1 800 244-5303	disponible las 24 horas

For Your Information

***Pay By Phone**

This service is optional and provided by an independent third party vendor for a fee

603 622 0463 370 004

603 622 0463 370 004

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DT 12-069 FairPoint Communications
Exhibit B 4.16.12

Billing Date 01/09/09 Page 3 of 4
Telephone Number 603 622 0463
Account: 603 622 0463 370 004 4
How to Reach Us See page 2

FairPoint current charges

Monthly charges	\$27.83
Other charges and credits	0.08
New Hampshire enhanced 9-1-1 surcharge	0.64
Enhanced 9-1-1 funding of \$.64 per line with a 25 line cap	
Federal tax	0.82
State tax	1.96
	RSTT
Total new charges for FairPoint	\$31.33

Other charges and credits

	Per Month	From	Thru	Amount
The Amount Shown Here is the Difference Between the Old and the New Rates for the Dates Shown	12	12-10	- 08 12-31 - 08	\$0.08 RSTT
Total other charges and credits				\$0.08

Local usage charges

SUMMARY OF LOCAL USAGE

CALL AREA	RATES		9AM-9PM WEEKDAYS (NO DISCOUNT)		OTHER TIMES (50.0% DISCOUNT)	
	PER CALL	PER MIN	TOTAL CALLS	TOTAL MINS	TOTAL CALLS	TOTAL MINS
A	0.04	0.03	0	0	0	0
B	0.05	0.04	0	0	0	0
AMOUNT				0.00		0.00
			DISCOUNT		50.0%	
TOTAL				0.00		0.00
TOTAL USAGE						0.00
LESS USAGE ALLOWANCE						6.00
TOTAL LOCAL USAGE CHARGE						0.00
LOCAL USAGE CHARGE						0.00

Calling services

SUMMARY OF VERIZON BUSINESS LINK PLAN

TOTAL QUALIFYING BUSINESS LINK CHARGES 00

THIS MONTH YOUR QUALIFYING BUSINESS LINK USAGE IS BELOW \$100.00, AND DOES NOT QUALIFY YOU FOR A BUSINESS LINK VOLUME DISCOUNT

Total of calling services \$0.00

Paying By Check Notice

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358.

When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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Changes in Federal Charges Beginning on or about January 1, 2009

Effective on or about January 1, 2009, the Federal Universal Service Fund (FUSF) surcharge may change your main phone line and on any additional phone line. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

Important Notice Affecting All Customers

At the end of January 2009, FairPoint anticipates a transition of services: All of our systems will officially transition from Verizon Communications to FairPoint-owned equipment. Once this change is complete, not only will you have the benefit of reliable technology backed by our superior customer service, but operations that Verizon had located outside of Maine, New Hampshire and Vermont will now be located in these States. For more information, visit FairPoint.com or contact your customer service representative.

Important Notice Regarding Your Upcoming Statement

Following the anticipated transition of services, there will be some changes to your monthly statement and the options you have to pay and view your bill. In addition to a new address to mail your monthly payment, you will be able to view and pay your bill online. Visit FairPoint.com or contact your customer service representative for more information.

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Billing Date: Feb 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.33
Payment Received as of Feb 03 Thank You.	(\$31.33)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Mar 23	\$31.07
Total Due (Past Due and New)	\$31.07

Important notice regarding your upcoming statement

You may notice some changes to your monthly statement and the options you have to pay and view your bill due to the recent transition of services from Verizon Communications to FairPoint Communications. In addition to a new address to mail your monthly payment, you will be able to view and pay your bill online. Visit FairPoint.com or contact your customer service representative for more information.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Mar 23, 2009

Total Due: \$31.07

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3103

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us**Payments****Pay By Phone Service*** Hours: 24hrs a day, 7 days a week Phone: 1-866-658-9040**Payment Questions / Payment Arrangements** Hours: M-F 8:00am-6:00pm EST Phone: 1-866-529-1302**Bills, Orders, Repairs, Special Services****Business Sales & Service Center** Hours: M-F 8:30am-5:00pm EST Phone: 1-866-984-3001**Telephone Repair** Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515**Internet & Email Technical Support** Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019**For Your Information*****Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1 388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Online Billing & Payment

Create your user account at
www.FairPoint.com

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

223342036

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment

☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services

Note that in the Comparative Analysis chart, there are no charges indicated for the month of February. The reason for this is the information was not available due to the transition of services from Verizon Communications to FairPoint Communications.

We apologize for any inconvenience, but the information will be available in future statements

Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jan 09 to Feb 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Line/s	\$20.99
Subtotal for 6036220463	\$20.99

Total: \$20.99

Tax & Fees on Local Services

3 Federal Subscriber Line Charge
4 Federal Universal Service Fund Surcharge
5 State Tax
6 E911 Surcharge
7 Federal Excise Tax

Tax & Fees
All tax and fees
\$6.25 are authorized by
\$0.59 Federal, State or
\$1.95 Local Governments.
\$0.64 Fees are explained
\$0.65 on page 2.
Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services \$10.08

Total New Charges \$31.07



DT 12-009 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Mar 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Page 1 of 3

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Mar 06 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Apr 13	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill?

See page 2 for FairPoint contact information

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Apr 13, 2009

Total Due: \$31.07

Amount Paid:

\$							
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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us**Payments**

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
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Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
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Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
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Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
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Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019
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For Your Information***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Online Billing & Payment

Create your user account at
www.FairPoint.com

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Automatic Payment Enrollment Complete and submit coupon printed on your bill

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

224845137

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL



Billing Date: Mar 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Comparative analysis of FairPoint calling servicesAccount Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Feb 09 to Mar 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Line/s	\$20.99
Subtotal for 6036220463	\$20.99

Total: \$20.99

Tax & Fees on Local Services

3 Federal Subscriber Line Charge
4 Federal Universal Service Fund Surcharge
5 State Tax
6 E911 Surcharge
7 Federal Excise Tax

Tax & Fees
All tax and fees
\$6.25 are authorized by
\$0.59 Federal, State or
\$1.95 Local Governments.
\$0.64 Fees are explained
\$0.65 on page 2.
Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services \$10.08

Total New Charges \$31.07

CHANGES IN FEDERAL CHARGES BEGINNING ON OR ABOUT APRIL 1, 2009

Effective on or about April 1, 2009, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network. In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2009. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.



Billing Date: Apr 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Mar 30 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$30.93
Total New Charges Due May 12, 2009	\$30.93
Total Due (Past Due and New)	\$30.93

IMPORTANT NOTE REGARDING**PAST DUE BALANCES:**

Starting mid-March, monthly billing statements were issued on regular cycles so your statement was sent to you on your regularly scheduled date. However, due to our recent system changes, prior to March, you may have received your monthly invoice later than your regularly schedule date. For this reason, if your payment for the invoice that we delivered to you late was not processed by the time your next billing statement was sent to you, your new invoice may reflect a past due amount. Remember, you will always have 30 days to pay your bill from the date indicated on the bill. The Past Due status indicator on the bill may not be accurate.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: May 12, 2009

Total Due: \$30.93

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Online Billing & Payment
Create your user account at
www.FairPoint.com

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

226672268

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL



Billing Date: Apr 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Mar 09 to Apr 08

Service: Business Voice		Telephone Number: 6036220463
2 Main Line/s	Mar 09 to Apr 08	\$20.84
Subtotal for 6036220463		\$20.84
Total:		\$20.84



Billing Date: Apr 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

- 1 Federal Subscriber Line Charge
- 2 Federal Universal Service Fund Surcharge
- 3 State Tax
- 4 E911 Surcharge
- 5 Federal Excise Tax

Tax & Fees

All tax and fees
\$6.25 are authorized by
\$0.62 Federal, State or
\$1.94 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.
Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.09

Total New Charges

\$30.93



Billing Date: May 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$30.93
Payment Received as of Apr 27 Thank You.	(\$30.93)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.03
Total New Charges Due Jun 11, 2009	\$31.03
Total Due (Past Due and New)	\$31.03

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jun 11, 2009

Total Due: \$31.03

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Online Billing & Payment
Create your user account at
www.FairPoint.com

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

228487386

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex ☐ MasterCard ☐ VISA ☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

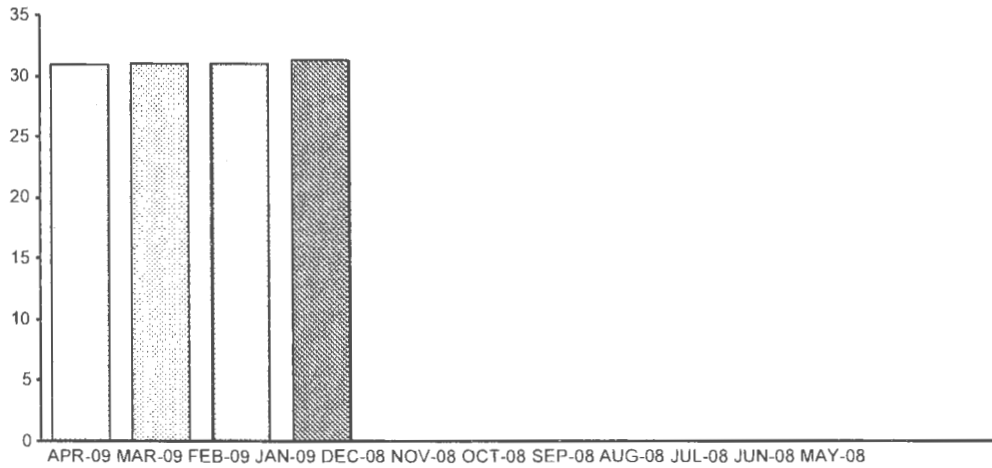
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Apr 09 to May 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: May 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

- 1 Federal Subscriber Line Charge
- 2 Federal Universal Service Fund Surcharge
- 3 State Tax
- 4 E911 Surcharge
- 5 Federal Excise Tax

Tax & Fees

All tax and fees

\$6.25 are authorized by
\$0.71 Federal, State or
\$1.95 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.19

Total New Charges

\$31.03



Billing Date: Jun 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.03
Payment Received as of May 22 Thank You.	(\$31.03)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.03
Total New Charges Due Jul 13, 2009	\$31.03
Total Due (Past Due and New)	\$31.03

IMPORTANT NOTICE REGARDING YOUR INVOICE

Due to our recent system changes you may have received your monthly invoice later than your regularly scheduled date. Your invoice may not reflect some of your recent payments or credits. You can obtain basic payment information, including your account balance by calling your Customer Service Representative and selecting option #2.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jul 13, 2009

Total Due: \$31.03

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
This service is optional and provided by an independent vendor for a fee

Previous Payments
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

230126959

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here:

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

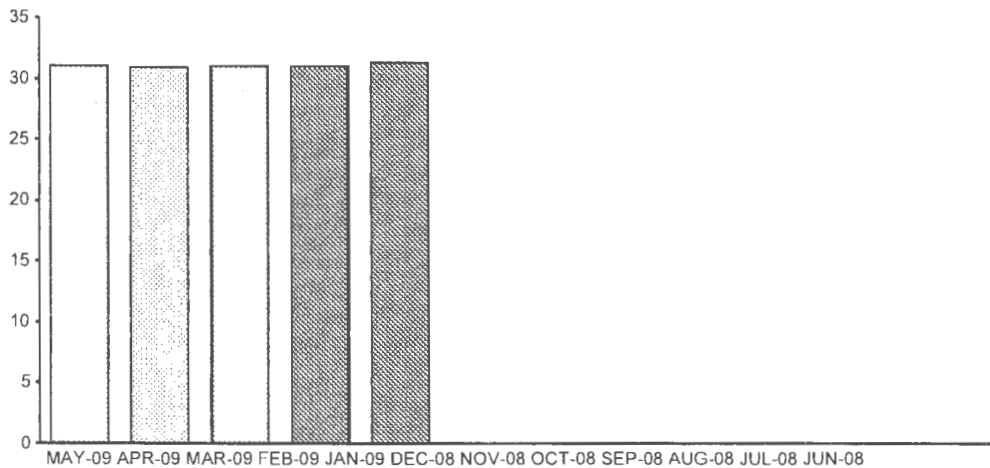
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: May 09 to Jun 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jun 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.25 are authorized by
\$0.71 Federal, State or
\$1.95 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.19

Total New Charges

\$31.03



Billing Date: Jul 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.03
Payment Received as of Jun 18 Thank You.	(\$31.03)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Aug 11, 2009	\$31.04
Total Due (Past Due and New)	\$31.04

Effective 6/29/09 the price of
Business Extra was decreased from
\$.13 per minute to \$.065 per minute.

Questions about your Bill?
See page 2 for FairPoint contact information.

Change of Address?
Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Aug 11, 2009

Total Due: \$31.04

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

231726289

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

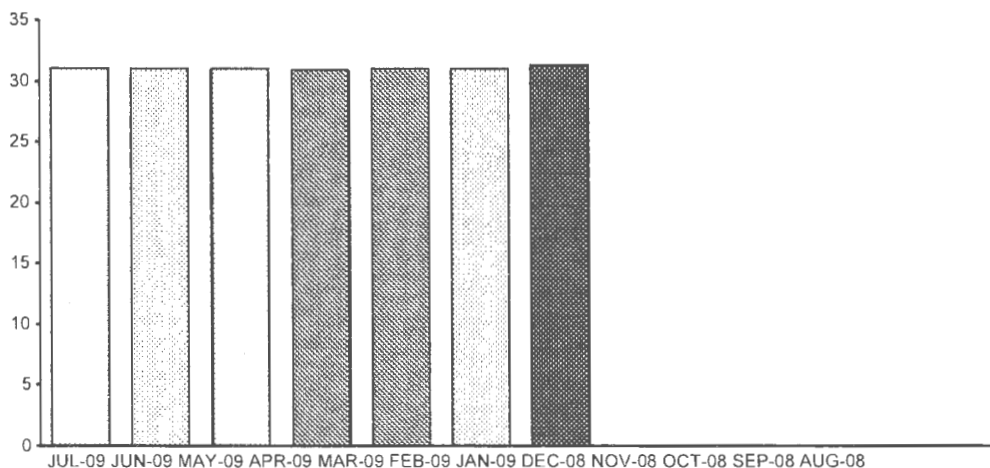
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jun 09 to Jul 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jul 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.24 are authorized by

\$0.73 Federal, State or

\$1.95 Local Governments.

\$0.64 Fees are explained

\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services**\$10.20**

Total New Charges**\$31.04**



Billing Date: Aug 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.04
Payment Received as of Aug 04 Thank You.	(\$31.04)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Sep 11, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Effective 6/29/09 the price of
Business Extra was decreased from
\$.13 per minute to \$.065 per minute.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Sep 11, 2009

Total Due: \$31.11

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3103

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

*Pay By Phone

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

233268698

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex ☐ MasterCard ☐ VISA ☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

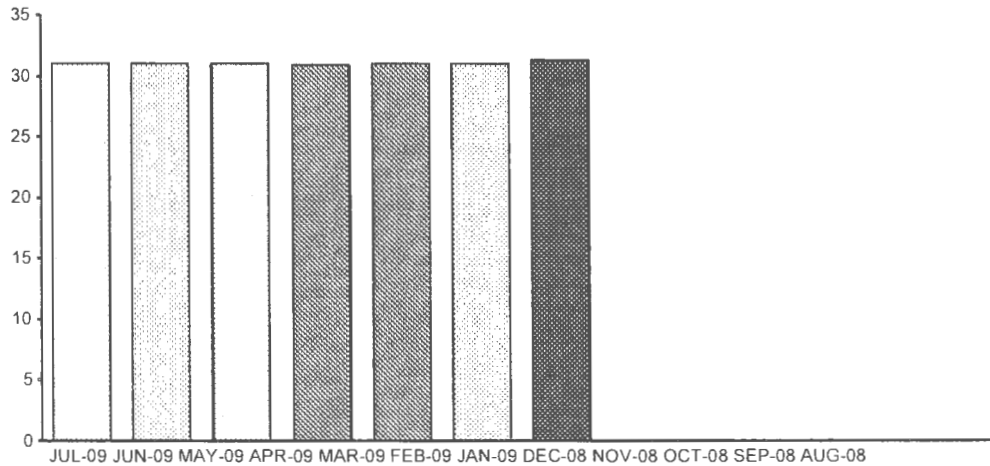
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jul 09 to Aug 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Aug 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.80 Federal, State or
\$1.96 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.27

Total New Charges

\$31.11



Billing Date: Sep 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Aug 25 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Oct 13, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Oct 13, 2009

Total Due: \$31.11

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

234822018

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number _____

Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

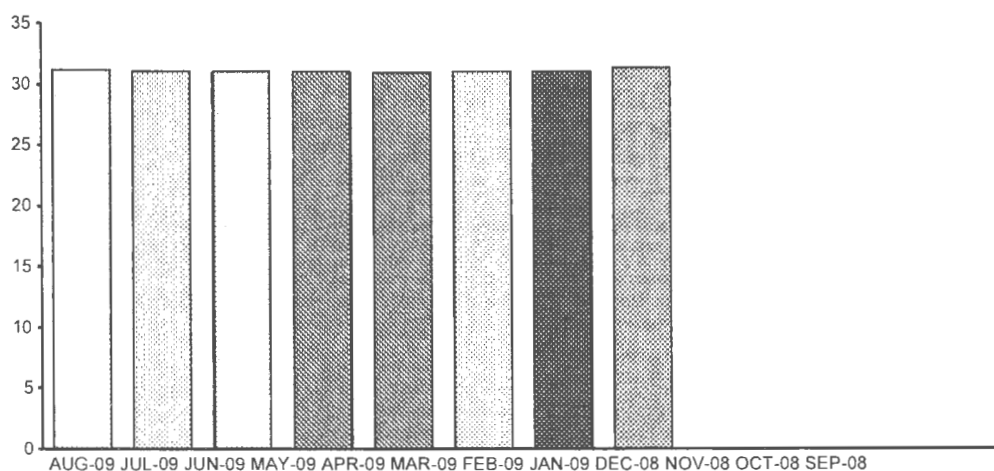
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Aug 09 to Sep 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Sep 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.80 Federal, State or
\$1.96 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.27

Total New Charges

\$31.11



Billing Date: Oct 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Sep 21 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Nov 12, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Nov 12, 2009

Total Due: \$31.11

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

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For Your Information

***Pay By Phone**
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Previous Payments
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Late Payment Charges
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Lewiston, ME 04243-9472

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When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
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TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

236476596

Automatic Payment Enrollment for Account: 603 622 0463 370

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☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

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☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

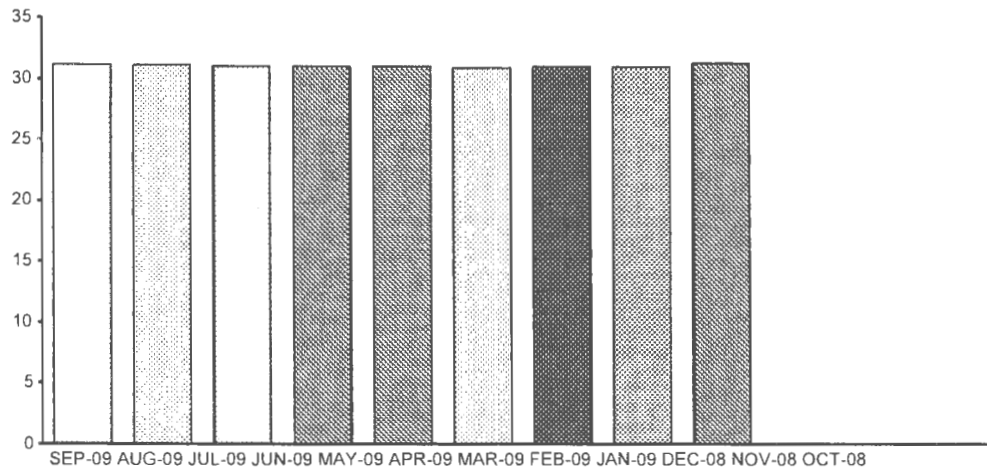
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Sep 09 to Oct 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Oct 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.80 Federal, State or
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\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.27

Total New Charges

\$31.11

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1-866-984-2001, Monday through Friday 8am to 6pm

Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30am to 5pm

Rate Information

FairPoint Communications posts rates for regulated services for business and consumer customers on its website at www.FairPoint.com in the Regulatory Terms and Conditions section. In addition, the rates for basic monthly service are published in the front pages of the FairPoint Communications directory. This notice is published in compliance with NH Public Utilities Commission 1203.02. The Consumer Affairs Division of the NH PUC can be reached at 1-800-852-3793.

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Billing Date: Nov 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Oct 23 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Dec 14, 2009	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Dec 14, 2009

Total Due: \$31.07

Amount Paid:

\$

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service* Hours: 24hrs a day, 7 days a week Phone: 1-866-658-9040

Payment Questions / Payment Arrangements Hours: M-F 8:00am-6:00pm EST Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center Hours: M-F 8:30am-5:00pm EST Phone: 1-866-984-3001

Telephone Repair Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515

Internet & Email Technical Support Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
This service is optional and provided by an independent vendor for a fee

Previous Payments
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

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Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

238111198

Automatic Payment Enrollment for Account: 603 622 0463 370

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☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex ☐ MasterCard

☐ VISA

☐ Discover

Card Number _____

Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

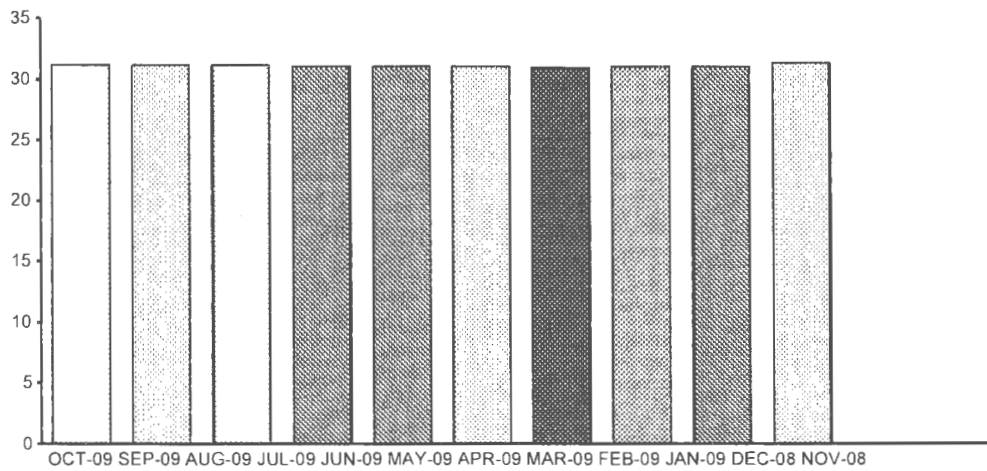
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Oct 09 to Nov 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Nov 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.77 Federal, State or
\$1.95 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.23

Total New Charges

\$31.07



Billing Date: Dec 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Nov 20 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Jan 11, 2010	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jan 11, 2010

Total Due: \$31.07

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

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For Your Information

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Returned Payment
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Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

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The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
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Important Credit Reporting Notice
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TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

239615406

Automatic Payment Enrollment for Account: 603 622 0463 370

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☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number _____ Expiration Date: ____/____/____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

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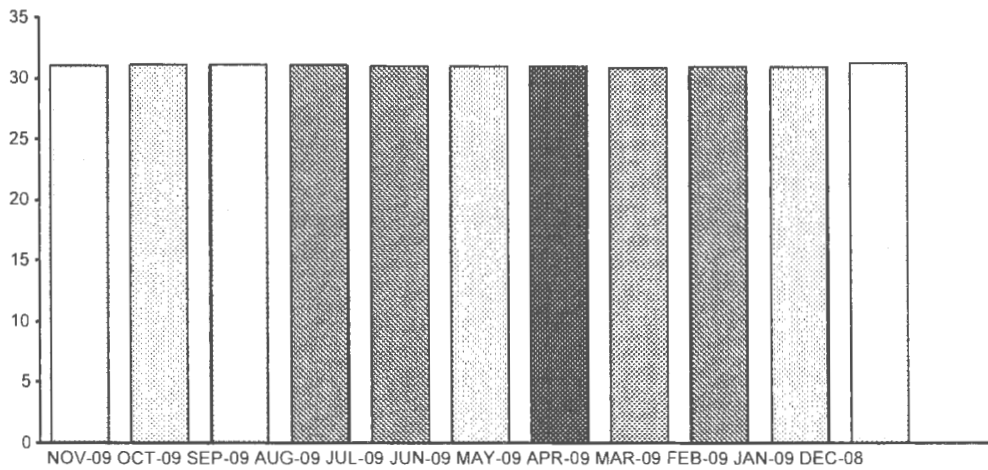
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Nov 09 to Dec 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Dec 09, 2009
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
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Total Tax & Fees on Local Services

Tax & Fees
All tax and fees
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\$0.64 Fees are explained
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Enhanced 9-1-1 funding is
per line with a 25 line cap.

\$10.23

Total New Charges

\$31.07



Billing Date: Jan 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Dec 22 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Feb 11, 2010	\$31.11
Total Due (Past Due and New)	\$31.11

Do Not Call

The **Federal Communications Commission** and **Federal Trade Commission** have adopted regulations that establish a national do-not-call registry and require that persons or entities that make telephone solicitations comply with those regulations. Telephone solicitations generally include telephone calls or messages for the purpose of encouraging the purchase or rental of, or investment in, property, goods or services. These regulations may be found at 47 C.F.R. § 64.1200 and 16 C.F.R. Part 310, and further information is available at ftc.gov.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Feb 11, 2010

Total Due: \$31.11

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL



Billing Date: Jan 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463

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Lewiston, ME 04243-9472

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241209521

Automatic Payment Enrollment for Account: 603 622 0463 370

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☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex

☐ MasterCard

☐ VISA

☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

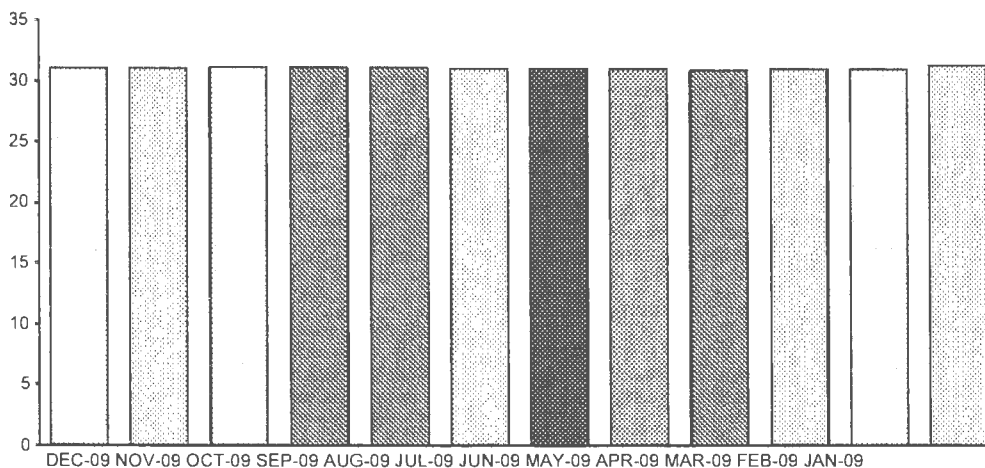
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Dec 09 to Jan 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jan 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.80 Federal, State or
\$1.96 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.27

Total New Charges

\$31.11

Important Information About Telecommunications Relay Service

Think for a moment how valuable the telephone is in your everyday life. The telephone lets you talk to others immediately and conveniently. But what about people who can't hear, can't speak or those whose hearing has diminished with age? How do you communicate with them?

Telecommunications Relay Service, also known as **TRS**, is your convenient link to telephone system users who are deaf, hard-of-hearing or speech-disabled and use text telephones or TTYs.

When you want to call a TTY user, simply call the TRS. A Communications Assistant (CA) will place your call and type your spoken words for the text telephone user to read. The Communications Assistant will also read messages that the TTY user sends back to you. All conversations are private and confidential, and everything the CA hears will be relayed to the TTY user. There is no censorship.

There is no charge to TRS users for this service, however, regular phone charges do apply. Callers can use TRS as often as they want – 24 hours a day, seven days a week – and conversations have no time limits.

You can reach the TRS by dialing **711** in any state. TRS providers also have direct-dial numbers that are listed in the telephone directories or on their websites.

TRS also provides for other services to be used as well:

Speech-to-Speech is the relaying of calls for those who have a speech disability and may not be readily understood when using the telephone. This service is also available by calling 711 or the direct number provided by the TRS provider. The CA is able to assume an active or passive role in repeating the conversation and follows the same guidelines as with a TTY call—all conversations are private, confidential and relayed in their entirety, 24 hours a day.

TRS calls from payphones – On October 25, 2002, the Federal Communications Commission (FCC) ruled that TRS calls from payphones will remain free of charge for local calls, and that TRS toll calls from payphones can only be made using the following payment options: Calling Cards, Prepaid Cards, Collect or Third Party Billing. More information on prepaid phone cards is available on the FCC's Consumer and Governmental Affairs Bureau (CGB) website at fcc.gov/cgb/consumerfacts/prepaidcards.html.

Video Relay Service (VRS) is a video link using TRS that allows a CA to view and interpret the caller's sign language and relay the conversation to a voice caller. This type of relay service is not required by the FCC, but is offered on an optional basis by certain TRS providers. To learn more about VRS in your area, call your local TRS provider, or go to the following FCC website: fcc.gov/cgb/dro/trsphonebk.html.

IP Relay Service: On April 22, 2002, the FCC ruled that IP Relay Services fall within the definition of TRS. IP Relay enables two-way communication between an individual who uses a non-voice terminal device (a computer, PDA, Web-capable telephone, or pager device) and an individual using a standard voice telephone. IP Relay Service works as follows:

- A user establishes a local connection to an **Internet Service Provider (ISP)** using a computer, web phone, personal digital assistant, or any other IP-capable device.
- The user types in an IP Relay provider's Internet address, such as **IP-Relay.com**, and clicks on the relay operator's icon. When the call reaches the Internet platform, it automatically establishes a connection via an 800 number to that TRS provider's relay center.
- The call is immediately routed to a Communications Assistant, and a regular relay session initiated.

Special Notice for New Hampshire Residents

New Hampshire residents can receive help in paying for their telephone service under two assistance programs offered by FairPoint to low-income households: FairPoint **Lifeline service** and the **Link-Up** program.

These programs are available to income eligible customers with household incomes no more than 135 percent of the federal poverty income guidelines or if you have been found eligible for Medicaid, Supplemental Security Income, Low Income Home Energy Assistance, Section 8 Housing, Food Stamps, the National School Lunch/Free Lunch Program or the Temporary Aid to Needy Families program.

FairPoint Lifeline service offers customers a monthly discount on their telephone bill. Additionally, New Hampshire Lifeline customers receive a credit toward the federal subscriber line charge each month. Through the Link-Up program, qualified customers receive a discount of 50% (up to \$30) off the cost of installing new service. Lifeline customers can also request toll-blocking, a service that prevents toll calls (such as long distance) from being made. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

For more information about the Lifeline and Link-Up programs, please contact your FairPoint service representative at **1-866-984-2001**.

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service: Residential customers please call toll free 1-866-984-2001, Monday through Friday 8 a.m. to 6 p.m. Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30 a.m. to 5 p.m.



Billing Date: Feb 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Jan 22 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.19
Total New Charges Due Mar 15, 2010	\$31.19
Total Due (Past Due and New)	\$31.19

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Mar 15, 2010

Total Due: \$31.19

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104 3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service* Hours: 24hrs a day, 7 days a week Phone: 1-866-658-9040

Payment Questions / Payment Arrangements Hours: M-F 8:00am-6:00pm EST Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center Hours: M-F 8:30am-5:00pm EST Phone: 1-866-984-3001

Telephone Repair Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515

Internet & Email Technical Support Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472**Automatic Payment Enrollment**

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com**When Reviewing Your Bill**

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

242846963

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

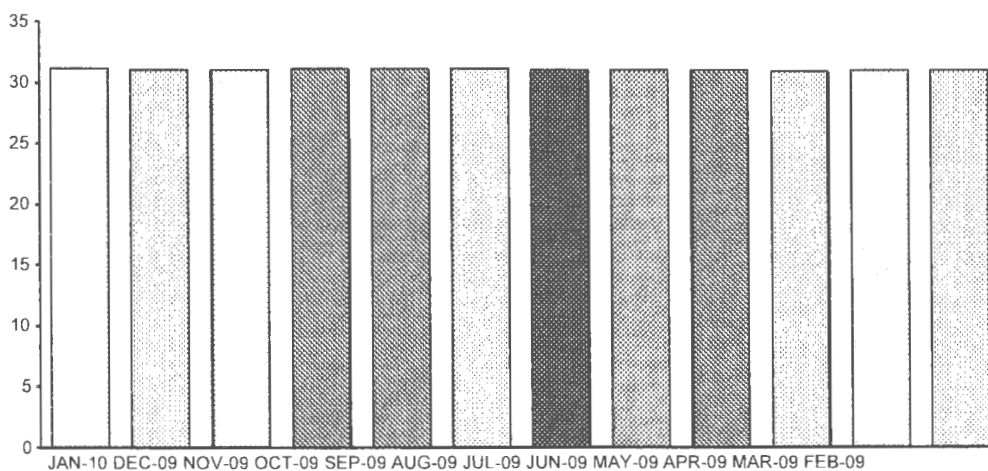
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jan 09 to Feb 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Feb 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.88 Federal, State or
\$1.96 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services**\$10.35**

Total New Charges**\$31.19**



Billing Date: Mar 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.19
Payment Received as of Mar 02 Thank You.	(\$31.19)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.19
Total New Charges Due Apr 12, 2010	\$31.19
Total Due (Past Due and New)	\$31.19

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Apr 12, 2010

Total Due: \$31.19

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

244469942

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex

☐ MasterCard

☐ VISA

☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

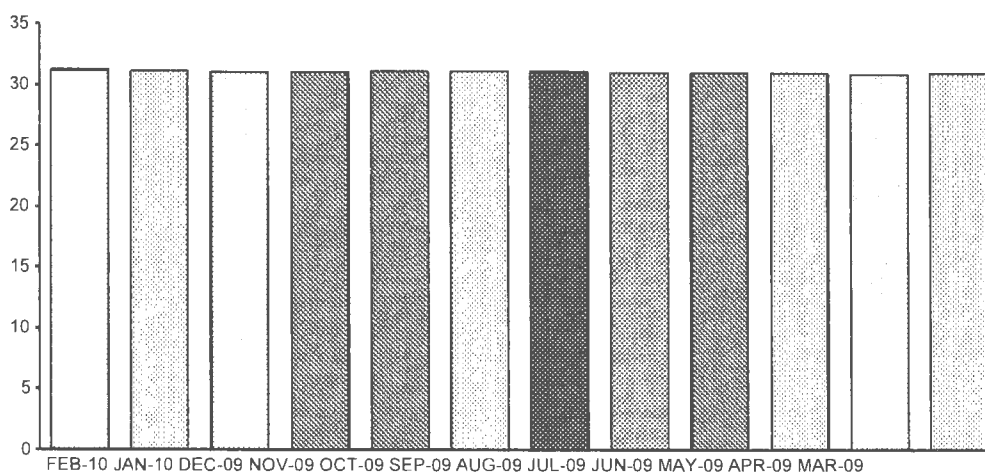
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Feb 09 to Mar 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Mar 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Total Tax & Fees on Local Services

Tax & Fees

All tax and fees
\$6.23 are authorized by
\$0.88 Federal, State or
\$1.96 Local Governments.
\$0.64 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

\$10.35

Total New Charges

\$31.19

Federal Subscriber Line Charge

Effective on or about April 1, 2010, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2010. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

Prevent injury, expense and penalties

Whether you're a professional excavator or a do-it-yourselfer, digging jobs – including the simple planting of trees and shrubs – can damage utility lines and disrupt vital services to an entire neighborhood. They can also result in injury to you, the digger, along with expensive fines and repair costs.

The depth of utility lines may vary and multiple utility lines may exist in one area, so it is vitally important to know where these lines are.

Call 811 or visit www.call811.com

The local One Call Center, who takes your call, will alert affected utility companies. They will then send out a crew to locate and mark underground lines – for FREE – within the next few days.



**Know what's below.
Call before you dig.**

**1.888.DIG.SAFE
(1.888.344.7233)**

FairPoint
communications

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Billing Date: Apr 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.19
Payment Received as of Mar 22 Thank You.	(\$31.19)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.14
Total New Charges Due May 12, 2010	\$31.14
Total Due (Past Due and New)	\$31.14

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: May 12, 2010

Total Due: \$31.14

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

246253083

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex

☐ MasterCard

☐ VISA

☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

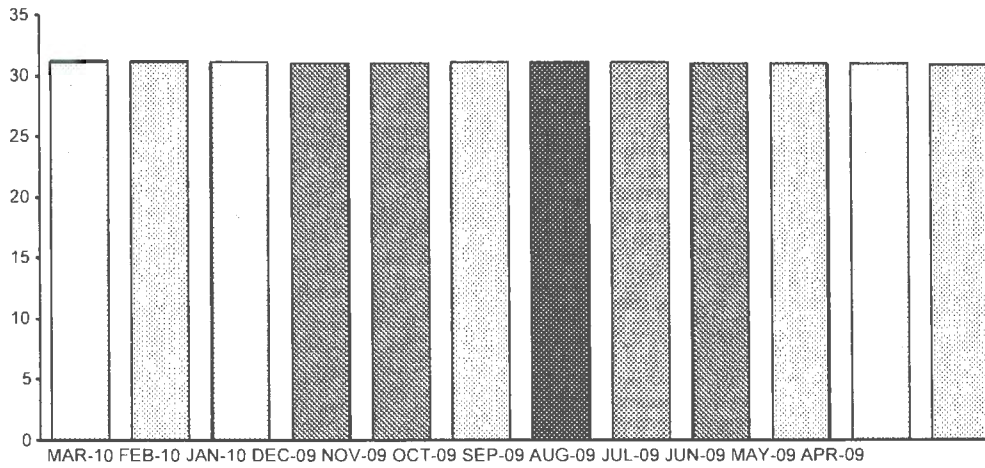
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Mar 09 to Apr 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Apr 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.90 Federal, State or
\$1.96 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.30

Total New Charges

\$31.14

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1-866-984-2001, Monday through Friday 8am to 6pm

Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30am to 5pm

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Billing Date: May 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.14
Payment Received as of Apr 19 Thank You.	(\$31.14)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.20
Total New Charges Due Jun 11, 2010	\$31.20
Total Due (Past Due and New)	\$31.20

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jun 11, 2010

Total Due: \$31.20

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

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Payment Questions / Payment Arrangements Hours: M-F 8:00am-6:00pm EST Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

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Telephone Repair Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515

Internet & Email Technical Support Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

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Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472**Automatic Payment Enrollment**
Complete and submit coupon printed on your bill**Tax & Fees**

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com**When Reviewing Your Bill**

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

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Customer Information

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Important Credit Reporting Notice

We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

247965703

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____

Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

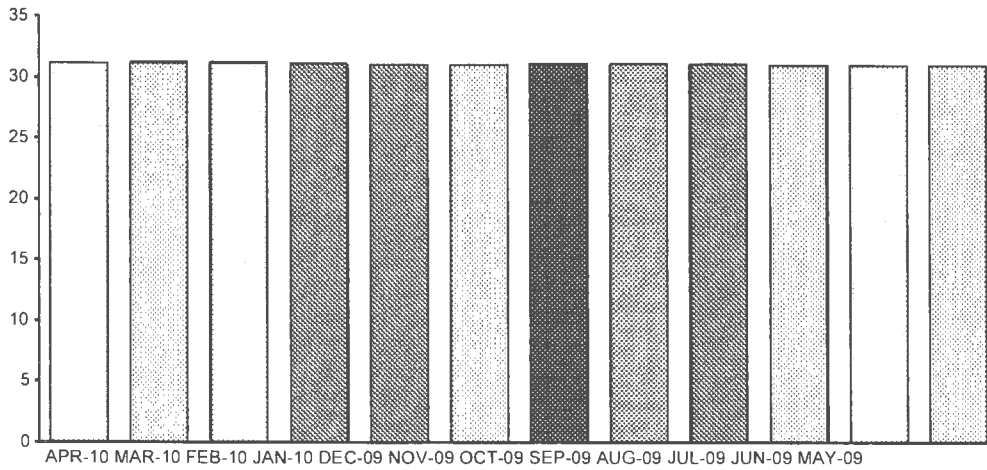
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Apr 09 to May 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: May 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.95 Federal, State or
\$1.97 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.36

Total New Charges

\$31.20

FairPoint Caller ID Service Blocking Options

You may not want your name and telephone number to be seen by the people you call who subscribe to Caller ID Service. FairPoint offers you two ways to prevent this, Per-Call Blocking and Line Blocking.

Per-Call Blocking, available at no charge, prevents the display of your name and telephone number. To use it, press *67 (dial 1167 on a rotary phone) before dialing the number.

Line Blocking is also available at no charge to non-published service customers and others who state they have a health or safety concern about displaying their name and telephone number. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by pressing *82 (dial 1182 on a rotary phone) before making a call.

For Residential Customers:

To order Line Blocking, call 1.866.984.2001, weekdays between 8:00 am and 6:00 pm.

For Business Customers:

To order Line Blocking, call 1.866.984.3001 between 8:30 am and 5:00 pm, Monday through Friday.

For Residential and Business Customers:

If you have more than one telephone number, please be sure to list all numbers you wish to have the Line Blocking option. To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at 1.888.599.2927 (toll free), 24 hours a day, seven days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a call to 800, 855, 866, 877, 888 and 900 numbers, or on calls made to Enhanced 911, where available.

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Billing Date: Jun 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.20
Payment Received as of May 18 Thank You.	(\$31.20)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.20
Total New Charges Due Jul 12, 2010	\$31.20
Total Due (Past Due and New)	\$31.20

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jul 12, 2010

Total Due: \$31.20

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

249684938

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex

☐ MasterCard

☐ VISA

☐ Discover

Card Number: _____

Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

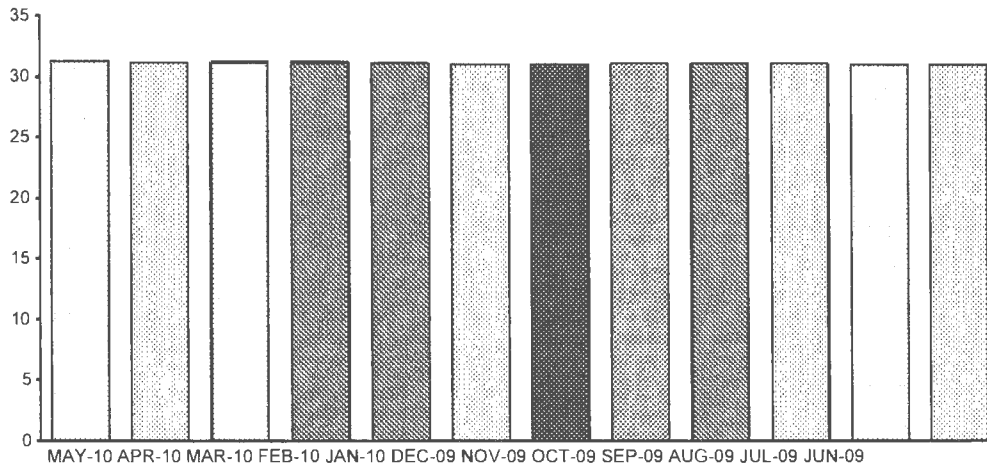
Street Address: _____

City, State, Zip: _____

CONFIDENTIAL



Billing Date: Jun 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Comparative analysis of FairPoint calling servicesAccount Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: May 09 to Jun 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jun 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.23 are authorized by
\$0.95 Federal, State or
\$1.97 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.36

Total New Charges

\$31.20



Billing Date: Jul 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.20
Payment Received as of Jun 22 Thank You.	(\$31.20)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.15
Total New Charges Due Aug 11, 2010	\$31.15
Total Due (Past Due and New)	\$31.15

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Aug 11, 2010

Total Due: \$31.15

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL



Billing Date: Jul 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
This service is optional and provided by an independent vendor for a fee

Previous Payments
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

251396990

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex

☐ MasterCard

☐ VISA

☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

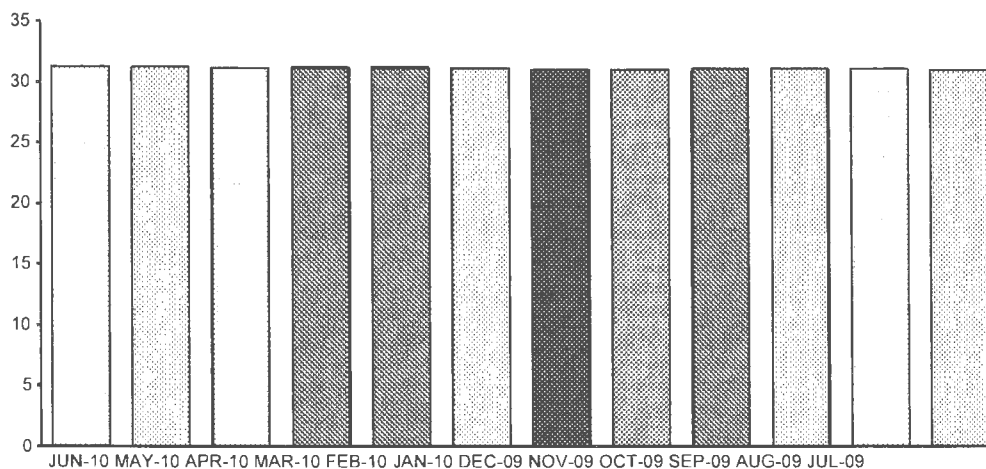
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jun 09 to Jul 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jul 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.22 are authorized by
\$0.92 Federal, State or
\$1.96 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.31

Total New Charges

\$31.15



Billing Date: Aug 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.15
Payment Received as of Jul 23 Thank You.	(\$31.15)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Sep 13, 2010	\$31.04
Total Due (Past Due and New)	\$31.04

Call a meeting –

no travel required

FairPoint now offers convenient,
economical audio conferencing –
automated or operator assisted.

Need some show and tell?

We also offer web conferencing,
so you can make presentations or
share your desktop.

Save money on Centrex lines

Sign up through August 30th to
lock in rates as low as \$22.99 per
month per line. Call to learn
how to waive non-recurring
charges on your Centrex lines!

Contact your local
account executive or call
1.866.984.3001 to learn more.

Terms and conditions apply.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Sep 13, 2010

Total Due: \$31.04

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

253193455

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex ☐ MasterCard ☐ VISA ☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

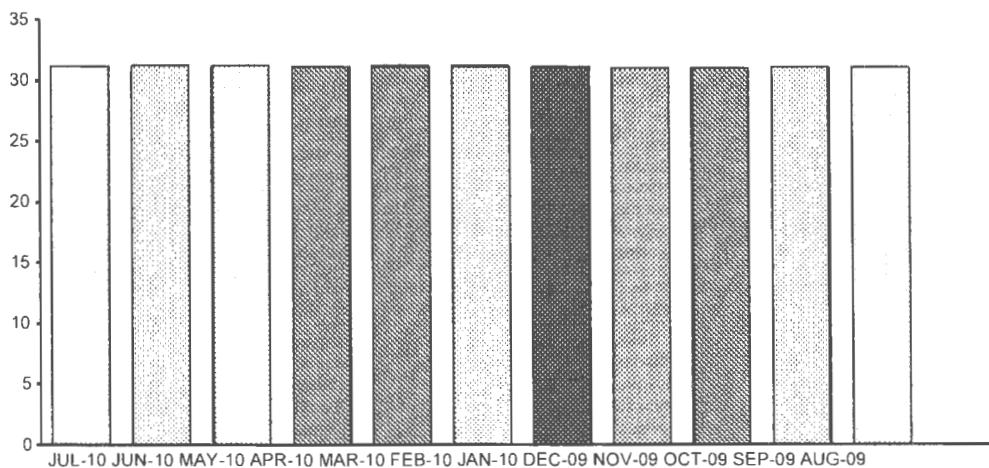
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jul 09 to Aug 08

Service: Business Voice		Telephone Number: 6036220463	
2. Main Line/s			\$20.84
Subtotal for 6036220463			\$20.84
Total:			\$20.84



Billing Date: Aug 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.20 are authorized by
\$0.84 Federal, State or
\$1.95 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.20

Total New Charges

\$31.04

Prevent injury, expense and penalties

Whether you're a professional excavator or a do-it-yourselfer, digging jobs – including the simple planting of trees and shrubs – can damage utility lines and disrupt vital services to an entire neighborhood. They can also result in injury to you, the digger, along with expensive fines and repair costs.

The depth of utility lines may vary and multiple utility lines may exist in one area, so it is vitally important to know where these lines are.

Call 811 or visit www.call811.com

The local One Call Center, who takes your call, will alert affected utility companies. They will then send out a crew to locate and mark underground lines – for FREE – within the next few days.



Know what's below.
Call before you dig.

**1.888.DIG.SAFE
(1.888.344.7233)**

FairPoint
communications

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Billing Date: Sep 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.04
Payment Received as of Aug 20 Thank You.	(\$31.04)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Oct 12, 2010	\$31.04
Total Due (Past Due and New)	\$31.04

*This bill reflects the changes you made to your service.
See page 3 for details.

**High-Speed Internet
just \$9.99 a month!**

FairPoint High-Speed Internet has all the speed and reliability your business needs for all the online tasks you do. Get your first six months of Standard service at these great low rates:

Monthly rate first 6 months	Required term
\$9.99	3 years
\$14.99	2 years
\$19.99	1 year

To sign up or learn more, call
1.877.700.0540 today

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Oct 12, 2010

Total Due: \$31.04

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
This service is optional and provided by an independent vendor for a fee

Previous Payments
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

255451592

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

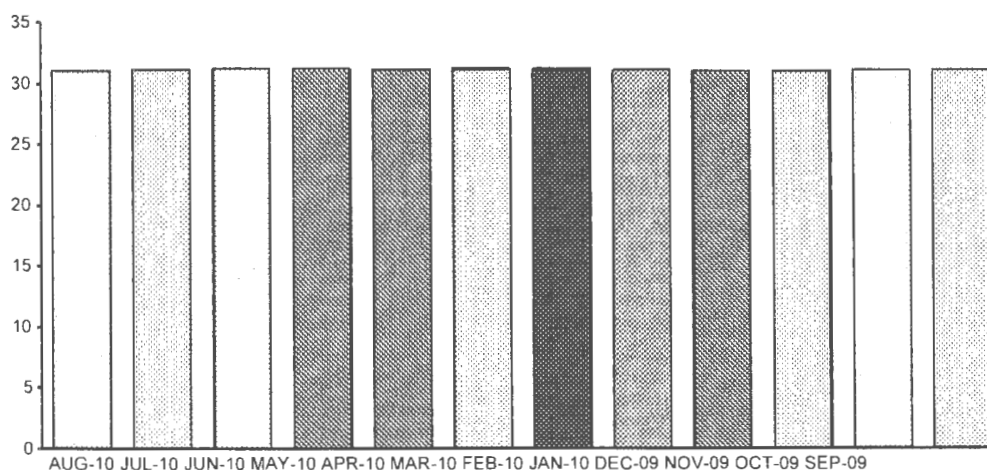
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan Jul 09 to Aug 08	\$0.00
2. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Aug 09 to Sep 08

Service: Business Voice	Telephone Number: 6036220463
3. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Sep 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.20 are authorized by
\$0.84 Federal, State or
\$1.95 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.20

Total New Charges

\$31.04

Federal Subscriber Line Charge

Effective on or about September 1, 2010, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about July 1, 2010. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

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Billing Date: Oct 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.04
Payment Received as of Oct 05 Thank You.	(\$31.04)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.02
Total New Charges Due Nov 12, 2010	\$31.02
Total Due (Past Due and New)	\$31.02

**High-Speed Internet
just \$9.99 a month!**

FairPoint High-Speed Internet has all the speed and reliability your business needs for all the online tasks you do. Get your first six months of Standard service at these great low rates:

Monthly rate first 6 months	Required term
\$9.99	3 years
\$14.99	2 years
\$19.99	1 year

To sign up or learn more, call
1.877.700.0540 today.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Nov 12, 2010

Total Due: \$31.02

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

257251908

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

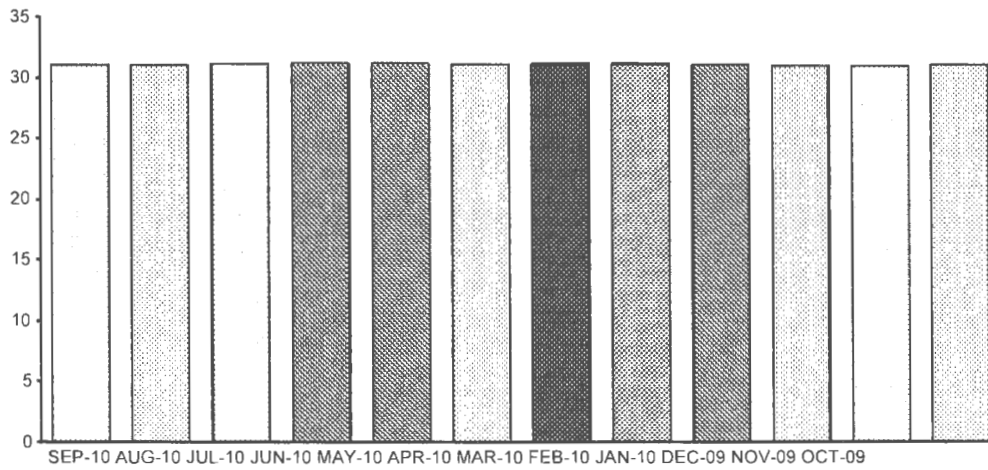
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Sep 09 to Oct 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Oct 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.19 are authorized by
\$0.83 Federal, State or
\$1.95 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.18

Total New Charges

\$31.02

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900 call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment for the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm.

Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

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Billing Date: Nov 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.02
Payment Received as of Oct 21 Thank You.	(\$31.02)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$30.96
Total New Charges Due Dec 13, 2010	\$30.96
Total Due (Past Due and New)	\$30.96

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Dec 13, 2010

Total Due: \$30.96

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL



Billing Date: Nov 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
This service is optional and provided by an independent vendor for a fee

Previous Payments
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

258957746

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

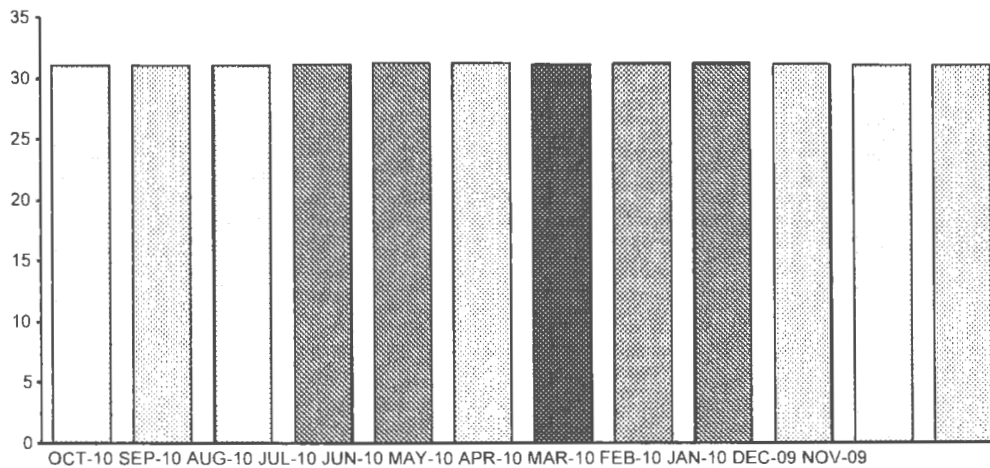
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Oct 09 to Nov 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.85
Subtotal for 6036220463	\$20.85
Total:	\$20.85



Billing Date: Nov 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.16 are authorized by
\$0.79 Federal, State or
\$1.95 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.11

Total New Charges

\$30.96

The New Hampshire Public Utilities Commission has ordered a local service rate change to increase contributions to the Telecommunications Relay Service program, which was established to comply with The Americans with Disabilities Act of 1990. On bills issued on or after November 1, 2010, your telephone line rate will increase by 4 cents. If your telephone line is suspended for the off-season, your line rate will increase by 2 cents during that period.

Rate Information

FairPoint Communications posts rates for regulated services for business and consumer customers on its website at www.FairPoint.com in the Regulatory Terms and Conditions section. In addition, the rates for basic monthly telephone service are published in the front pages of the FairPoint Communications directory. This notice is published in compliance with NH Public Utilities Commission 1203.02. The Consumer Affairs Division of the NH PUC can be reached at 1-800-852-3793.

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Billing Date: Dec 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$30.96
Payment Received as of Nov 23 Thank You.	(\$30.96)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$30.99
Total New Charges Due Jan 11, 2011	\$30.99
Total Due (Past Due and New)	\$30.99

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jan 11, 2011

Total Due: \$30.99

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

260749676

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

- ☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

- ☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

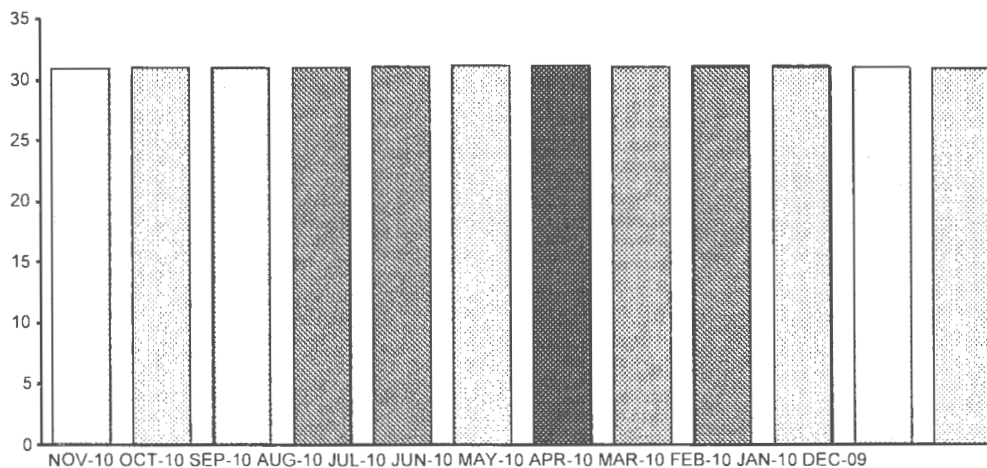
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Nov 09 to Dec 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Dec 09, 2010
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.16 are authorized by
\$0.79 Federal, State or
\$1.95 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.11

Total New Charges

\$30.99

Federal Subscriber Line Charge

Effective on or about January 1, 2011, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2011. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

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Billing Date: Jan 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$30.99
Payment Received as of Dec 24 Thank You.	(\$30.99)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Feb 11, 2011	\$31.04
Total Due (Past Due and New)	\$31.04

*Please disregard the Past Due Charge if payment has been submitted.

Save with our Small Business Bundle

Boost your bottom line in 2011 with a customized voice and high-speed Internet bundle. Choose the features that fit your business best for a great low price – just **\$81.99 a month**.

- Internet speeds up to 7 Mbps*
- Unlimited statewide calling
- Unlimited nationwide calling
- Caller ID with name
- 3-way calling
- Call forwarding
- Voicemail

Call your FairPoint representative and start saving today!

**Higher speeds available.*

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Feb 11, 2011

Total Due: \$31.04

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

*Pay By Phone

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

262446834

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex ☐ MasterCard ☐ VISA ☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

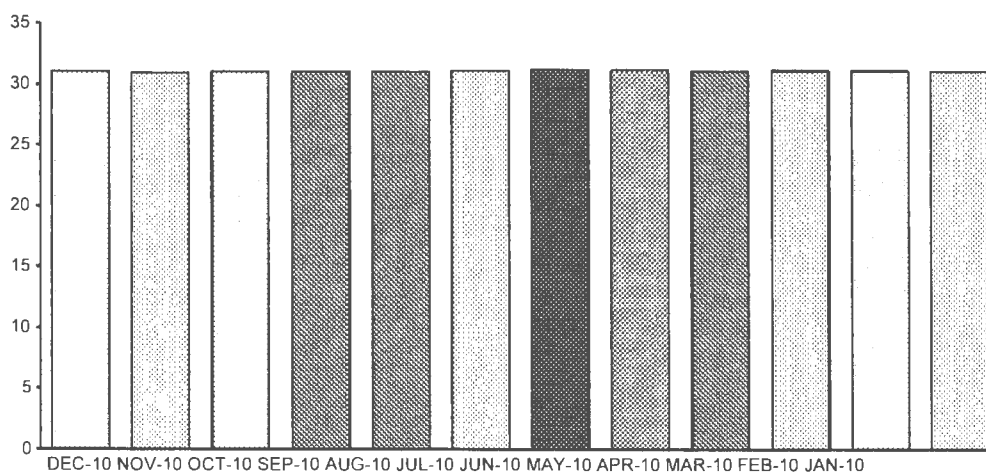
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Dec 09 to Jan 08

Service: Business Voice Telephone Number: 6036220463

2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88

Total: \$20.88



Billing Date: Jan 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.16 are authorized by
\$0.84 Federal, State or
\$1.95 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.16

Total New Charges

\$31.04

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment for the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm.
Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

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Important Privacy Notice about Your Customer Information

Federal law allows you, the consumer, to choose how we at FairPoint use your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, including the types of services you subscribe to, the number of telephone lines you have, how much you use your services, and calling and billing records. This federal law is designed to protect your privacy rights while allowing FairPoint to meet your future telecommunications needs.

We at FairPoint value our customers. Meeting your communications requirements, while protecting your privacy, is our main concern. Indeed, federal law requires us to protect the confidentiality of your CPNI. In order to meet the future needs of our customers, we may share CPNI information with our other FairPoint companies, including our long distance, Internet or other communications affiliate companies.

We will disclose your CPNI records to these companies only for the specific intent of analyzing and/or providing products or services. This allows us greater ability to tailor the services we provide to you. If you do not want us to share your CPNI records with our other FairPoint companies, contact us by calling this toll free number: 1-866-740-2764, and let us know of your decision by leaving us a message. This method is available to you 24 hours a day, 7 days a week.

This restriction of the use of your CPNI records will remain valid until you contact us at the above number to give us permission to disclose your CPNI. You may contact us to change your decision about the disclosure of your CPNI within FairPoint's affiliated communications companies at any time. If you previously restricted this type of use of your CPNI records and want to keep that restriction, no action is needed. If you have not previously restricted this type of use of your CPNI records and if we do not hear from you within 33 days after this notice was mailed, we will assume that we have your permission to disclose your CPNI within FairPoint's affiliated communications companies. If you ask us not to disclose your CPNI to our other companies, we will be hampered in our ability to offer you products and services, such as cost-saving bundled services that are tailored to your needs.

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Billing Date: Feb 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.04
Payment Received as of Jan 21 Thank You.	(\$31.04)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.16
Total New Charges Due Mar 09, 2011	\$31.16
Total Due (Past Due and New)	\$31.16

Please note that your monthly payment due date may have changed.

If you pay your FairPoint bill using online banking, you may have to change your remittance date. If you are signed up for FairPoint auto bill pay, no change is required.

Thank you for your cooperation and for being a valued FairPoint customer. Questions? Call the phone number listed on your bill.

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Mar 09, 2011

Total Due: \$31.16

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service* Hours: 24hrs a day, 7 days a week Phone: 1-866-658-9040

Payment Questions / Payment Arrangements Hours: M-F 8:00am-6:00pm EST Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center Hours: M-F 8:30am-5:00pm EST Phone: 1-866-984-3001

Telephone Repair Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515

Internet & Email Technical Support Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019

For Your Information

*Pay By Phone

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

264002491

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

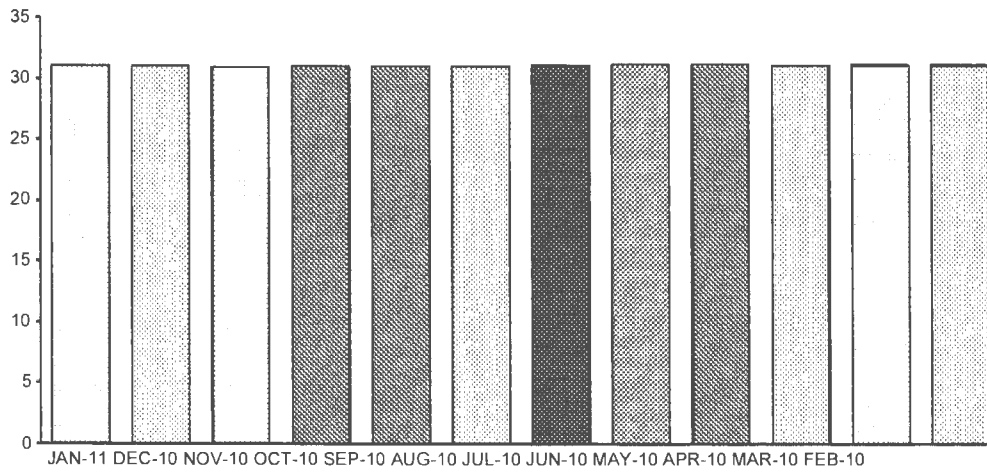
City, State, Zip: _____

CONFIDENTIAL



Billing Date: Feb 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
<hr/>	
Total Recurring Charges	\$0.00

New Charges: Jan 09 to Feb 08

<hr/>	
Service: Business Voice	Telephone Number: 6036220463
<hr/>	
2. Main Line/s	\$20.88
<hr/>	
Subtotal for 6036220463	\$20.88
<hr/>	
Total:	\$20.88



Billing Date: Feb 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.16 are authorized by
\$0.95 Federal, State or
\$1.96 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.28

Total New Charges

\$31.16

Special Notice for New Hampshire Residents

New Hampshire residents can receive help in paying for their telephone service under two assistance programs offered by FairPoint to low-income households: FairPoint Lifeline service and the Link-Up program. **FairPoint Lifeline service** offers customers a monthly discount on their telephone bill. Lifeline savings could amount to as much as \$8/month and almost \$100/year. Through the **Link-Up program**, qualified customers receive a discount of 50% (up to \$30) off the cost of installing new service. Additionally, New Hampshire Lifeline customers receive a credit toward the federal subscriber line charge each month.

These assistance programs are available to low income customers. Your household would be eligible for the Lifeline and Link-up programs if your household income is at or below 135% of the federal poverty income guidelines, or if you or a household member are enrolled in any one of the following assistance programs:

- Medicaid
- Supplemental Security Income
- Low Income Home Energy Assistance
- Section 8 Housing
- Supplemental Nutrition Assistance Program (SNAP)
- National School Lunch/Free Lunch Program
- Temporary Aid to Needy Families program

Lifeline customers can also request toll-blocking, a service that prevents toll calls (such as long distance) from being made. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

For more information about the Lifeline and Link-Up programs, please contact your FairPoint service representative at **1-866-984-2001**.

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Important Information about Telecommunications Relay Service

Think for a moment how valuable the telephone is in your everyday life. The telephone lets you talk to others immediately and conveniently. But what about people who can't hear, can't speak or those whose hearing has diminished with age? How do you communicate with them?

Telecommunications Relay Service, also known as TRS, is your convenient link to telephone system users who are deaf, hard-of-hearing or speech-disabled and use text telephones or TTYs. When you want to call a TTY user, simply call the TRS. A Communications Assistant (CA) will place your call and type your spoken words for the text telephone user to read. The Communications Assistant will also read messages that the TTY user sends back to you. All conversations are private and confidential, and everything the CA hears will be relayed to the TTY user. There is no censorship.

There is no charge to TRS users for this service; however, regular phone charges do apply. Callers can use TRS as often as they want—24 hours a day, seven days a week—and conversations have no time limits.

You can reach the TRS by dialing 711 in any state. TRS providers also have direct-dial numbers that are listed in the telephone directories or on their websites.

TRS provides for other services to be used as well:

Speech-to-Speech is the relaying of calls for those who have a speech disability and may not be readily understood when using the telephone. This service is also available by calling 711 or the direct number provided by the TRS provider. The CA is able to assume an active or passive role in repeating the conversation and follows the same guidelines as with a TTY call—all conversations are private, confidential and relayed in their entirety, 24 hours a day.

TRS calls from payphones—On October 25, 2002, the Federal Communications Commission (FCC) ruled that TRS calls from payphones will remain free of charge for local calls, and that TRS toll calls from payphones can only be made using the following payment options: Calling Cards, Prepaid Cards, Collect or Third Party Billing. More information on prepaid phone cards is available on the FCC's Consumer and Governmental Affairs Bureau (CGB) website at fcc.gov/cgb/consumerfacts/prepaidcards.html.

Video Relay Service (VRS) is a video link using TRS that allows a CA to view and interpret the caller's sign language and relay the conversation to a voice caller. This type of relay service is not required by the FCC, but is offered on an optional basis by certain TRS providers. To learn more about VRS in your area, call your local TRS provider, or go to the following FCC website: fcc.gov/cgb/dro/trsphonebk.html.

IP Relay Service: On April 22, 2002, the FCC ruled that IP Relay Services fall within the definition of TRS. IP Relay enables two-way communication between an individual who uses a non-voice terminal device (a computer, PDA, Web-capable telephone, or pager device) and an individual using a standard voice telephone. IP Relay Service works as follows:

- A user establishes a local connection to an Internet Service Provider (ISP) using a computer, web phone, personal digital assistant, or any other IP-capable device.
- The user types in an IP Relay provider's Internet address, such as IP-Relay.com, and clicks on the relay operator's icon. When the call reaches the Internet platform, it automatically establishes a connection via an 800 number to that TRS provider's relay center.
- The call is immediately routed to a Communications Assistant, and a regular relay session is initiated.

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Billing Date: Mar 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.16
Payment Received as of Feb 23 Thank You.	(\$31.16)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.16
Total New Charges Due Apr 06, 2011	\$31.16
Total Due (Past Due and New)	\$31.16

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Apr 06, 2011

Total Due: \$31.16

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

265583745

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

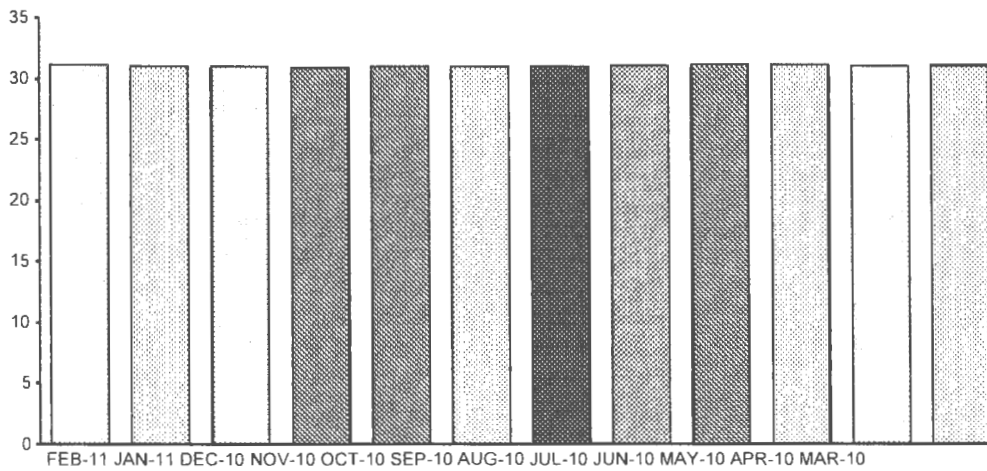
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Feb 09 to Mar 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Mar 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.16 are authorized by
\$0.95 Federal, State or
\$1.96 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.28

Total New Charges

\$31.16

Federal Subscriber Line Charge

Effective on or about April 1, 2011, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2011. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

FairPoint Caller ID Service Blocking Options**Concerned about privacy?**

Customers who subscribe to FairPoint Caller ID Service have a special display device on which they see the name and telephone number of incoming calls before answering them. You may be concerned about your privacy and may not want your name and telephone number to be seen by the person you are calling. In response to this concern, FairPoint offers you two ways to prevent the display of your name and telephone number: Per-Call Blocking and Line Blocking.

Per-Call Blocking is available at no charge and will prevent the display of your name and telephone number on the Caller ID Service display device. Your line is already equipped for Per-Call Blocking. All you have to do is press *67 (dial 1*67 on a rotary phone) before dialing the number.

Line Blocking is also available at no charge to non-published service customers and any other customers who declare they have a health or safety concern about displaying their name and telephone number. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by simply pressing *82 (dial 1182 on a rotary or dial-pulse phone) before making a call.

To Order Line Blocking:

To order Line Blocking, residential customers should call 1.866.984.2001. Business customers should call 1.866.984.3001, Monday through Friday between 8:30 a.m. and 5:00 p.m. If you have more than one telephone number, please be sure to inform us of all of the numbers you wish to have the Line Blocking option.

To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at 1.888.599.2927 (toll free), 24 hours a day, 7 days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a call to 800, 855, 866, 877, 888 and 900 numbers, or on calls made to Enhanced 911. In these instances, your number and billing information may not be reused or sold in any circumstances except those permitted under 47 C.F.R. § 64.1602.

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Important News For Our Residential Customers:

The National Do Not Call Registry maintains a list of telephone numbers that cannot receive unsolicited calls. Companies are required by law to check the National Do Not Call Registry before conducting any telemarketing activities. By adding your number to the National Do Not Call list, you should not receive unsolicited calls from most telemarketers. You may continue to receive calls from groups such as charities and companies with which you have an existing business relationship. If, after placing your telephone number on the list, you wish to once again begin to receive calls from telemarketers, you can request to remove your number from the list.

For more information about the National Do Not Call Registry, to add your telephone number(s) to the list, or to remove your telephone number(s) from the list, refer to www.donotcall.gov or call (888) 382-1222. Please note that when using the toll-free number, you must be calling from the number you want to add or remove from the National Do Not Call Registry.

In addition, if you are a residential customer and do not want to receive sales calls from FairPoint Communications, Inc., you may ask us to place your name on our Do Not Call list by calling or writing the company's customer service department and providing us with the telephone number(s) you want placed on FairPoint's Do Not Call list. We will note the request immediately, but you should allow up to 30 days for your telephone number to be removed from any active lists or sales programs that are currently underway.

You will remain on our Do Not Call list for five years unless you ask to be removed. If you would like us to remove you from our Do Not Call list so you may receive our telephone solicitations, you may notify us by contacting our customer service department. If your phone number ever changes, you must give us your new information for your "do not call" status to remain in effect.

Being on our Do Not Call list only restricts marketing contacts from us. We may still contact you about surveys, billing, and other service-related matters. Being on our Do Not Call list also does not prevent other unaffiliated companies from calling you.

To our business customers:

The National Do Not Call Registry maintains a list of telephone numbers that cannot receive unsolicited calls. Most companies are required by law to check the National Do Not Call Registry before conducting any telemarketing activities. There are exceptions for calls made by groups such as charities, and for calls made to consumers with which your company has an existing business relationship.

The federal laws concerning the use of the Do Not Call Registry are implemented by the Federal Communications Commission, pursuant to 47 C.F.R. § 64.1200, and the Federal Trade Commission, pursuant to 16 C.F.R. Part 310. Additional information concerning the National Do Not Call Registry is available on the Internet at: www.telemarketing.donotcall.gov

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Billing Date: Apr 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.16
Payment Received as of Mar 23 Thank You.	(\$31.16)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.15
Total New Charges Due May 09, 2011	\$31.15
Total Due (Past Due and New)	\$31.15

*Please disregard the Past Due Charge if payment has been submitted.

Bundle Your Business Lines and Save

Expansion Pak bundles phone lines with local service and your choice of calling features (voicemail is included) with unlimited statewide and nationwide long distance for as little as \$34/mo. per line!

Customize your bundle with high-speed Internet and pay as little as \$75.99/mo. with a one-year term for speeds up to 7 Mbps!

Call 1.866.984.3001 now for full details.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: May 09, 2011

Total Due: \$31.15

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

267188242

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____

Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

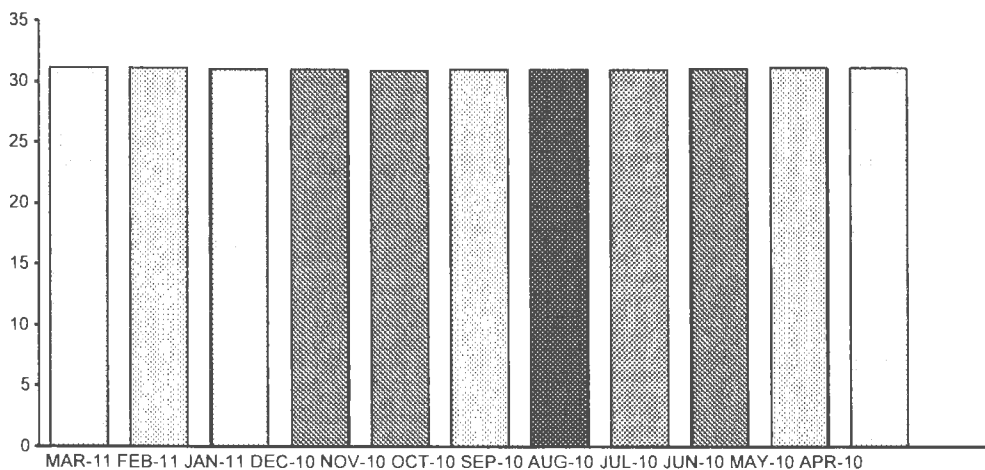
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Mar 09 to Apr 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Apr 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.16 are authorized by
\$0.94 Federal, State or
\$1.96 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services

\$10.27

Total New Charges

\$31.15

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm.

Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

Dial Dig Safe® Before You Dig

It takes only one call to the Dig Safe® Center to notify all participating member utility companies of your excavation work. If there are underground facilities in your area, the utility company will send out a crew to mark its underground lines - for free. This will eliminate the possibility of damage and save you the expense of costly repairs.

To prevent harm to underground telephone, gas, electric or cable facilities, you need to call ahead of time. Maine and New Hampshire require three business days prior notice. Vermont requires at least two business days prior notice.

For information, call toll free 1.888.DIG.SAFE (1.888.344.7233),
or visit the Dig Safe® web site at www.digsafe.com

Remember to call ahead, and to pre-mark with white lines.



Know what's below.
Call before you dig.

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Billing Date: May 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.15
Payment Received as of Apr 25 Thank You.	(\$31.15)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.12
Total New Charges Due Jun 06, 2011	\$31.12
Total Due (Past Due and New)	\$31.12

*Please disregard the Past Due Charge if payment has been submitted.

Bundle Your Business Lines and Save

Expansion Pak bundles phone lines with local service and your choice of calling features (voicemail is included) with unlimited statewide and nationwide long distance for as little as \$34/mo. per line!

Customize your bundle with high-speed Internet and pay as little as \$75.99/mo. with a one-year term for speeds up to 7 Mbps!

Call 1.866.984.3001 now for full details.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jun 06, 2011

Total Due: \$31.12

Amount Paid:

\$

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STBBINS COMMICAL INC
730 PINE ST
MANCHESTER NH 03104-3108

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

269021732

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

- ☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

- ☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

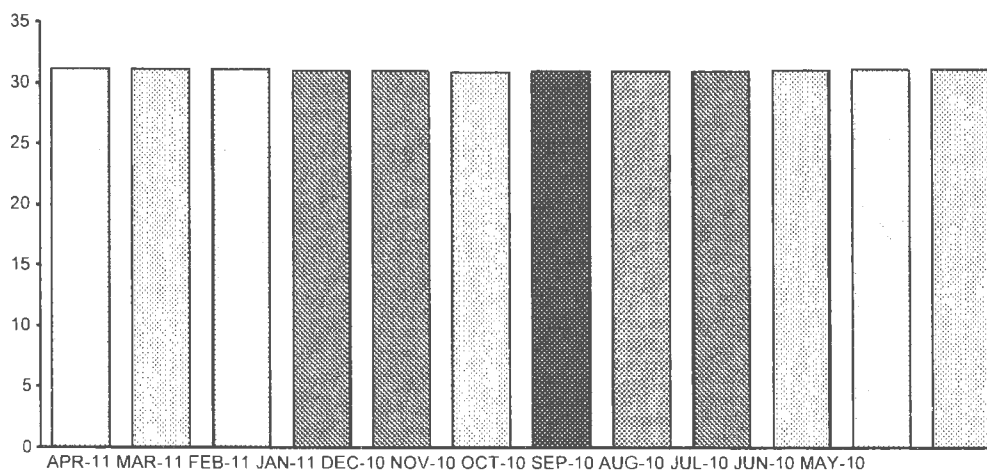
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Apr 09 to May 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: May 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees

\$6.16 are authorized by
\$0.92 Federal, State or
\$1.95 Local Governments.
\$0.57 Fees are explained
\$0.64 on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.

Total Tax & Fees on Local Services**\$10.24**

Total New Charges**\$31.12**

Important Information About Payment Agents

Many utility customers pay their utility bills directly to their utility or use a payment agent that has been authorized by the utility to collect customer payments and forward them to the utility. However, some customers have begun using bill payment services that do not have any arrangements with their utility. FairPoint cannot provide assurance that payments made through one of these unauthorized bill payment services will be forwarded to FairPoint in a timely manner or even that they will be forwarded at all.

To protect yourself and your utility service, please use caution when making your payment through a third-party bill payment service that is not authorized by FairPoint. Most important of all, always keep your receipt.

In New Hampshire, FairPoint has only one authorized payment agent, CheckFreePay.

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Billing Date: Jun 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.12
Payment Received as of May 27 Thank You.	(\$31.12)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Jul 07, 2011	\$31.11
Total Due (Past Due and New)	\$31.11

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Jul 07, 2011

Total Due: \$31.11

Amount Paid:

\$

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3103

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

270967283

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)☐ Credit Card (Automatic charge to your Credit Card)☐ Amex☐ MasterCard☐ VISA☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here:

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

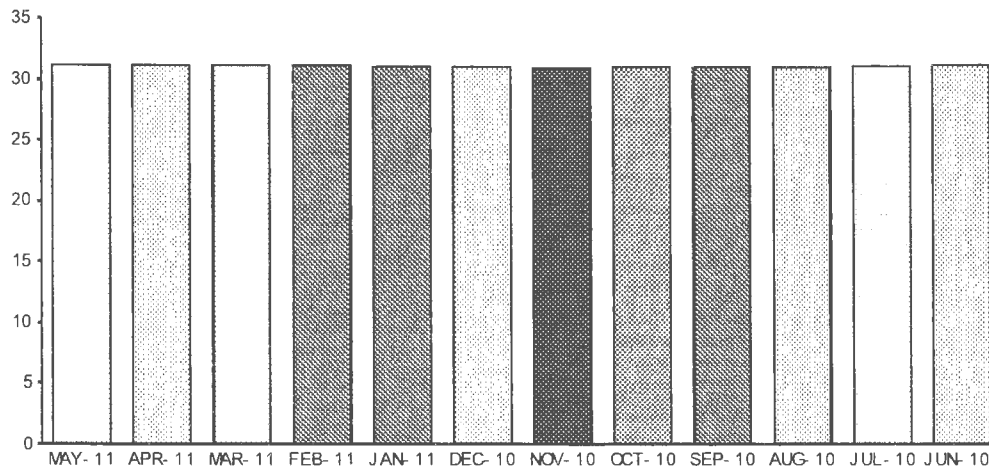
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: May 09 to Jun 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Jun 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge	\$6.16
2. Federal Universal Service Fund Surcharge	\$0.92
3. State Tax	\$1.95
4. E911 Surcharge	\$0.57
5. Federal Excise Tax	\$0.63

Total Tax & Fees on Local Services	\$10.23
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Total New Charges	\$31.11
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Tax & Fees

All tax and fees
are authorized by
Federal, State or
Local Governments.
Fees are explained
on page 2.
Enhanced 9-1-1 funding is
per line with a 25 line cap.



Billing Date: Jul 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Jun 28 Thank You.	(\$31.11)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.09
Total New Charges Due Aug 08, 2011	\$31.09
Total Due (Past Due and New)	\$31.09

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Aug 08, 2011

Total Due: \$31.09

Amount Paid:

\$

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FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3108

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

272797481

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

- ☐ Bank Draft (Automatic debit from your account) ☐ Credit Card (Automatic charge to your Credit Card)
☐ Amex ☐ MasterCard ☐ VISA ☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here

- ☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

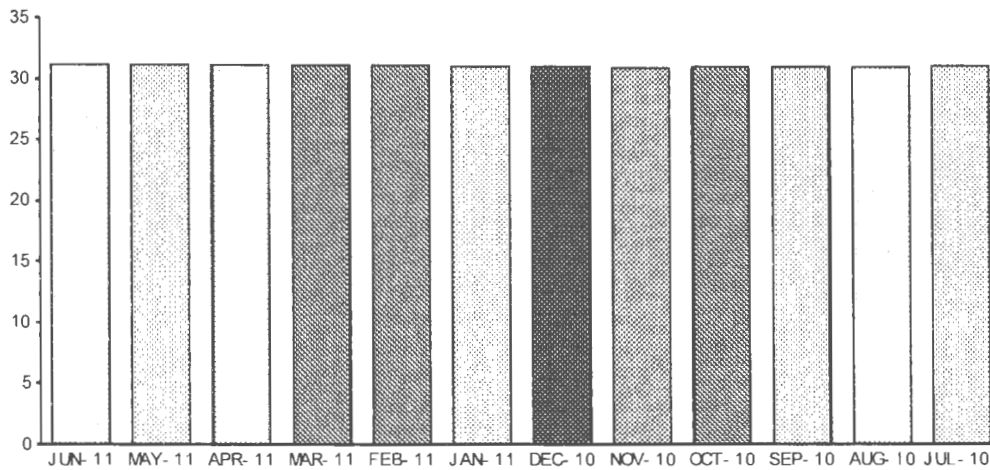
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jun 09 to Jul 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Jul 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge	\$6.16
2. Federal Universal Service Fund Surcharge	\$0.90
3. State Tax	\$1.95
4. E911 Surcharge	\$0.57
5. Federal Excise Tax	\$0.63

Total Tax & Fees on Local Services	\$10.21
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Total New Charges	\$31.09
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Tax & Fees

All tax and fees
are authorized by
Federal, State or
Local Governments.
Fees are explained
on page 2.

Enhanced 9-1-1 funding is
per line with a 25 line cap.



Billing Date: Aug 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.09
Payment Received as of Jul 29 Thank You.	(\$31.09)
Past Due Charge*	\$0.00
<u>New Charges</u>	
FairPoint Communications	\$31.05
Total New Charges Due Sep 06, 2011	\$31.05
Total Due (Past Due and New)	\$31.05

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Sep 06, 2011

Total Due: \$31.05

Amount Paid:

\$

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FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3108

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

274519457

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex

☐ MasterCard

☐ VISA

☐ Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

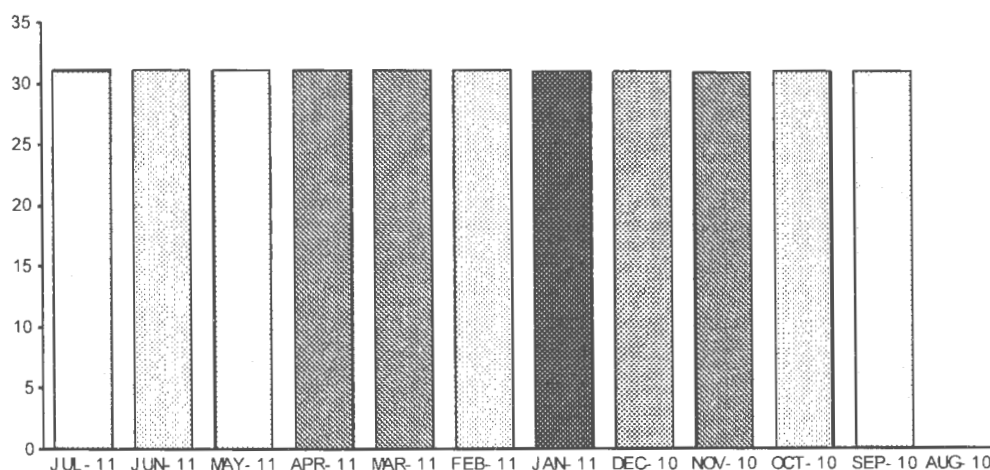
Name: _____

Street Address: _____

City, State, Zip: _____

CONFIDENTIAL

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jul 09 to Aug 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Aug 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge	\$6.14
2. Federal Universal Service Fund Surcharge	\$0.88
3. State Tax	\$1.95
4. E911 Surcharge	\$0.57
5. Federal Excise Tax	\$0.63

Total Tax & Fees on Local Services	\$10.17
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Total New Charges	\$31.05
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Tax & Fees

All tax and fees
are authorized by
Federal, State or
Local Governments.
Fees are explained
on page 2.
Enhanced 9-1-1 funding is
per line with a 25 line cap.



Billing Date: Sep 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.05
Past Due Charge*	\$31.05
New Charges	
FairPoint Communications	\$7.45
Total New Charges Due Oct 07, 2011	\$7.45
Total Due (Past Due and New)	\$38.50

This bill reflects the changes you made to your service.
See page 3 for details.

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Oct 07, 2011

Total Due: \$38.50

Amount Paid:

\$

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FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3108

CONFIDENTIAL

How to Reach Us

Payments

Pay By Phone Service* Hours: 24hrs a day, 7 days a week Phone: 1-866-658-9040

Payment Questions / Payment Arrangements Hours: M-F 8:00am-6:00pm EST Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center Hours: M-F 8:30am-5:00pm EST Phone: 1-866-984-3001

Telephone Repair Hours: 24hrs a day, 7 days a week Phone: 1-888-984-1515

Internet & Email Technical Support Hours: 24hrs a day, 7 days a week Phone: 1-800-240-5019

For Your Information

*Pay By Phone

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at
www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

276185004

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

☐ Bank Draft (Automatic debit from your account)

☐ Credit Card (Automatic charge to your Credit Card)

☐ Amex

☐ MasterCard

☐ VISA

☐ Discover

Card Number: _____

Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

☐ 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

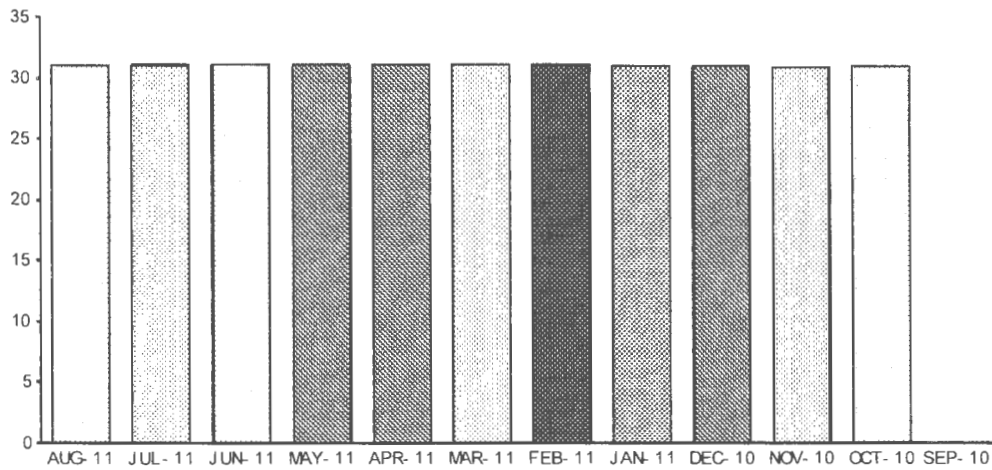
Name: _____

Street Address: _____

City, State, Zip: _____

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Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan Aug 09 to Aug 15	\$0.00
Total Recurring Charges	\$0.00

New Charges: Aug 09 to Sep 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s Aug 09 to Aug 15	\$4.71
Subtotal for 6036220463	\$4.71
Total:	\$4.71



Billing Date: Sep 09, 2011
Account No: 603 622 0463 370
Phone Number: 603-622-0463
How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge	\$1.39
2. Federal Universal Service Fund Surcharge	\$0.20
3. State Tax	\$0.44
4. E911 Surcharge	\$0.57
5. Federal Excise Tax	\$0.14

Total Tax & Fees on Local Services	\$2.74
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Total New Charges	\$7.45
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Tax & Fees

All tax and fees
are authorized by
Federal, State or
Local Governments.
Fees are explained
on page 2.
Enhanced 9-1-1 funding is
per line with a 25 line cap.



How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$38.50
Payment Received as of Sep 27 Thank You.	(\$38.50)
Past Due Charge*	\$0.00
New Charges	
Total New Charges Due Nov 07, 2011	\$0.00
Total Due (Past Due and New)	\$0.00

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?Go to www.fairpoint.com or see page 2

Account: 603 622 0463 370

New Charges Due: Nov 07, 2011

Total Due: \$0.00

Do not send payment.

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Lewiston, ME 04243-9472Automatic Payment Enrollment
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277894665

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Name: _____

Street Address: _____

City, State, Zip: _____

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DT 12-069 FairPoint Communications

Exhibit B 4.16.12

Billing Date: Oct 09, 2011
Account No: 603 622 0463 370

Page 3 of 3

How to Reach Us: See page 2

CONFIDENTIAL



Billing Date: Nov 09, 2011
Account No: 603 622 0463 370

Page 1 of 3

How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$0.00
Past Due Charge*	\$0.00
New Charges	
Total New Charges Due Dec 07, 2011	\$0.00
Total Due (Past Due and New)	\$0.00

*Please disregard the Past Due Charge if payment
has been submitted.

Questions about your Bill?

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Account: 603 622 0463 370

New Charges Due: Dec 07, 2011

Total Due: \$0.00

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STBBINS COMMICAL INC
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279800466

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DT 12-069 FairPoint Communications

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Page 3 of 3

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